

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 4%

VoIP Services		
VoIP Trunking Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for VoIP Services and related optional features/services. Charges are fixed for the Term, based upon the service type.		
VoIP Service Elements		
<i>VoIP Components</i>		
	IP Integrated Access/IP Trunking (Minimum of 2 Concurrent Call Paths)	
	LD Overage/Usage	
	Optional Network and Add-On Features	
	Service Establishment Fee (Minimum of 20 DIDs for Inbound Service)	
<i>Optional Services</i>		
	VoIP International (International)	
	IP Contact Center	
<i>Transport Components</i>		
	Required Verizon MPLS Port & QoS	
	Verizon Local Access Services	
<i>Customer Premises Equipment (CPE) Components</i>		
	Optional Verizon Managed Service	
	Optional Managed Hardware Rental	
VoIP Components		
Service Description	End User Pricing	
	MRC	NRC
IP Integrated Access/IP Trunking		
Concurrent Call Charge		
<i>Tiered</i>		
250 Local and LD	\$20.38	N/A
250 Local and LD with BEST	\$27.66	N/A
750 Local and LD	\$27.66	N/A
750 Local and LD with BEST	\$34.94	N/A
250 LD only	\$8.74	N/A
250 LD only with BEST	\$16.02	N/A
750 LD only	\$16.02	N/A
750 LD only with BEST	\$23.30	N/A
LD Overage	\$0.02	N/A
<i>Metered</i>		
Local and LD	\$18.20	N/A
Local and LD with BEST	\$25.48	N/A
LD only	\$5.10	N/A
LD only with BEST	\$12.38	N/A
LD Per Minute Rate	\$0.02	N/A
<i>Optional Network and Add-On Features</i>		
CNAM	\$1.09	N/A
Redirect to TN (Per TN)	\$1.46	\$1.56
Alternate Route Recovery Service	\$2.91	N/A
DID Blocks of 20 (only sold in blocks of 20)	\$4.55	\$4.17
IP Contact Center Services		
VoIP Inbound		
<i>VoIP Inbound Charge Types</i>		
VoIP Inbound Service Activation, per VoIP Inbound IP Connection	N/A	\$78.00
VoIP Inbound Service Change	N/A	\$104.00
VoIP Inbound Subscription	\$104.00	N/A
Agent Registration Change	N/A	\$26.00
Bill Payer Service Change	N/A	\$26.00
<i>Transport</i>		
VoIP Inbound Toll Free	\$0.01	N/A
<i>Local Origination with IP IVR</i>		
Dedicated	\$0.0104	N/A
Switched	\$0.0177	N/A
IP	\$0.0073	N/A
<i>Local Origination without IP IVR</i>		

Service Description	End User Pricing	
	MRC	NRC
Dedicated	\$0.0148	N/A
Switched	\$0.0251	N/A
IP	\$0.0122	N/A
VoIP Inbound Features		
<i>Transfer Features</i>		
Unattended SIP Transfer (Per Use)	N/A	\$0.021
Two-Channel Agent-attended SIP Transfer (Per Use)	N/A	\$0.021
Enhanced CNAM (Per Delivery)	N/A	\$0.052
<i>Combined Features Package</i>		
Feature Package	\$52.00	\$52.000
Service Change	N/A	\$26.000
<i>A La Carte Features</i>		
<i>Alternative Routing</i>		
Per Plan/TN	\$52.00	N/A
Per Plan Installation	N/A	\$52.000
Per TN Installation	N/A	\$10.400
Service Change (Per Plan/TN)	N/A	\$52.000
<i>Call Area Selection/Tailored Call Coverage</i>		
Per TN	\$52.00	\$156.000
Service Change	N/A	\$52.000
<i>Day of Year Routing/Holiday Routing</i>		
Per TN	\$52.00	\$114.400
Service Change	N/A	\$52.000
<i>DNIS</i>		
Service	\$52.00	\$520.000
Service Change	N/A	\$52.000
<i>DMR</i>		
Per Change	N/A	\$52.000
<i>Network Call Redirect</i>		
<i>Metered</i>		
Active Table	\$10.40	N/A
Inbound/Outbound Network Call Redirect (Per Call)	N/A	\$0.031
<i>Non-Metered</i>		
Active Table	N/A	\$156.000
Service Change	N/A	\$52.000
<i>Account Codes</i>		
Supplemental Codes (per block of 100)	\$31.20	\$52.000
Supplemental Codes Service Change	N/A	\$52.000
Account Codes (per 800 number)	\$52.00	N/A
IP Interactive Voice Response		
Platform Duration	\$0.031	N/A
<i>Feature Charges (per instance)</i>		
Menu	\$0.062	N/A
Message	\$0.062	N/A
Database	\$0.073	N/A
Network Database	\$0.073	N/A
Announced Connect	\$0.010	N/A
BNAR	\$0.010	N/A
TakeBack and Transfer (Including SIP REFER Transfers)	\$0.052	N/A
Caller TakeBack	\$0.052	N/A
<i>Element Charges</i>		
IP IVR Application	\$260.00	N/A
IP IVR with Survey (minimum six months)	\$260.00	N/A
IP IVR Remote Audio Update	\$260.00	N/A
Network Database	\$520.00	N/A
Admin Application For DTMF Updates	\$260.00	N/A
IP IVR Monthly CCR	\$156.00	N/A
IP IVR Weekly CCR	\$312.00	N/A
IP IVR Daily CCR	\$780.00	N/A
<i>Incidental Charges</i>		
<i>IP IVR Basic</i>		
New IP IVR Application (up to 50 messages)	N/A	\$1,040.000
New IP IVR Application (50 + messages)	N/A	\$1,040.000
IP IVR Logic/Database Change	N/A	\$260.000
IP IVR Audio Change (per 50 messages)	N/A	\$260.000
Verizon Business Assistance w/Database Creation	N/A	\$1,040.000

