

# 2013 IRDR Findings

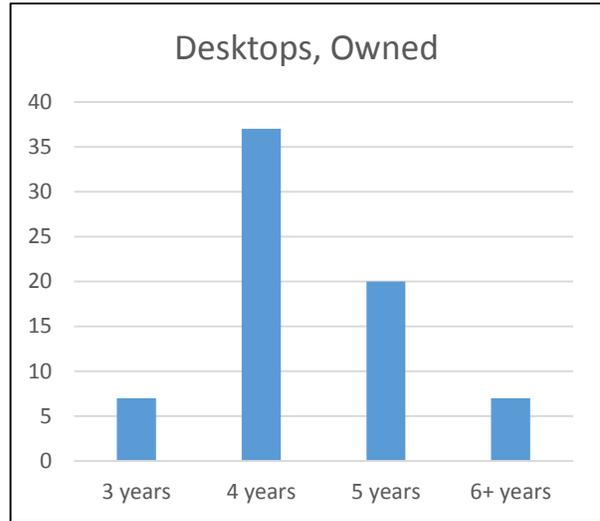
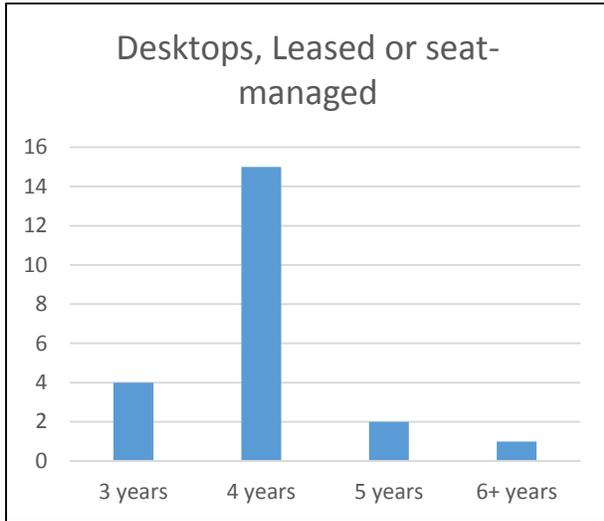
## Section 1.07 Hardware/Software Environment

### Number of End-user computing devices

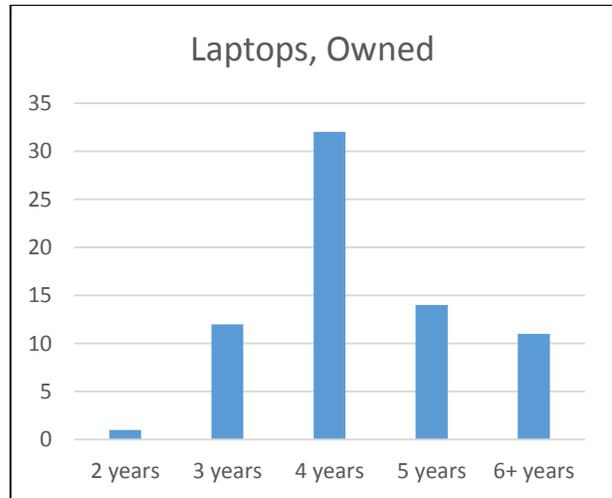
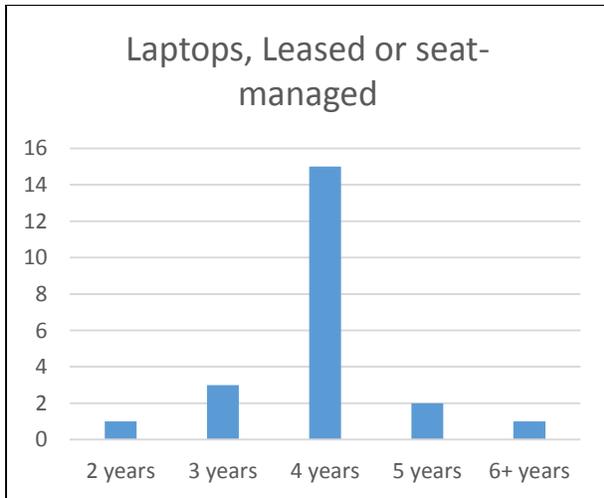
EUC HARDWARE CATEGORY	2011 QUANTITY	2013 QUANTITY	2011-2013 CHANGE
Desktops, owned	63,298	71,417	13%
Desktops, leased or seat-managed	45,368	40,902	-10%
<i>Desktops, total</i>	<i>108,666</i>	<i>112,319</i>	<i>3%</i>
Laptops, owned	19,356	26,402	36%
Laptops, leased or seat-managed	10,110	13,543	34%
<i>Laptops, total</i>	<i>29,466</i>	<i>39,945</i>	<i>36%</i>
Tablet computers	7,590	9,853	30%
Smartphones	10,046	22,368	123%
Basic cell phones	17,127	9,672	-44%
Printers, networked and dedicated	32,749	44,283	35%

