

DIR Contract Number DIR-TSO-2621
Appendix C Pricing Index

CenturyLink Technology Services offers Tier 3 Cloud services: Public Cloud, Private Cloud and Hybrid Cloud provided over our Tier One network. We own and operate 65 data centers worldwide. CenturyLink enables each customer to select Cloud services within the contiguous United States.

Platform as a Service

Cloud Computing

Application services in the cloud (i.e., accessible via Internet). Includes Cloud Database (MS SQL Server & Oracle DB RAC) and Hosted Microsoft SharePoint.

Service	Pricing (includes DIR Administrative Fee)
Microsoft SQL Server	20% off MSRP
Oracle Enterprise Edition RAC (Shared and Dedicated Instances)	20% off MSRP
Data Storage	20% off MSRP
Backup Storage	20% off MSRP
Log Storage	20% off MSRP
Set Up (one-time charge)	20% off MSRP
Hosted Sharepoint (Essential, Advanced, Premium)	20% off MSRP

Infrastructure as a Service

Business Continuity

Environment replication application service to replicate server images and environment configurations to a public cloud compute platform.

Service	Pricing (includes DIR Administrative Fee)
SafeHaven	15% off MSRP

Security Services

Security services to protect user email (i.e., Email Anti-Virus & Anti-SPAM) and protect users while browsing the Internet (i.e., Internet Content Control & Filtering).

Service	Pricing (includes DIR Administrative Fee)
Security Services, including E-Mail Anti-Virus, Anti-Spam, Image Filtering and Content Control Services and Web Protection Services	20% off MSRP

Cloud Data Center

Computing resources in the cloud (i.e., accessible via Internet). Network, compute and storage resources delivered in a utility model on a public cloud infrastructure.

Service	Pricing (includes DIR Administrative Fee)
Cloud Data Center Services	20% off MSRP

Dedicated Cloud Instances

Virtual server instance delivered on dedicated virtualization resources. Includes server operating system license. Requires Dedicated Cloud Node.

Service	Pricing (includes DIR Administrative Fee)
Dedicated Cloud Instances, including Red Hat Enterprise Linux, Solaris 10, and Microsoft Windows Operating Systems	20% off MSRP

Dedicated Cloud Nodes

Data storage (e.g., SAN & NAS) and backup services delivered in a utility model from a shared infrastructure.

Service	Pricing (includes DIR Administrative Fee)
Dedicated Cloud Nodes, including Intel and AMD	20% off MSRP

Intelligent Hosting

Data storage (e.g., SAN & NAS) and backup services delivered in a utility model from a shared infrastructure.

Service	Pricing (includes DIR Administrative Fee)
Intelligent Hosting	20% off MSRP

Intelligent Monitoring

Monitoring services to report functionality and performance data from infrastructure and application components, and alert upon incidents of failure or concerning performance. Optionally includes support services to respond to, and remediate incidents.

Service	Pricing (includes DIR Administrative Fee)
Intelligent Monitoring	20% off MSRP

Utility Storage, Hosting and Backup

Data storage (e.g., SAN & NAS) and backup services delivered in a utility model from a shared infrastructure.

Service	Pricing (includes DIR Administrative Fee)
Utility Storage, Hosting and Backup	30% off MSRP

Managed Security Services (MSS) Threat Management Services

Managed security service for management of threats by means of IP scanning and correlation of intrusion detection data. Requires one or more of MSS Host-Based Intrusion Detection Services, MSS Integrated Firewall with Intrusion Protection Service (IPS) Service or MSS Network Intrusion Detection and Response Care Services as sources for intrusion detection data.

Service	Pricing (includes DIR Administrative Fee)
Threat Management Services	20% off MSRP

MSS Network-Based Firewall Services

Managed security services for network firewall services delivered from a shared firewall appliance with options of private or public IP addressing.

Service	Pricing (includes DIR Administrative Fee)
IP Firewalls	20% off MSRP

MSS Hosted Based Intrusion Detection Services

Managed security service for the detection of intrusions on host devices (i.e., physical or virtual servers). May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Hosted Based Intrusion Detection Services	20% off MSRP

MSS Log Management Services

Managed security service for the collection and correlation of security logs from an application environment. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Log Management Services	20% off MSRP

MSS Integrated Firewall with Intrusion Protection Services (IPS) Service - Data Center-Based

Managed security service for dedicated firewall appliances with integrated IPS, of various sizes and configurations. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Integrated Firewall with IPS Service – Data Center-Based	20% off MSRP

MSS Incident Response

Managed security service to deliver incident response to supplement what is included by default on managed security services.

Service	Pricing (includes DIR Administrative Fee)
40 hours of Incident Response Services (monthly recurring charge)	20% off MSRP

MSS Web Applications

Managed security services for dedicated web application firewall appliances of various sizes. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
MSS Web Applications – Single Firewall and Failover Firewall	20% off MSRP

MSS Network Intrusion Detection and Response Services

Managed security services for detection of intrusion via network-based detectors. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Network Intrusion Detection and Response Care Services at Customer Premise (NIDS Care)	20% off MSRP

MSS Network-Based Distributed Denial of Service (DDoS) Mitigation

Managed security services for the mitigation DDoS attacks. May be enabled to protect resources at the hosting data center or any agency premises.

Service	Pricing (includes DIR Administrative Fee)
Network-Based DDoS Mitigation	20% off MSRP

MSS Managed Firewall Service

Managed security service for dedicated firewall appliances of various sizes and configurations. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Managed Firewalls	20% off MSRP
IPSec Access Service in SAVVIS Data Center 5 mbps (Must be bundled with Virtual Firewall services)	20% off MSRP
IPSec Access Service SAVVIS Data Center Set-up, Installation, Configuration – Failover (Must be bundled with Virtual Firewall services)	20% off MSRP

MSS Integrity Monitoring Service

Managed security service for host integrity monitoring to detect changes in the host that would indicate malicious activity. May be deployed at either hosting data center or at agency premises.

Service	Pricing (includes DIR Administrative Fee)
Integrity Monitoring Service	20% off MSRP

Technical Services

IT personnel of various skill sets and levels that can be allocated to supplement service management for ongoing support of an infrastructure, or be engaged for ad hoc projects on a statement of work basis.

Labor Category	Customer Price (includes DIR Administrative Fee)
Program Manager - Intermediate	\$188.53
Quality Assurance Analyst - Intermediate	\$154.79
IT Systems Architecture - Systems Engineer - Senior	\$188.53
IT Systems Architecture - Systems Engineer - Associate	\$161.60
IT Systems Architecture - Managed Systems Engineer - Senior	\$188.53
IT Systems Architecture - Principal Industry/Functional Area Expert	\$188.53

IT Systems Architecture - Subject Matter Expert - Technical	\$215.46
Systems Administrator - Associate	\$134.66
Data Administration - Database Administrator	\$206.05
Distinguished Trust Evaluator	\$242.40
Architect	\$215.46
Client Server Partner	\$ 135.00
Client Technology Advisor	\$ 135.00
Technical Service Engineer	\$ 105.00