Service Description	End User Pricing	
	MRC	NRC
Verizon Business Assistance w/Database Changes	N/A	\$520.000
Remote Audio Update Install	N/A	\$104.000
Foreign Language Recording (Per Language)	N/A	\$156.000
<i>IP IVR "Advanced" (with Network Database)</i>		
New IP IVR Application (up to 50 messages)	N/A	\$1,040.000
New IP IVR Application (50 + messages)	N/A	\$208.000
IP IVR Logic/Database Change (Per Hour)	N/A	\$208.000
IP IVR Audio Change (per 50 messages/Per Hour)	N/A	\$208.000
Network Database Install (Per Hour)	N/A	\$208.000
Verizon Business Assistance w/Database Creation (Per Hour)	N/A	\$208.000
Verizon Business Assistance w/Database Changes (Per Hour)	N/A	\$208.000
Remote Audio Update Install	N/A	\$104.000
Foreign Language Recording (Per Language)	N/A	\$156.000
Service Establishment Fees		
<i>Number of Active DIDs</i>		
<i>Service Establishment Fee (per location)</i>		
0 - 24	N/A	\$104.00
25 - 75	N/A	\$260.00
76 - 300	N/A	\$520.00
301 - 1,000	N/A	\$780.00
1001 - 5,000	N/A	\$1,040.00
5,001 - 12,500	N/A	\$2,600.00
12,501 - 20,000	N/A	\$4,160.00
<i>Service Establishment Fee if customer requests after hours implementation</i>		
0 - 24	N/A	\$156.00
25 - 75	N/A	\$390.00
76 - 300	N/A	\$780.00
301 - 1,000	N/A	\$1,170.00
1001 - 5,000	N/A	\$1,560.00
5,001 - 12,500	N/A	\$3,900.00
12,501 - 20,000	N/A	\$6,240.00
Optional Services		
Service Description	Fixed Per-Minute Charge	Mobile Termination Surcharge
VoIP International		
<i>Country Specific Locations</i>		
Afghanistan	\$1.5818	\$0.0160
Albania	\$0.6365	\$0.0571
Algeria	\$0.4867	\$0.0654
Andorra	\$0.2246	\$0.1853
Angola	\$0.7582	\$0.0551
Anguilla	\$0.4212	\$0.1074
Antarctica (Casey, Davis, Mawson, and Macquarie Island)	\$1.6661	N/A
Antarctica (Scott Base)	\$0.3463	N/A
Antigua (Barbuda)	\$0.3463	N/A
Argentina	\$0.2995	\$0.1750
Armenia	\$0.6178	\$0.2118
Aruba	\$0.3276	\$0.1256
Ascension Island	\$1.0764	N/A
Australia (including Tasmania)	\$0.1217	\$1.0530
Austria	\$0.1404	\$0.2631
Azerbaijan	\$0.7769	\$0.0399
Bahamas	\$0.2246	\$0.0023
Bahrain	\$0.5242	\$0.0203
Bangladesh	\$0.8330	\$0.0240
Barbados	\$0.3931	\$0.1116
Belarus	\$0.4493	\$0.0075
Belgium	\$0.1217	\$0.2772
Belize	\$0.5054	\$0.0990
Benin	\$0.4774	N/A
Bermuda	\$0.2246	N/A
Bhutan	\$1.1513	\$0.0446
Bolivia	\$0.4399	\$0.0489
Bosnia-Herzegovina	\$0.5242	\$0.1180
Botswana	\$0.4399	\$0.1050

Service Description	End User Pricing	
	MRC	NRC
Brazil	\$0.2621	\$0.1302
British Virgin Islands	\$0.3276	N/A
Brunei	\$0.6084	N/A
Bulgaria	\$0.3463	\$0.2156
Burkina Faso	\$0.6271	\$0.0375
Burundi	\$1.3291	\$0.0072
Cambodia	\$1.2917	\$0.0030
Cameroon	\$0.6458	\$0.0089
Canada	\$0.0749	N/A
Cape Verde Islands	\$0.5803	\$0.0124
Cayman Islands	\$0.2902	\$0.1133
Central African Republic	\$1.0577	N/A
Chad	\$1.7316	N/A
Chile	\$0.2340	\$0.1694
China	\$0.3370	N/A
Christmas Island	\$0.1498	N/A
Cocos Islands	\$0.1498	N/A
Colombia	\$0.3089	\$0.0716
Comoros	\$1.2074	N/A
Congo	\$0.6365	\$0.0016
Cook Islands	\$1.1606	\$0.0006
Costa Rica	\$0.3370	\$0.0004
Croatia	\$0.3931	\$0.1443
Cuba	\$1.7410	N/A
Cyprus	\$0.4212	\$0.0170
Czech Republic	\$0.4118	\$0.1347
Denmark	\$0.1123	\$0.1556
Diego Garcia	\$3.0794	N/A
Djibouti	\$0.6833	\$0.0005
Dominica	\$0.4399	\$0.1083
Dominican Republic	\$0.2059	\$0.0665
East Timor	\$6.8890	\$0.0046
Easter Island	\$0.2902	N/A
Ecuador	\$0.3557	\$0.1396
Egypt	\$0.5803	N/A
El Salvador	\$0.4025	\$0.0326
Equatorial Guinea	\$1.4414	N/A
Eritrea	\$0.8892	\$0.0004
Estonia	\$0.4961	\$0.1883
Ethiopia	\$0.8611	\$0.0228
Faeroe Islands	\$0.3370	\$0.0915
Falkland Islands	\$0.8518	N/A
Fiji Islands	\$0.6833	\$0.0010
Finland	\$0.1123	\$0.1003
France	\$0.1123	\$0.1965
French Antilles (including Martinique, St. Barthelemy and St. Martin)	\$0.3557	\$0.2676
French Guiana	\$0.4774	\$0.2167
French Polynesia	\$0.9266	N/A
Gabon	\$0.5803	\$0.0102
Gambia	\$0.4774	\$0.0447
Georgia	\$0.6926	\$0.0920
Germany	\$0.1030	\$0.1696
Ghana	\$0.4586	\$0.0703
Gibraltar	\$0.5522	\$0.1629
Greece	\$0.1966	\$0.2635
Greenland	\$1.1045	\$0.1303
Grenada (including Carriacou)	\$0.4586	\$0.0932
Guadeloupe	\$0.3744	\$0.2158
Guantanamo Bay	\$1.7410	N/A
Guatemala	\$0.3089	\$0.0202
Guinea	\$0.5897	\$0.0828
Guinea Bissau	\$2.4898	N/A
Guyana	\$0.7301	N/A
Haiti	\$0.5616	\$0.0755
Honduras	\$0.4680	\$0.0467

