

Language Line Services, Inc.
DIR-TSO-2549
Appendix C Pricing Index
Per Amendment 2

Item		Rate Per Minute \$
1	Telephone Interpretation	
	SPANISH	\$0.56
	VIETNAMESE	\$0.61
	BURMESE	\$0.61
	ARABIC	\$0.61
	MANDARIN	\$0.61
	KOREAN	\$0.61
	SOMALI	\$0.61
	NEPALI	\$0.61
	SWAHILI	\$0.61
	FRENCH	\$0.61
2	All other languages (provide one price for all languages)	\$0.61
3	Telephone Court Certifications - All Languages	\$0.90
4	Telephone Medical Interpreters – All Languages	\$0.90
5	Other Services	
	Video Remote Interpretation	
	VRI - American Sign Language	\$2.50 / min
	VRI - Spanish	\$1.70 / min
	VRI – Albanian	\$1.70 / min
	VRI – Arabic	\$1.70 / min
	VRI – Armenian	\$1.70 / min
	VRI – Bengali	\$1.70 / min
	VRI – Burmese	\$1.70 / min
	VRI – Cantonese	\$1.70 / min
	VRI – French	\$1.70 / min
	VRI – German	\$1.70 / min
	VRI – Greek	\$1.70 / min
	VRI – Haitian Creole	\$1.70 / min
	VRI – Hebrew	\$1.70 / min
	VRI – Hindi	\$1.70 / min
	VRI – Hmong	\$1.70 / min
	VRI – Italian	\$1.70 / min
	VRI – Japanese	\$1.70 / min
	VRI – Karen	\$1.70 / min

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VRI – Khmer	\$1.70 / min
VRI - Korean	\$1.70 / min
VIR – Laotian	\$1.70 / min
VRI – Lithuanian	\$1.70 / min
VRI – Malay	\$1.70 / min
VRI – Mandarin	\$1.70 / min
VRI – Nepali	\$1.70 / min
VRI – Polish	\$1.70 / min
VRI – Portuguese	\$1.70 / min
VRI – Punjabi	\$1.70 / min
VRI – Romanian	\$1.70 / min
VRI – Russian	\$1.70 / min
VRI – Somali	\$1.70 / min
VRI – Tagalog	\$1.70 / min
VRI – Thai	\$1.70 / min
VRI – Turkish	\$1.70 / min
VRI – Vietnamese	\$1.70 / min
Foreign Language Testing and Training	Per test
Test - Language Proficiency (up to 49 tests)	\$105
Test - Language Proficiency (50 to 99 tests)	\$99
Test - Language Proficiency (100 to 499 tests)	\$92
Test - Language Proficiency (500 or more tests)	\$89
Test - English Proficiency (up to 49 tests)	\$105
Test - English Proficiency (50 to 99 tests)	\$99
Test - English Proficiency (100 to 499 tests)	\$92
Test - English Proficiency (500 or more tests)	\$89
Test - Interpreter Skills (up to 49 tests)	\$110
Test - Interpreter Skills (50 to 99 tests)	\$105
Test - Interpreter Skills (100 to 499 tests)	\$99
Test - Medical Certification (up to 49 tests)	\$155
Test - Medical Certification (50 to 99 tests)	\$145
Test - Medical Certification (100 to 499 tests)	\$135
Test - Clinicians Bilingual Fluency (up to 49 tests)	\$105
Test - Clinicians Bilingual Fluency (50 to 99 tests)	\$99
Test - Clinicians Bilingual Fluency (100 to 499 tests)	\$92
Test - Clinicians Bilingual Fluency (500 or more tests)	\$89
Training - Interpreter Fundamentals (up to 9 tests)	\$300
Training - Interpreter Fundamentals (10 or more tests)	\$215
Training - Medical Skills/Ethics (up to 9 tests)	\$400
Training - Medical Skills/Ethics (10 or more tests)	\$300
Training - Healthcare System (up to 9 tests)	\$400
Training - Healthcare System (10 or more tests)	\$300

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Training - Advanced Medical (up to 9 tests)	\$400
Training - Advanced Medical (10 or more tests)	\$325
Training - Medical Course Package (up to 9 tests)	\$795
Training - Medical Course Package (10 or more tests)	\$600
Training - Web Advanced Medical (up to 4 tests)	\$445
Training - Web Advanced Medical (5 to 9 tests)	\$400
Training - Web Advanced Medical (10 or more tests)	\$350
Training - Manual for Web Course	\$85 / manual
English into Foreign Language Translation	
SPANISH (LA) Translation/Copy-Editing	\$0.11 / word
VIETNAMESE Translation/Copy-Editing	\$0.19 / word
BURMESE Translation/Copy-Editing	\$0.27 / word
ARABIC Translation/Copy-Editing	\$0.13 / word
CHINESE (Simplified) Translation/Copy-Editing	\$0.10 / word
CHINESE (Traditional) Translation/Copy-Editing	\$0.10 / word
KOREAN Translation/Copy-Editing	\$0.15 / word
SOMALI Translation/Copy-Editing	\$0.19 / word
NEPALI Translation/Copy-Editing	\$0.18 / word
SWAHILI Translation/Copy-Editing	\$0.21 / word
FRENCH Translation/Copy-Editing	\$0.18 / word
AMHARIC Translation/Copy-Editing	\$0.17 / word
FARSI Translation/Copy-Editing	\$0.17 / word
KAREN Translation/Copy-Editing	\$0.25 / word
LAOTIAN Translation/Copy-Editing	\$0.17 / word
URDU Translation/Copy-Editing	\$0.17 / word
RUSSIAN Translation/Copy-Editing	\$0.15 / word
TAGALOG Translation/Copy-Editing	\$0.15 / word
HINDI Translation/Copy-Editing	\$0.16 / word
PORTUGUESE (Brazil) Translation/Copy-Editing	\$0.15 / word
BENGALI Translation/Copy-Editing	\$0.17 / word
JAPANESE Translation/Copy-Editing	\$0.22 / word
ITALIAN Translation/Copy-Editing	\$0.16 / word
SPANISH (LA) Proofreading	\$40.00 / hour
VIETNAMESE Proofreading	\$53.00 / hour
BURMESE Proofreading	\$51.00 / hour
ARABIC Proofreading	\$40.00 / hour
CHINESE (Simplified) Proofreading	\$40.00 / hour
CHINESE (Traditional) Proofreading	\$40.00 / hour
KOREAN Proofreading	\$50.00 / hour
SOMALI Proofreading	\$80.00 / hour
NEPALI Proofreading	\$50.00 / hour
SWAHILI Proofreading	\$80.00 / hour
FRENCH Proofreading	\$50.00 / hour