\*Note: Data includes state agencies only. Institutions of Higher Education not included.

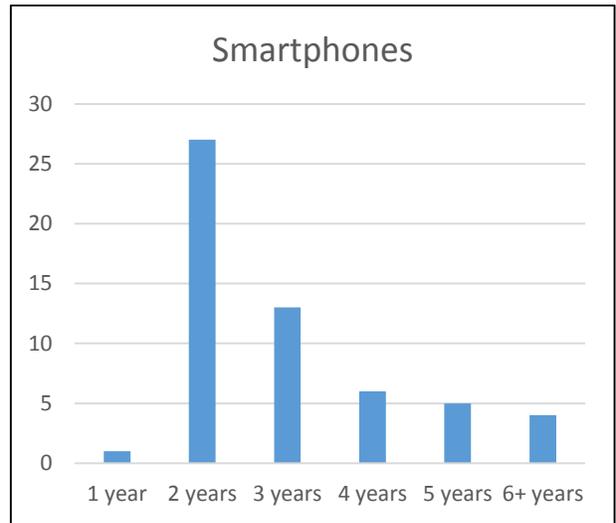
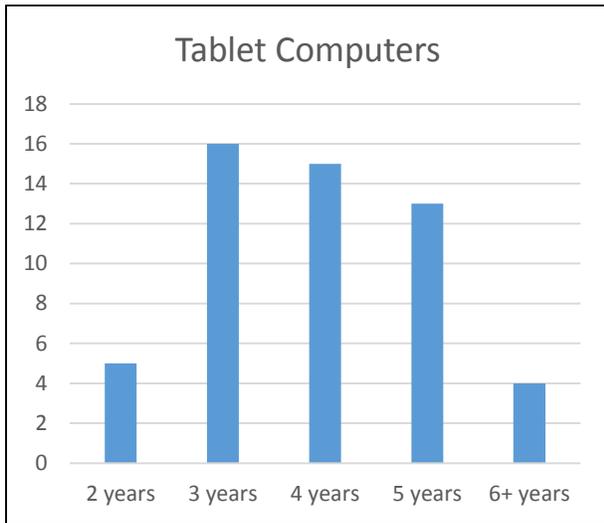
## Refresh Cycles - Desktops