Service Description	End User Pricing	
	MRC	NRC
Hong Kong	\$0.1498	N/A
Hungary	\$0.3182	\$0.2184
Iceland	\$0.3650	\$0.1935
India	\$0.4306	\$0.0021
Indonesia	\$0.4025	\$0.0797
Iran	\$0.7769	\$0.0001
Iraq	\$0.9922	\$0.1117
Ireland	\$0.1123	\$0.1871
Israel	\$0.1872	\$0.0578
Italy	\$0.1123	\$0.2478
Ivory Coast	\$0.8143	\$0.0318
Jamaica	\$0.4118	\$0.1313
Japan	\$0.1217	\$0.1009
Jordan	\$0.6552	\$0.0328
Kazakhstan	\$0.2995	\$0.1280
Kenya	\$0.5710	\$0.1075
Kiribati	\$0.8611	N/A
Korea, Democratic People's Republic of	\$1.8065	N/A
Korea, Republic of	\$0.1591	\$0.0374
Kuwait	\$0.6739	N/A
Kyrgyzstan	\$0.7956	\$0.0168
Laos	\$1.3385	N/A
Latvia	\$0.4961	\$0.1940
Lebanon	\$0.6178	\$0.0935
Lesotho	\$0.5990	\$0.0070
Liberia	\$0.4493	\$0.0094
Libya	\$0.6833	\$0.0106
Liechtenstein	\$0.1778	\$0.4336
Lithuania	\$0.6458	\$0.0897
Luxembourg	\$0.1498	\$0.2032
Macao	\$0.5522	N/A
Macau	#VALUE!	N/A
Macedonia	\$0.4212	\$0.1469
Madagascar	\$1.8158	N/A
Malawi	\$0.4774	\$0.0139
Malaysia	\$0.3182	\$0.0233
Maldives	\$0.9079	N/A
Mali	\$0.7582	\$0.1333
Malta	\$0.5148	\$0.1926
Marshall Islands	\$0.5335	N/A
Mauritania	\$0.7114	N/A
Mauritius	\$0.8330	N/A
Mayotte Islands	\$1.2074	\$0.0495
Mexico	\$0.1404	\$0.1775
Micronesia	\$0.5522	N/A
Moldova	\$0.7207	\$0.0812
Monaco	\$0.1498	\$0.1570
Mongolia	\$1.1887	N/A
Montenegro	#VALUE!	N/A
Montserrat	\$0.4680	N/A
Morocco	\$0.5710	\$0.0987
Mozambique	\$0.8798	\$0.0481
Myanmar	\$1.7597	N/A
Namibia	\$0.5148	\$0.1051
Nauru	\$2.7144	N/A
Nepal	\$0.7301	\$0.0112
Netherlands	\$0.1123	\$0.2230
Netherlands Antilles	\$0.3276	\$0.0386
Nevis	\$0.3557	N/A
New Caledonia	\$0.7862	N/A
New Zealand	\$0.3463	\$0.2396
Nicaragua	\$0.4025	\$0.0828
Niger	\$0.6646	N/A
Nigeria	\$0.6178	\$0.1467
Niue Island	\$3.7253	N/A
Norfolk Island	\$1.6661	N/A

Service Description	End User Pricing	
	MRC	NRC
Norway	\$0.1123	\$0.1619
Oman	\$0.6646	N/A
Pakistan	\$0.7207	N/A
Palau	\$1.5912	N/A
Palestine	\$0.2340	\$0.0126
Panama	\$0.3182	\$0.0716
Papua New Guinea	\$1.1606	N/A
Paraguay	\$0.4399	\$0.1052
Peru	\$0.3557	\$0.2137
Philippines	\$0.2527	\$0.0790
Poland	\$0.2995	\$0.4044
Portugal (including Azores and Madeira Islands)	\$0.1498	\$0.1582
Qatar	\$0.6739	\$0.0448
Reunion Islands	\$0.7207	\$0.1690
Romania	\$0.4586	\$0.1748
Russia	\$0.2995	\$0.0337
Rwanda	\$0.8330	\$0.0001
San Marino	\$0.2527	N/A
Sao Tome	\$2.1154	\$0.0005
Saudi Arabia	\$0.7207	\$0.1489
Senegal	\$0.8611	\$0.1066
Serbia	\$0.5148	\$0.1723
Seychelles	\$0.9828	N/A
Sierra Leone	\$0.6646	\$0.0864
Singapore	\$0.1966	N/A
Slovakia	\$0.4118	\$0.1255
Slovenia	\$0.4118	\$0.1941
Solomon Islands	\$1.8346	N/A
Somalia	\$1.2355	\$0.0589
South Africa	\$0.2808	\$0.1851
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.1123	\$0.2076
Sri Lanka	\$0.6926	\$0.0412
St. Helena	\$1.6099	N/A
St. Kitts	\$0.3557	\$0.1100
St. Lucia	\$0.3650	\$0.1014
St. Pierre/Miquelon	\$0.3370	\$0.0485
St. Vincent/Grenadines	\$0.4118	\$0.0740
Sudan	\$0.8892	\$0.0228
Suriname	\$0.8518	N/A
Swaziland	\$0.5429	\$0.0640
Sweden	\$0.1123	\$0.2157
Switzerland	\$0.1123	\$0.5038
Syria	\$0.7207	\$0.0056
Taiwan	\$0.1872	\$0.0565
Tajikistan	\$0.3370	\$0.0369
Tanzania	\$0.5710	\$0.0829
Thailand	\$0.3463	\$0.0183
Togo	\$0.7114	\$0.0619
Tonga	\$0.7207	\$0.0006
Trinidad/Tobago	\$0.3650	N/A
Tunisia	\$0.4212	\$0.0975
Turkey	\$0.3744	\$0.1475
Turkmenistan	\$0.7675	\$0.0120
Turks and Caicos Islands	\$0.3838	\$0.0876
Tuvalu	\$1.2823	N/A
Uganda	\$0.5429	\$0.0192
Ukraine	\$0.4493	\$0.0270
United Arab Emirates	\$0.4493	N/A
United Kingdom	\$0.0562	\$0.3620
Uruguay	\$0.4399	\$0.1319
Uzbekistan	\$0.3931	\$0.0007
Vanuatu	\$2.1060	\$0.0019
Vatican City	\$0.1123	N/A
Venezuela	\$0.2621	\$0.2092
Vietnam	\$0.7862	\$0.0133

