

**How the Texas
Department of Insurance
Uses
SortSite
to Monitor Websites**

By Sherry Crysup,
TDI EIR Accessibility Coordinator



TEXAS DEPARTMENT OF INSURANCE

Introduction

- ▶ My name is Sherry Crysup.

I am the TDI Electronic Information Resource (EIR) Accessibility Coordinator and also the ITS/Applications Accessibility Coordinator.

I have been ITS/Applications Accessibility Coordinator since September 1, 2005. I was appointed officially TDI EIR Accessibility Coordinator on June 30, 2009.

Agenda

- ▶ A brief overview of SortSite
- ▶ Easy to setup
- ▶ Reports
- ▶ Where to get more information
- ▶ How our developers use SortSite demo
- ▶ How our webmasters use SortSite demo
- ▶ Questions

Available SortSite Options

- ▶ Standard License – only one user and unable to export reports to Excel and Word.
- ▶ Professional License –allows export reports to Excel and Word. Also can either be a fix or floating.
- ▶ Suite License – gives all the above plus allows you to create visual site maps.
- ▶ Online subscription – this is limited by the number of pages you review.

The SortSite product TDI selected

- ▶ TDI's choice was a mixture with five fixed professional suite and five floating professional.
- ▶ One of the fixed licenses was use one for a report pc which generates the schedule reports.
- ▶ The other fixed licenses was for the Webmasters and EIR coordinator.
- ▶ Last year TDI purchase the five floating licenses for developers so they can use while creating pages.

SortSite is more than an Accessibility Checker

- ▶ **Errors**
 - Broken links
 - Server Configurations
 - ASP, ASP.net and PHP script errors
 - Internet Request for comments (RFCs)
- ▶ **Accessibility**
 - Section 508
 - WCAG1.0 and WCAG2.0 with priority AAA
- ▶ **Compatibility**
 - Shows browser-specific behavior, and trigger browser bugs
 - It does five different browsers with different versions
 - iOS, Android, Blackberry
- ▶ **Privacy**
 - US-CAN-Spam Act 2003
 - EU Privacy Regulations 2003
- ▶ **Search**
 - Best practices
 - Guideline issues for 3 top search engines
 - Robots.txt
- ▶ **Standards**
 - W3C Standards to include HTML/XHTML, CSS, Style, Deprecated features
- ▶ **Usability**
 - Readability
 - Indicate navigation problems for all users

SortSite Setup

- ▶ SortSite follows the very basic installation of software.
- ▶ After installed it has only two places to update.
 - Options
 - Rules

SortSite Setup

SortSite Reports

- ▶ Reports are understandable.
- ▶ Reports can be auto or manually generated.
- ▶ Scripts can be setup to let a report do page checks requiring information such as a login.

SortSite Scheduler Setup

Using SortSite Reports

- ▶ Reports can be made available on the intranet to view.
- ▶ Each area is responsible to review reports and fix any issues.
- ▶ TDI has a check list for public pages for areas to use.
- ▶ Webmaster sends out an email to all of the Webteam members when reports have been updated.

Report Check List

Where to go for more information?

- ▶ SortSite Product information page.

<http://www.powermapper.com/products/sortsite/index.htm>

Contact Me

- ▶ Sherry E. Crysup
TDI EIR Accessibility Coordinator
ITS/Applications Accessibility Coordinator
- ▶ Phone Number: 512-305-7322
- ▶ For Accessibility issues, either email
Accessibility@tdi.texas.gov
or my direct email,
sherry.crysup@tdi.texas.gov