

# Summary of Internet-Based Training

2016 BIENNIAL  
PERFORMANCE  
REPORT

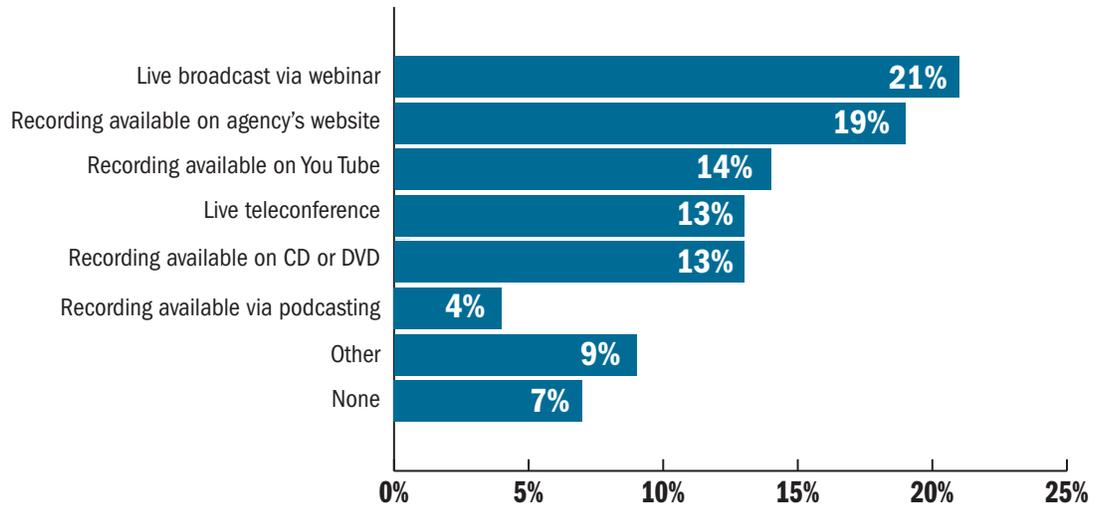
This section addresses Section Government Code, Section 2054.055(b)(8), which requires the Texas Department of Information Resources (DIR) to provide a summary of the amount and use of Internet-based training.

Agency responses to the 2015 Information Resources Deployment Review provide information to agency use of internet-based learning and training.

**Figure 1. Types of Technology Used for Internet-Based Training**

Percentages reflect a multiple selection option from 80 total agency responses.

**What types of technology are used in training programs provided by the agency?**

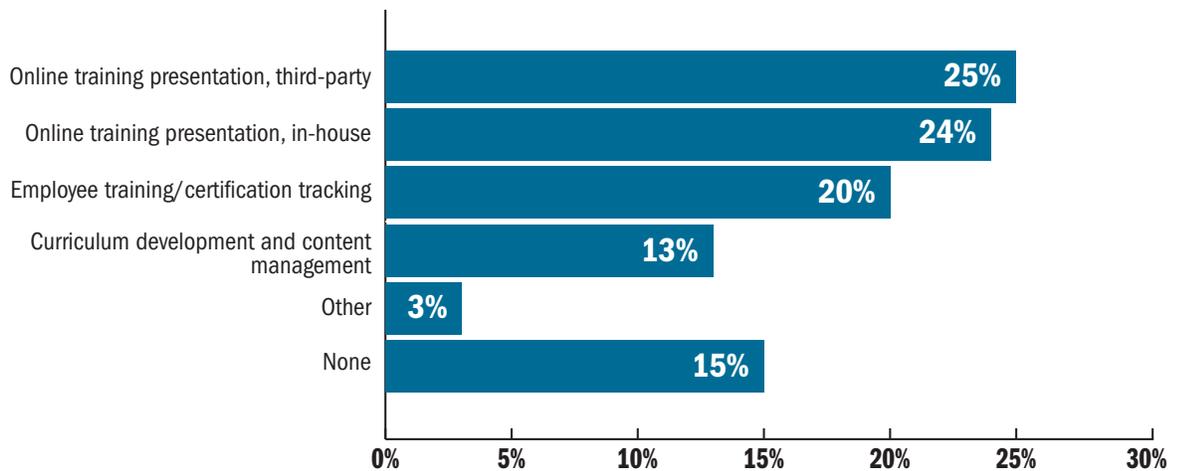


Source: 2015 Information Resources Deployment Review

**Figure 2. Personnel Training and Learning Toolset**

Percentages reflect a multiple selection option from 80 total agency responses.

**Does the agency utilize IT-based personnel training/learning tools?**



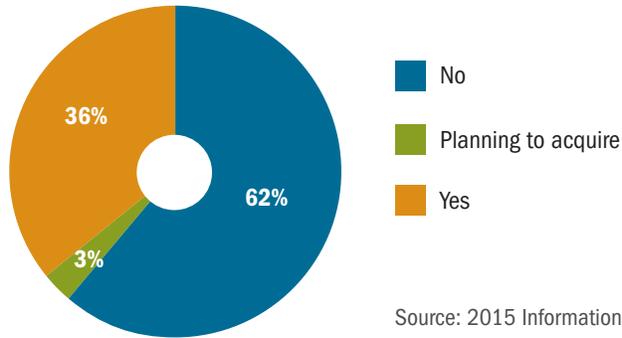
Source: 2015 Information Resources Deployment Review



**Figure 3. Learning Management Systems**

Percentages based on 78 complete agency responses.

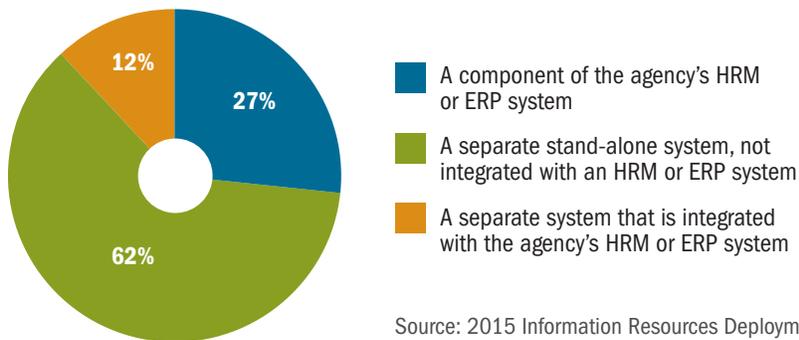
**Does the agency have a Learning Management System (LMS)?**



**Figure 4. Integration of Learning Management Systems with Current Systems**

Percentages based on affirmative replies from 26 agencies and may not total 100% due to rounding.

**Does the primary LMS integrate with a current human resource management or enterprise resource planning system?**



## Examples of Agency E-Learning

The **Health and Human Services Commission** uses Program Area Learning Management System (PALMS) and Systems Training Solution (STS) which are separate systems that integrate with the agency's human resources or enterprise resource planning.

The **Texas Workforce Commission** partners with Lynda.com to provide some of its Web-based training to agency employees on soft-skills topics and computer end-user topics.

The **General Land Office** uses a hybrid approach to its e-learning functions, using both in person and online training systems for workshops and training classes.

The **Department of Assistive and Rehabilitative Services** uses a Learning Management System called Train Track that tracks completion of both instructor-led and computer-based agency training courses. E-Learning at DARS has a strong emphasis on electronic accessibility for both the e-Learning content as well as the LMS.