Service Description	End User Pricing	
	MRC	NRC
Wallis and Futuna	\$2.5834	N/A
Western Samoa	\$0.6365	\$0.1398
Yemen, Republic of	\$0.6552	\$0.0154
Zaire	\$0.5335	N/A
Zambia	\$0.5710	\$0.0556
Zimbabwe	\$0.4774	\$0.2241
<i>Atlantic, Indian, and Pacific Ocean Inmarsat Locations</i>		
Type of Service/Calls Terminating to:		
Atlantic East	\$11.16	N/A
Pacific		
Indian Ocean		
Atlantic West		
Transport Components		
Service Description	End User Pricing	
	MRC	NRC
Service Description	End User Pricing	
	MRC	NRC
MPLS Port		
Port Bandwidth		
1 Mbps	\$173.68	N/A
2 Mbps	\$339.87	N/A
3 Mbps	\$375.23	N/A
4 Mbps	\$455.94	N/A
6 Mbps	\$527.70	N/A
7 Mbps	\$581.98	N/A
8 Mbps	\$631.07	N/A
10 Mbps	\$719.47	N/A
15 Mbps	\$834.29	N/A
20 Mbps	\$867.78	N/A
30 Mbps	\$949.52	N/A
40 Mbps	\$1,049.98	N/A
50 Mbps	\$1,132.98	N/A
80 Mbps	\$1,631.55	N/A
100 Mbps	\$1,888.43	N/A
150 Mbps	\$2,870.19	N/A
200 Mbps	\$3,625.44	N/A
300 Mbps	\$5,211.65	N/A
400 Mbps	\$6,646.64	N/A
500 Mbps	\$7,553.10	N/A
600 Mbps	\$8,610.37	N/A
800 Mbps	\$10,272.08	N/A
1000 Mbps	\$11,329.55	N/A
Gold Committed Access Rate (EF or Real-Time QoS)		
8 Kbps	\$7.28	N/A
16 Kbps	\$7.28	N/A
32 Kbps	\$7.28	N/A
128 Kbps	\$7.28	N/A
256 Kbps	\$31.20	N/A
512 Kbps	\$31.20	N/A
1,024 Mbps	\$31.20	N/A
1.536 Mbps	\$31.20	N/A
5.000 Mbps	\$83.20	N/A
10.000 Mbps	\$260.00	N/A
20.000 Mbps	\$468.00	N/A
30.000 Mbps	\$676.00	N/A
40.000 Mbps	\$780.00	N/A
50.000 Mbps	\$1,248.00	N/A
90.000 Mbps	\$1,248.00	N/A
700.000 Mbps	\$10,192.00	N/A
900.000 Mbps	\$12,376.00	N/A
Dynamic Bandwidth		
Dport	\$0.00	N/A
DCAR	\$0.00	N/A
Scheduler	\$0.00	N/A
Multicasting		
<i>Bandwidth Range</i>		

Service Description	End User Pricing	
	MRC	NRC
0Kbps-15Kbps	N/A	
16Kbps-511Kbps	\$166.40	N/A
512Kbps-1.499Mbps	\$665.60	N/A
1.5Mbps-2.99Mbps	\$1,341.60	N/A
3Mbps-5.99Mbps	\$2,672.80	N/A
6Mbps-14.99Mbps	\$4,784.00	N/A
15Mbps-44.99Mbps	\$7,280.00	N/A
45Mbps-99.99Mbps	\$16,380.00	N/A
100Mbps-499.99Mbps	\$78,000.00	N/A
500Mbps-999.99Mbps	\$156,000.00	N/A
Private IP Service Port Only Cross Connect		
200 Mbps	\$520.00	\$520.00
250 Mbps	\$520.00	\$520.00
300 Mbps	\$520.00	\$520.00
350 Mbps	\$520.00	\$520.00
400 Mbps	\$520.00	\$520.00
450 Mbps	\$520.00	\$520.00
500 Mbps	\$520.00	\$520.00
600 Mbps	\$520.00	\$520.00
700 Mbps	\$520.00	\$520.00
800 Mbps	\$520.00	\$520.00
900 Mbps	\$520.00	\$520.00
1000 Mbps	\$520.00	\$520.00
1.5 Gbps	\$520.00	\$520.00
2.0 Gbps	\$520.00	\$520.00
2.5 Gbps	\$520.00	\$520.00
3.0 Gbps	\$520.00	\$520.00
3.5 Gbps	\$520.00	\$520.00
4.0 Gbps	\$520.00	\$520.00
4.5 Gbps	\$520.00	\$520.00
5.0 Gbps	\$520.00	\$520.00
5.5 Gbps	\$520.00	\$520.00
6.0 Gbps	\$520.00	\$520.00
6.5 Gbps	\$520.00	\$520.00
7.0 Gbps	\$520.00	\$520.00
7.5 Gbps	\$520.00	\$520.00
8.0 Gbps	\$520.00	\$520.00
8.5 Gbps	\$520.00	\$520.00
9.0 Gbps	\$520.00	\$520.00
9.5 Gbps	\$520.00	\$520.00
10 Gbps	\$520.00	\$520.00
Service Description	MRC	
	DS1	DS3
Local Access Services		
Local Access Services - CLLI Based Pricing		
ABLNTXOR	\$145.60	\$1,095.12
ABLNTXOW	\$197.60	\$2,080.00
AGTNTXTI	\$327.60	\$3,057.60
ALICTXAL	\$327.60	\$4,420.00
ALLNTXSA	\$145.60	\$1,095.12
ALVNTXAL	\$270.40	\$2,121.60
AMRLTX02	\$145.60	\$1,095.12
AMRLTXDI	\$197.60	\$2,080.00
AMRLTXEV	\$197.60	\$2,080.00
AMRLTXFL	\$197.60	\$2,080.00
AMRLTXOS	\$197.60	\$2,080.00
ATASTXXA	\$270.40	\$3,120.00
AUSTTXBC	\$270.40	\$2,069.60
AUSTTXCR	\$197.60	\$1,965.60
AUSTTXCV	\$197.60	\$1,965.60
AUSTTXEV	\$197.60	\$1,736.80
AUSTTXFA	\$197.60	\$1,736.80
AUSTTXFI	\$145.60	\$1,095.12
AUSTTXGR	\$145.60	\$1,095.12
AUSTTXHI	\$145.60	\$1,095.12
AUSTTXHO	\$145.60	\$1,095.12

