

DIR-TSO-3458  
Appendix C - Pricing Index  
Civic Resource Group

<b>Software as a Service (SaaS) Description</b>	<b>DIR Discount % off MSRP</b>
CivicConnect SaaS: 1-20 User Bundle (100GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 21-30 User Bundle (100GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 31-50 User Bundle (150GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 51-75 User Bundle (150GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 76-100 User Bundle (150GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 101-150 User Bundle (200GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 151-175 User Bundle (200GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 176-250 User Bundle (200GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 251-300 User Bundle (300GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: 301-400 User Bundle (300GB of Data Storage) Monthly Subscription	12.00%
CivicConnect SaaS: Enterprise License 401 plus User Bundle (500GB of Data Storage) Monthly Subscription	12.00%
<b>Related Services Description</b>	<b>DIR Discount % off MSRP</b>
CivicConnect Implementation - Implementation Mgr (Hourly Rate)	37.75%
CivicConnect Implementation - CC Sr. Application Specialist (Hourly Rate)	37.75%
CivicConnect Implementation - CC Application Specialist (Hourly Rate)	37.75%
CivicConnect Implementation - Integration/Development Specialist (Hourly Rate)	37.75%
CivicConnect Implementation - Tier 1 Support Specialist (Hourly Rate)	37.75%
CivicConnect Implementation - Tier 2 Support Specialist (Hourly Rate)	37.75%

Important Note: Vendor's quote to DIR customers shall include the DIR Administrative Fee. The fee will be added after the discount is applied to the MSRP