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	AMHARIC Proofreading	\$50.00 / hour
	FARSI Proofreading	\$50.00 / hour
	KAREN Proofreading	\$120.00 / hour
	LAOTIAN Proofreading	\$45.00 / hour
	URDU Proofreading	\$45.00 / hour
	RUSSIAN Proofreading	\$55.00 / hour
	TAGALOG Proofreading	\$45.00 / hour
	HINDI Proofreading	\$60.00 / hour
	PORTUGUESE (Brazil) Proofreading	\$50.00 / hour
	BENGALI Proofreading	\$60.00 / hour
	JAPANESE Proofreading	\$55.00 / hour
	ITALIAN Proofreading	\$60.00 / hour
	Foreign Language into English Translation	
	SPANISH (LA) Translation/Copy-Editing	\$0.15 / word
	VIETNAMESE Translation/Copy-Editing	\$0.22 / word
	BURMESE Translation/Copy-Editing	\$0.22 / word
	ARABIC Translation/Copy-Editing	\$0.17 / word
	CHINESE (Simplified) Translation/Copy-Editing	\$0.16 / word
	CHINESE (Traditional) Translation/Copy-Editing	\$0.18 / word
	KOREAN Translation/Copy-Editing	\$0.20 / word
	SOMALI Translation/Copy-Editing	\$0.26 / word
	NEPALI Translation/Copy-Editing	\$0.20 / word
	SWAHILI Translation/Copy-Editing	\$0.20 / word
	FRENCH Translation/Copy-Editing	\$0.20 / word
	AMHARIC Translation/Copy-Editing	\$0.17 / word
	FARSI Translation/Copy-Editing	\$0.18 / word
	KAREN Translation/Copy-Editing	\$0.24 / word
	LAOTIAN Translation/Copy-Editing	\$0.22 / word
	URDU Translation/Copy-Editing	\$0.26 / word
	RUSSIAN Translation/Copy-Editing	\$0.18 / word
	TAGALOG Translation/Copy-Editing	\$0.20 / word
	HINDI Translation/Copy-Editing	\$0.20 / word
	PORTUGUESE (Brazil) Translation/Copy-Editing	\$0.18 / word
	BENGALI Translation/Copy-Editing	\$0.18 / word
	JAPANESE Translation/Copy-Editing	\$0.28 / word
	ITALIAN Translation/Copy-Editing	\$0.20 / word
	SPANISH (LA) Proofreading	\$50.00 / hour
	VIETNAMESE Proofreading	\$55.00 / hour
	BURMESE Proofreading	\$50.00 / hour
	ARABIC Proofreading	\$40.00 / hour
	CHINESE (Simplified) Proofreading	\$50.00 / hour
	CHINESE (Traditional) Proofreading	\$50.00 / hour
	KOREAN Proofreading	\$55.00 / hour

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	SOMALI Proofreading	\$100.00 / hour
	NEPALI Proofreading	\$50.00 / hour
	SWAHILI Proofreading	\$60.00 / hour
	FRENCH Proofreading	\$55.00 / hour
	AMHARIC Proofreading	\$50.00 / hour
	FARSI Proofreading	\$60.00 / hour
	KAREN Proofreading	\$120.00 / hour
	LAOTIAN Proofreading	\$65.00 / hour
	URDU Proofreading	\$50.00 / hour
	RUSSIAN Proofreading	\$50.00 / hour
	TAGALOG Proofreading	\$50.00 / hour
	HINDI Proofreading	\$50.00 / hour
	PORTUGUESE (Brazil) Proofreading	\$60.00 / hour
	BENGALI Proofreading	\$50.00 / hour
	JAPANESE Proofreading	\$55.00 / hour
	ITALIAN Proofreading	\$60.00 / hour
	Pricing for All Language Pairs	
	Formatting	\$40.00 / hour
	Post Formatting Quality Assurance Review	\$30.00 / hour
	Localization Engineering	\$50.00 / hour
	Translation Memory Management	\$40.00 / hour
	File Preparation	\$40.00 / hour
	Project Management	\$40.00 / hour
	Minimum Charges Per Project for Spanish	\$50 / job
	All other	\$75 / job
	Standard Turnaround Times for Document Translation	
	<1,000 Words	1-3 Days
	1,001-2,500 Words	4-6 Days
	2,501- 7,500 Words	6-8 Days
	> 7,500 Words	8 + Days
	Rush Turnaround Times for Document Translation	
	<1,000 Words	1-2 Days
	1,001-2,500 Words	3-5 Days
	2,501- 7,500 Words	4-6 Days
	> 7,500 Words	6 + Days

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	Rush charges	
	For Jobs less than 7500 words add 50% of project discounted rate	
	For Jobs greater than 7500 words add 25% of project discounted rate	

LanguageLine offers Phone Interpretation 24/7/365 and we provide a Toll Free Phone Number for easy access.