Service Description	End User Pricing	
	MRC	NRC
AUSTTXJO	\$197.60	\$1,788.80
AUSTTXLE	\$270.40	\$2,204.80
AUSTTXLT	\$270.40	\$2,163.20
AUSTTXLW	\$270.40	\$2,121.60
AUSTTXMA	\$197.60	\$1,924.00
AUSTTXMC	\$197.60	\$1,872.00
AUSTTXMF	\$197.60	\$1,872.00
AUSTTXPF	\$197.60	\$1,788.80
AUSTTXRR	\$197.60	\$1,095.12
AUSTTXTE	\$145.60	\$1,095.12
AUSTXTW	\$197.60	\$1,736.80
AUSTXWA	\$197.60	\$1,695.20
AZLETXXA	\$327.60	\$2,350.40
BETNTXBE	\$327.60	\$3,338.40
BORNTXXA	\$327.60	\$2,745.60
BRYNTXXA	\$197.60	\$1,643.20
BRYNTXXB	\$197.60	\$2,080.00
BRYNTXXC	\$197.60	\$2,080.00
BSTRXXBS	\$327.60	\$2,828.80
BUMTTXTE	\$145.60	\$1,095.12
BUMTTXTW	\$197.60	\$1,601.60
BUMTTXUN	\$197.60	\$1,965.60
BUMTTXVI	\$197.60	\$1,965.60
BWVLTXLI	\$270.40	\$3,120.00
BWVLTXOL	\$270.40	\$3,120.00
BWVLTXTE	\$270.40	\$3,120.00
BYCYTXBY	\$327.60	\$4,191.20
CLBNTXMI	\$327.60	\$2,776.80
CLEVTXCL	\$327.60	\$3,120.00
CLSTXXA	\$197.60	\$2,080.00
CLSTXXB	\$197.60	\$1,643.20
CLSTXXD	\$197.60	\$2,080.00
CONRTXXA	\$270.40	\$3,120.00
CPCVTXXA	\$327.60	\$4,680.00
CRCHTXBU	\$197.60	\$2,080.00
CRCHTXCA	\$270.40	\$2,995.20
CRCHTXTE	\$197.60	\$1,095.12
CRCHXTU	\$145.60	\$1,095.12
CRCHTXWY	\$197.60	\$1,095.12
CRTNTXXA	\$197.60	\$1,986.40
CRTNTXXB	\$197.60	\$1,955.20
CRTNTXXC	\$197.60	\$1,913.60
CRTNTXXC	\$197.60	\$1,913.60
CRTNTXXD	\$197.60	\$1,986.40
CYPRTXCY	\$197.60	\$1,830.40
DESNTXHO	\$327.60	\$3,671.20
DFIATXXA	\$197.60	\$1,903.20
DLLSTXAD	\$145.60	\$1,095.12
DLLSTXCH	\$270.40	\$2,028.00
DLLSTXDA	\$270.40	\$1,736.80
DLLSTXDI	\$197.60	\$1,684.80
DLLSTXDN	\$270.40	\$1,965.60
DLLSTXDS	\$270.40	\$2,204.80
DLLSTXDV	\$197.60	\$1,965.60
DLLSTXEM	\$145.60	\$1,095.12
DLLSTXEV	\$197.60	\$1,788.80
DLLSTXEX	\$197.60	\$1,872.00
DLLSTXFB	\$145.60	\$1,095.12
DLLSTXFE	\$197.60	\$1,788.80
DLLSTXFL	\$145.60	\$1,095.12
DLLSTXFR	\$197.60	\$1,788.80
DLLSTXGP	\$197.60	\$1,632.80
DLLSTXHA	\$197.60	\$1,601.60
DLLSTXHU	\$270.40	\$2,028.00
DLLSTXLA	\$145.60	\$1,095.12
DLLSTXLN	\$270.40	\$2,121.60

Service Description	End User Pricing	
	MRC	NRC
DLLSTXMC	\$145.60	\$1,095.12
DLLSTXME	\$145.60	\$1,095.12
DLLSTXMS	\$270.40	\$2,028.00
DLLSTXNM	\$197.60	\$1,924.00
DLLSTXNO	\$145.60	\$1,095.12
DLLSTXRE	\$145.60	\$1,095.12
DLLSTXRI	\$145.60	\$1,095.12
DLLSTXRN	\$145.60	\$1,095.12
DLLSTXRO	\$145.60	\$1,095.12
DLLSTXRY	\$327.60	\$2,028.00
DLLSTXSU	\$270.40	\$2,121.60
DLLSTXTA	\$145.60	\$1,095.12
DLLSTXWH	\$197.60	\$1,643.20
DLRITXBX	\$327.60	\$4,680.00
DNTNTXXA	\$197.60	\$2,402.40
EDBGTXEB	\$197.60	\$2,080.00
ELPSTXEA	\$197.60	\$2,080.00
ELPSTXHA	\$197.60	\$1,095.12
ELPSTXHC	\$270.40	\$3,120.00
ELPSTXMA	\$145.60	\$1,095.12
ELPSTXMS	\$270.40	\$3,120.00
ELPSTXNE	\$197.60	\$2,080.00
ELPSTXNO	\$197.60	\$2,080.00
ELPSTXSE	\$197.60	\$2,080.00
ELPSTXSH	\$270.40	\$3,120.00
ELPSTXYS	\$270.40	\$1,095.12
FRSCTXCO	\$197.60	\$1,924.00
FRSCTXES	\$197.60	\$1,965.60
FRSCTXWE	\$270.40	\$2,204.80
FTWOTXAL	\$270.40	\$2,298.40
FTWOTXAR	\$145.60	\$1,095.12
FTWOTXAT	\$145.60	\$1,095.12
FTWOTXAT	\$145.60	\$1,095.12
FTWOTXAX	\$197.60	\$1,872.00
FTWOTXBB	\$270.40	\$1,965.60
FTWOTXBE	\$270.40	\$2,121.60
FTWOTXBN	\$270.40	\$2,204.80
FTWOTXBR	\$197.60	\$1,872.00
FTWOTXBU	\$197.60	\$1,695.20
FTWOTXBY	\$270.40	\$2,121.60
FTWOTXCE	\$197.60	\$1,830.40
FTWOTXCI	\$197.60	\$1,924.00
FTWOTXCR	\$145.60	\$1,095.12
FTWOTXEC	\$197.60	\$1,965.60
FTWOTXED	\$145.60	\$1,095.12
FTWOTXEU	\$145.60	\$1,095.12
FTWOTXGL	\$197.60	\$1,736.80
FTWOTXJE	\$197.60	\$1,695.20
FTWOTXKE	\$197.60	\$1,830.40
FTWOTXLW	\$197.60	\$1,872.00
FTWOTXMA	\$197.60	\$1,695.20
FTWOTXPE	\$197.60	\$1,736.80
FTWOTXTE	\$145.60	\$1,095.12
FTWOTXWA	\$197.60	\$1,643.20
FTWOTXWS	\$197.60	\$1,872.00
GLTNTXSH	\$327.60	\$2,828.80
GLTNTXSO	\$327.60	\$2,870.40
GRLDTXXA	\$197.60	\$2,038.40
GRLDTXXB	\$197.60	\$2,059.20
GRLDTXXC	\$197.60	\$1,986.40
GRLDTXXE	\$270.40	\$2,402.40
GRPVXXA	\$145.60	\$1,095.12
GRTWTXXA	\$270.40	\$2,589.60
HMBLXXA	\$197.60	\$2,080.00
HNVITXHN	\$327.60	\$3,931.20
HRLNTXHG	\$145.60	\$1,095.12