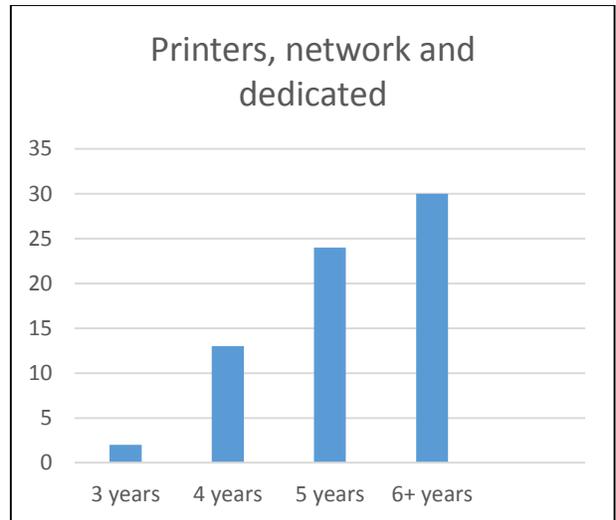
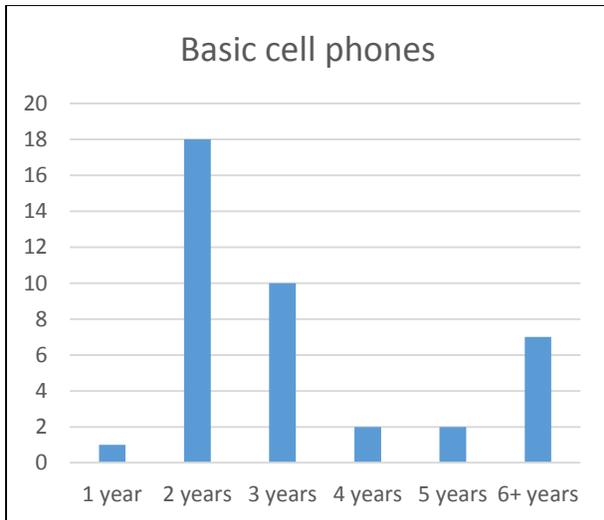
## Refresh Cycles - Laptops