Service Description	End User Pricing	
	MRC	NRC
HSTNTXAD	\$197.60	\$1,736.80
HSTNTXAI	\$197.60	\$1,601.60
HSTNTXAL	\$197.60	\$1,684.80
HSTNTXAP	\$145.60	\$1,095.12
HSTNTXBA	\$145.60	\$1,095.12
HSTNTXBR	\$197.60	\$1,788.80
HSTNTXBU	\$145.60	\$1,095.12
HSTNTXBW	\$197.60	\$1,924.00
HSTNTXCA	\$145.60	\$1,095.12
HSTNTXCH	\$270.40	\$2,163.20
HSTNTXCL	\$145.60	\$1,095.12
HSTNTXDP	\$197.60	\$1,965.60
HSTNTXEE	\$197.60	\$1,788.80
HSTNTXEH	\$197.60	\$1,924.00
HSTNTXFA	\$145.60	\$1,095.12
HSTNTXFA	\$145.60	\$1,095.12
HSTNTXFR	\$197.60	\$1,695.20
HSTNTXGL	\$197.60	\$1,965.60
HSTNTXGP	\$145.60	\$1,095.12
HSTNTXGR	\$197.60	\$1,965.60
HSTNTXHO	\$145.60	\$1,095.12
HSTNTXHU	\$197.60	\$1,924.00
HSTNTXID	\$197.60	\$1,872.00
HSTNTXJA	\$145.60	\$1,095.12
HSTNTXLA	\$197.60	\$1,872.00
HSTNTXMC	\$197.60	\$1,643.20
HSTNTXMI	\$197.60	\$1,830.40
HSTNTXMO	\$145.60	\$1,095.12
HSTNTXNA	\$145.60	\$1,095.12
HSTNTXNE	\$197.60	\$1,695.20
HSTNTXOR	\$197.60	\$1,736.80
HSTNTXOV	\$145.60	\$1,095.12
HSTNTXOX	\$145.60	\$1,095.12
HSTNTXPA	\$197.60	\$1,695.20
HSTNTXPE	\$197.60	\$1,924.00
HSTNTXPR	\$197.60	\$1,632.80
HSTNTXRE	\$197.60	\$1,788.80
HSTNTXRI	\$197.60	\$1,643.20
HSTNTXSA	\$145.60	\$1,095.12
HSTNTXSU	\$145.60	\$1,095.12
HSTNTXUN	\$197.60	\$1,601.60
HSTNTXWA	\$197.60	\$1,695.20
HSTNTXWE	\$145.60	\$1,095.12
HSTNTXWL	\$197.60	\$1,736.80
HSTNTXWY	\$270.40	\$1,965.60
IRNGTXXA	\$197.60	\$2,080.00
IRNGTXXB	\$145.60	\$1,095.12
IRNGTXXC	\$145.60	\$1,095.12
IRNGTXXD	\$197.60	\$2,059.20
IRNGTXXF	\$145.60	\$1,924.00
IRNGTXXG	\$145.60	\$1,095.12
KATYXXA	\$270.40	\$2,631.20
KATYXXB	\$270.40	\$2,558.40
KATYXXC	\$270.40	\$2,558.40
KGWDTXXA	\$197.60	\$2,080.00
KGWDTXXC	\$270.40	\$3,120.00
KLLNTXXA	\$327.60	\$4,680.00
KLLNTXXC	\$327.60	\$4,680.00
KLLRTXXA	\$270.40	\$2,059.20
LARDTXLA	\$145.60	\$1,095.12
LBCKTXFR	\$197.60	\$2,818.40
LBCKTXND	\$197.60	\$2,080.00
LBCKTXPA	\$197.60	\$2,080.00
LBCKTXPS	\$145.60	\$1,955.20
LBCKTXSW	\$197.60	\$2,080.00
LFKNTXXA	\$327.60	\$4,680.00

Service Description	End User Pricing	
	MRC	NRC
LGCYTXA	\$197.60	\$1,851.20
LGVWTXGR	\$197.60	\$2,080.00
LGVWTXPL	\$145.60	\$1,095.12
LKDLTXA	\$270.40	\$3,120.00
LWVLTXA	\$197.60	\$2,080.00
LWVLTXB	\$197.60	\$2,028.00
LWVLTXC	\$197.60	\$2,080.00
LWVLTXE	\$197.60	\$2,080.00
LWVLXXF	\$197.60	\$2,080.00
MCALTXXHI	\$197.60	\$2,080.00
MCALTXXMU	\$145.60	\$1,095.12
MCKNTXLI	\$270.40	\$1,872.00
MCKNTXTE	\$270.40	\$2,163.20
MDLDTXXMU	\$197.60	\$2,080.00
MDLDTXXOX	\$145.60	\$2,080.00
MRCDTXME	\$270.40	\$2,912.00
MRSHTXWE	\$270.40	\$2,995.20
MSSNTXXMI	\$197.60	\$2,080.00
NBRNTXNB	\$270.40	\$2,444.00
ODSSTXEM	\$270.40	\$2,953.60
ODSSTXLI	\$270.40	\$2,995.20
ODSSTXRE	\$270.40	\$3,120.00
ORNGTXOR	\$270.40	\$1,788.80
PHRRTXPH	\$197.60	\$2,080.00
PLANTXXA	\$145.60	\$1,095.12
PLANTXXB	\$197.60	\$2,007.20
PLANTXXD	\$197.60	\$1,095.12
PLANTXXF	\$197.60	\$1,965.60
PLANTXXK	\$197.60	\$2,059.20
PLVWTPV	\$327.60	\$4,461.60
PTARTXYU	\$270.40	\$1,684.80
RBTNTXXA	\$327.60	\$3,920.80
RKWLTXPA	\$270.40	\$2,256.80
RONKTXWO	\$145.60	\$1,456.00
RSBGTXRR	\$270.40	\$2,350.40
RWLTTXXA	\$270.40	\$2,537.60
SANGTXA	\$145.60	\$1,095.12
SANGTXB	\$197.60	\$2,080.00
SANGTXG	\$197.60	\$2,080.00
SGLDTXXD	\$270.40	\$3,120.00
SGLDTXXE	\$197.60	\$1,095.12
SHMNTXXA	\$327.60	\$2,516.80
SMRCTXXA	\$327.60	\$2,256.80
SNANTXBA	\$145.60	\$1,095.12
SNANTXCA	\$145.60	\$1,095.12
SNANTXCU	\$197.60	\$1,695.20
SNANTXDI	\$145.60	\$1,095.12
SNANTXED	\$197.60	\$2,080.00
SNANTXFR	\$145.60	\$1,095.12
SNANTXGE	\$197.60	\$1,643.20
SNANTXHE	\$197.60	\$1,872.00
SNANTXIC	\$270.40	\$2,028.00
SNANTXJA	\$270.40	\$2,256.80
SNANTXLA	\$197.60	\$1,924.00
SNANTXLE	\$197.60	\$1,643.20
SNANTXLS	\$197.60	\$1,924.00
SNANTXMA	\$197.60	\$1,788.80
SNANTXMC	\$145.60	\$1,456.00
SNANTXPA	\$197.60	\$1,965.60
SNANTXPE	\$145.60	\$1,095.12
SNANTXSA	\$270.40	\$2,163.20
SNANTXSH	\$197.60	\$1,788.80
SNANTXSL	\$197.60	\$1,695.20
SNANTXSO	\$270.40	\$1,965.60
SNANTXTA	\$197.60	\$1,456.00
SNANTXTH	\$270.40	\$2,350.40

Service Description	End User Pricing	
	MRC	NRC
SNANTXUC	\$197.60	\$1,788.80
SNANTXWA	\$197.60	\$1,788.80
SNANTXWE	\$197.60	\$1,830.40
SNBNTXSB	\$197.60	\$3,650.40
SPRNTXNO	\$145.60	\$1,830.40
SPRNTXSO	\$197.60	\$1,872.00
STFRTXA	\$327.60	\$2,246.40
TBLLTXL	\$197.60	\$1,788.80
TBLLTXTB	\$270.40	\$2,028.00
TMPLTXDN	\$327.60	\$3,099.20
TMPLTXLB	\$327.60	\$3,099.20
TXCYTXLM	\$270.40	\$2,444.00
TXCYTXTC	\$270.40	\$2,444.00
TXRKTXA	\$327.60	\$3,868.80
TXRKTXB	\$327.60	\$4,586.40
TYLRTXCH	\$327.60	\$3,442.40
TYLRTXLY	\$327.60	\$3,660.80
TYLRTXSO	\$327.60	\$3,712.80
UVLDTXUV	\$145.60	\$4,680.00
VCTATXVI	\$327.60	\$4,680.00
WACOTX01	\$145.60	\$1,095.12
WACOTXHE	\$197.60	\$1,872.00
WACOTXMG	\$270.40	\$2,350.40
WACOTXMO	\$197.60	\$1,736.80
WACOTXPR	\$197.60	\$1,736.80
WACOTXSW	\$197.60	\$1,643.20
WCFLTXXCF	\$197.60	\$2,080.00
WCFLTXXNI	\$145.60	\$1,095.12
WCFLTXXTF	\$197.60	\$2,080.00
WSLCTXXA	\$249.60	\$3,120.00
WXHCTXWE	\$270.40	\$2,672.80
WYLITXXA	\$197.60	\$2,080.00
OR		
Local Access Services - General Discount¹		
Circuit Type (and facility type if applicable)	Discounts	
DS0	16%	
DS1		
DS3		
¹ Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.		
Ethernet Access Service - General Discount		
Facility Type	Discounts	
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	6%	
Managed Services Components		
Service Description	End User Pricing	
	MRC	NRC
Managed WAN		
Managed WAN Full Management		
<i>Extra Small</i>		
1-99 devices	\$68.02	N/A
100-199 devices	\$65.52	N/A
200-299 devices	\$62.40	N/A
300-499 devices	\$59.90	N/A
500+ devices	\$57.41	N/A
<i>Small</i>		
1-99 devices	\$96.72	N/A
100-199 devices	\$92.98	N/A
200-299 devices	\$89.23	N/A
300-499 devices	\$84.86	N/A
500+ devices	\$81.12	N/A
<i>Medium</i>		
1-99 devices	\$124.80	N/A
100-199 devices	\$119.81	N/A
200-299 devices	\$114.82	N/A
300-499 devices	\$109.82	N/A
500+ devices	\$104.83	N/A
<i>Large</i>		

Service Description	End User Pricing	
	MRC	NRC
1-99 devices	\$209.04	N/A
100-199 devices	\$200.93	N/A
200-299 devices	\$192.19	N/A
300-499 devices	\$184.08	N/A
500+ devices	\$175.34	N/A
Managed WAN Implementation		
Managed Takeover	N/A	\$468.00
Managed Implementation (New Install)	N/A	\$572.00
Monitor only Price (New Implementation or Takeover)	N/A	\$364.00
Change Management		
<i>Implementation Change Management</i>		
Expedite Charge	N/A	\$1,144.00
Rescheduling	N/A	\$312.00
After-Hours Premium	N/A	\$624.00
<i>Optional Change Management for Managed WAN</i>		
DHCP IP Helper - Add/Modify/Delete	N/A	\$52.00
IP Network Address Translation - Add/Modify/Delete	N/A	\$52.00
Network Routed Protocol - Add/Modify/Delete	N/A	\$52.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	\$52.00
PVC - Add/Modify/Delete	N/A	\$52.00
Routing Protocol - Add/Modify/Delete	N/A	\$52.00
VPN Tunnel - Add/Modify/Delete	N/A	\$52.00
Complex Configuration Modify	N/A	\$130.00
Add DPort DCAR	N/A	\$130.00
Bandwidth Increase/Decrease Physical	N/A	\$364.00
Hardware Module Upgrade	N/A	\$364.00
Intra-building Move	N/A	\$364.00
Router Move, inter-building or across town	N/A	\$624.00
Memory Upgrade	N/A	\$364.00
WAN Equipment Replace/Swap	N/A	\$364.00
Router IOS Change - support new features	N/A	\$364.00
Traffic Shaping/Queueing - Add/Modify/Delete	N/A	\$364.00
Traffic Filter Design	N/A	\$364.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	\$364.00
Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)		
<i>Firewall (Cisco and Juniper only)</i>		
Embedded Firewall - Extra Small	\$21.84	\$130.00
Embedded Firewall - Small	\$31.20	\$130.00
Embedded Firewall - Medium	\$43.68	\$130.00
Embedded Firewall - Large	\$74.88	\$130.00
<i>Prevention (Cisco ISR G1 only)</i>		
Intrusion Prevention - Extra Small	\$12.48	\$130.00
Intrusion Prevention - Small	\$24.96	\$130.00
Intrusion Prevention - Medium	\$31.20	\$130.00
Intrusion Prevention - Large	\$49.92	\$130.00
<i>Content Filtering (Cisco only)</i>		
Content Filtering - Extra Small	\$3.12	\$130.00
Content Filtering - Small	\$6.24	\$130.00
Content Filtering - Medium	\$9.36	\$130.00
Content Filtering - Large	\$15.60	\$130.00
<i>Ethernet LAN (Cisco and Juniper only)</i>		
Ethernet LAN - Small (4 or 9 Port)	\$21.84	\$130.00
Ethernet LAN PoE - Small (4 or 9 Port)	\$21.84	\$130.00
Ethernet LAN - Medium (16 to 24 Port)	\$31.20	\$130.00
Ethernet LAN PoE - Medium (16 to 24 Port)	\$31.20	\$130.00
Ethernet LAN - Large (48 Port)	\$49.92	\$130.00
Ethernet LAN PoE - Large (48 Port)	\$49.92	\$130.00
<i>Encryption (Cisco only)</i>		
Encryption - Extra Small	\$3.12	\$130.00
Encryption - Small	\$6.24	\$130.00
Encryption - Medium	\$9.36	\$130.00
Encryption - Large	\$15.60	\$130.00
<i>WAN Back-up (Cisco only)</i>		
WAN Backup - Extra Small	\$6.24	\$130.00
WAN Backup - Small	\$9.36	\$130.00