### Refresh Cycles – Tablets and Smartphones

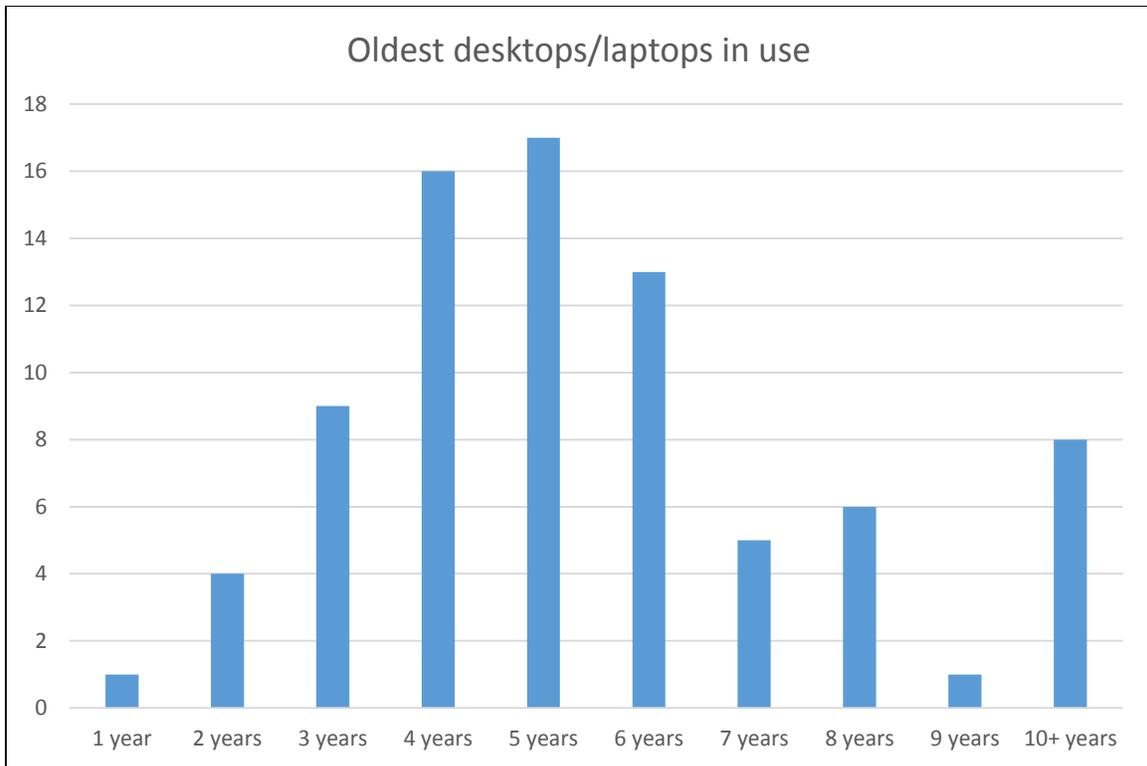
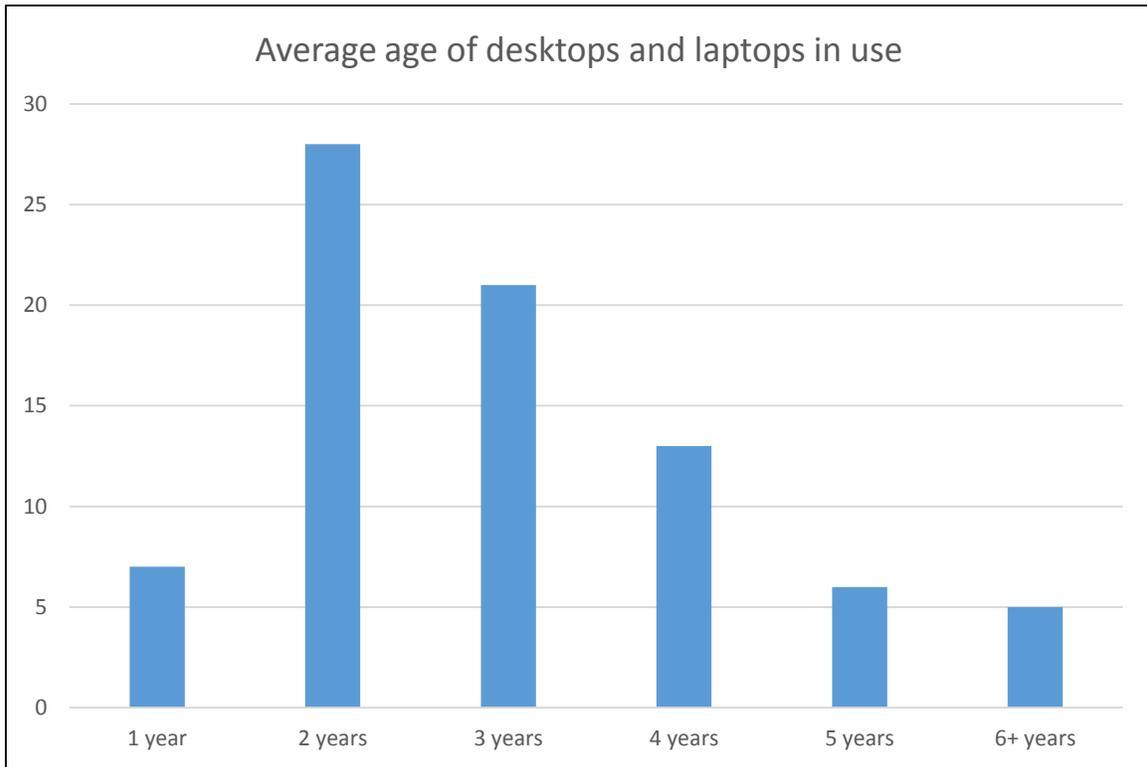


### Refresh Cycles – Basic Cell phones\* and Printers

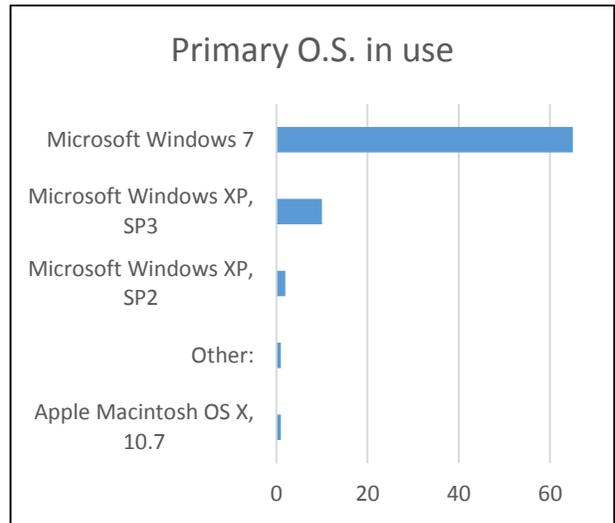
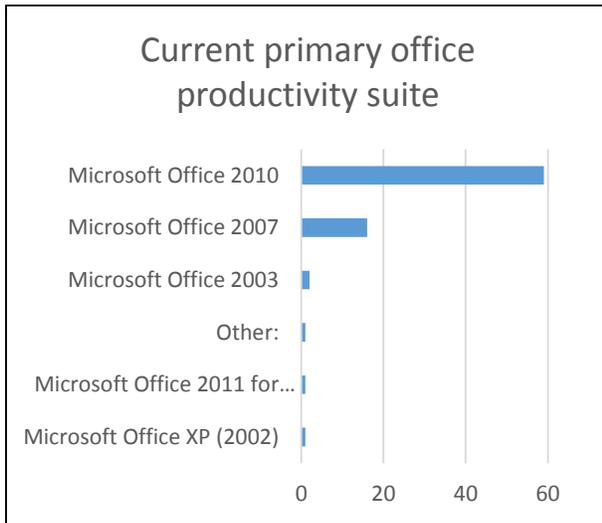


*\*Basic cell phones refer to those which do not have capabilities beyond SMS messaging and voice calls.*

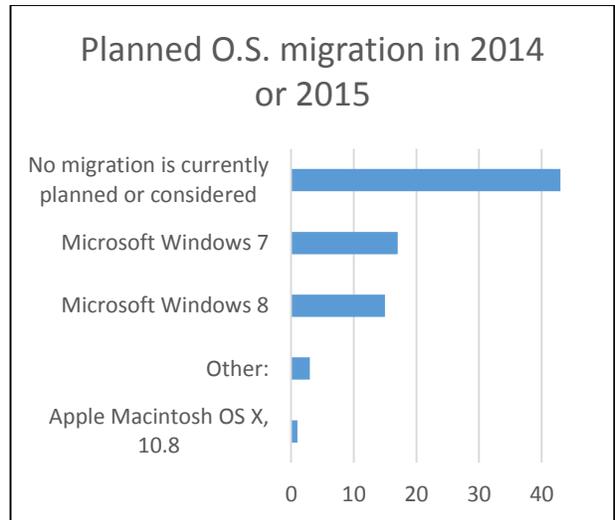
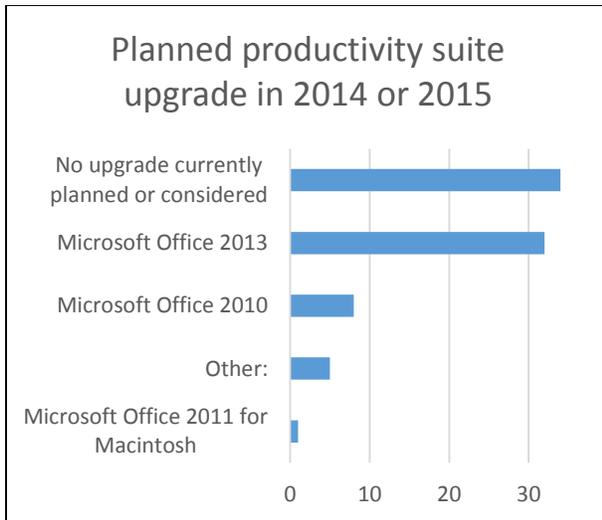
## Desktops – Age



Current Operating System and productivity suite



Planned O.S. and productivity suite



Server Environment – Refresh cycle and age