Service Description	End User Pricing	
	MRC	NRC
WAN Backup - Medium	\$15.60	\$130.00
WAN Backup - Large	\$24.96	\$130.00
Wireless Out of Band		
Per Wireless OOB Device	\$26.00	\$130.00
VoIP Interface Support		
Gateway Services		
Voice Gateway	\$26.00	See VoIP Gateway Features
Multi-Service IP-to-IP Gateway	\$26.00	
Voice Gateway Features		
Full Management		
New Install	N/A	\$364.00
Add Entity	N/A	\$364.00
Add Feature	N/A	\$364.00
Physical		
New Install	N/A	\$364.00
Add Entity	N/A	\$364.00
Add Feature	N/A	
Optional Feature for Multi-Service IP-to-IP Gateway (Cisco CUBE)		
Full Management		
New Install	N/A	\$1,092.00
Add Entity	N/A	\$1,092.00
Add Feature	N/A	\$1,092.00
Physical		
New Install	N/A	\$1,092.00
Add Entity	N/A	\$1,092.00
Add Feature	N/A	
VoIP Interface Support Event-Specific Charges		
Dial Peer Change	N/A	\$364.00
Optional Enhanced MNS Reporting		
ETM Reporting	\$20.80	N/A
ETM Select Reporting	\$36.40	N/A
ETM Select with netflow Reporting	\$36.40	N/A
Threshold PPM	\$6.24	N/A
Network Analysis		
Per Managed Device	\$49.92	\$52.00
Network Engineering		
Extra Small Router	\$43.68	\$52.00
Small Router	\$68.64	\$52.00
Medium Router	\$81.12	\$52.00
Large Router	\$99.84	\$52.00
Switch - Small	\$34.32	\$52.00
Switch - Medium	\$46.80	\$52.00
Access Point	\$9.36	\$52.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	\$9.36	\$52.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000 series; ADTRAN NetVanta: Series 1xxx, 2xxx, and 3xxx; ADTRAN Total Access (TA) series 9xx; Juniper J2320, J2350, and J4350; Juniper SRX200 Series	
Medium	Cisco 3000 series up to Cisco 4000 series; ADTRAN NetVanta Series 4xxx and 5xxx; Juniper J6350; Juniper SRX650	
Large	Cisco 7000 series, Cisco ASR1000 series	
Service Description	End User Pricing	
	MRC	NRC
Managed Hardware Rental		
Analog Gateway/Phone/Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 4%

Managed PBX Services			
Managed PBX Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for Managed PBX Services and related optional features/services. Charges are fixed for the Term, based upon the service type.			
Managed PBX Service Elements			
<i>VoIP Components</i>			
	IP Integrated Access/IP Trunking (Minimum of 2 Concurrent Call Paths)		
	LD Overage/Usage		
	Managed PBX Features		
	Service Establishment Fee (Minimum of 20 DIDs for Inbound Service)		
<i>Optional Services</i>			
	VoIP International (International)		
<i>Transport Components</i>			
	Required Verizon MPLS Port & QoS		
	Verizon Local Access Services		
<i>Customer Premises Equipment (CPE) Components</i>			
	Optional Verizon Managed Service		
	Optional Managed Hardware Rental		
VoIP Components			
	Service Type	End User Pricing	
		MRC	NRC
IP Integrated Access/IP Trunking			
Concurrent Call Charge			
<i>Tiered</i>			
	250 Local and LD	\$20.38	N/A
	250 Local and LD with BEST	\$27.66	N/A
	750 Local and LD	\$27.66	N/A
	750 Local and LD with BEST	\$34.94	N/A
	250 LD only	\$8.74	N/A
	250 LD only with BEST	\$16.02	N/A
	750 LD only	\$16.02	N/A
	750 LD only with BEST	\$23.30	N/A
	LD Overage	\$0.0182	N/A
<i>Metered</i>			
	Local and LD	\$18.20	N/A
	Local and LD with BEST	\$25.48	N/A
	LD only	\$5.10	N/A
	LD only with BEST	\$12.38	N/A
	LD Per Minute Rate	\$0.02	N/A
<i>Unlimited</i>			
	Local and LD	\$25.48	N/A
	LD only	\$21.84	N/A
Optional Network and Add-On Features			
	CNAM	\$1.09	N/A
	Redirect to TN (Per TN)	\$1.46	\$1.56
	Alternate Route Recovery Service	\$2.91	N/A
	DID Blocks of 20 (only sold in blocks of 20)	\$4.56	\$4.16
Managed PBX Features			
<i>Hosted IP Centrex (HiPC) Feature Charges</i>			
Hosted IP Centrex (HiPC) features charges when provisioned on ICP			
	Web Voicemail	\$3.64	N/A
	Attendant Console (Per Console)	\$14.56	N/A
	Auto Attendant (Per Attendant)	\$21.84	N/A
	Intermediate Feature Profile	\$4.00	N/A
	Advanced Feature Profile	\$5.46	N/A

Service Type	End User Pricing	
	MRC	NRC
Trunking Services Feature Packages Basic	N/A	
Service Establishment Fees		
<i>Number of Active DIDs</i>		
<i>Service Establishment Fee (per location)</i>		
0 - 24	N/A	\$650.00
25 - 75	N/A	\$936.00
76 - 300	N/A	\$2,288.00
301 - 1,000	N/A	\$6,968.00
1001 - 5,000	N/A	\$11,648.00
5,001 - 12,500	N/A	\$16,224.00
12,501 - 20,000	N/A	\$23,192.00
<i>Service Establishment Fee if customer requests after hours implementation</i>		
0 - 24	N/A	\$975.00
25 - 75	N/A	\$1,404.00
76 - 300	N/A	\$3,432.00
301 - 1,000	N/A	\$10,452.00
1001 - 5,000	N/A	\$17,472.00
5,001 - 12,500	N/A	\$24,336.00
12,501 - 20,000	N/A	\$34,788.00
Optional Services		
Service Description	Fixed Per-Minute Charge	Mobile Termination Surcharge
VoIP International		
<i>Country Specific Locations</i>		
Afghanistan	\$1.5818	\$0.0160
Albania	\$0.6365	\$0.0571
Algeria	\$0.4867	\$0.0654
Andorra	\$0.2246	\$0.1853
Angola	\$0.7582	\$0.0551
Anguilla	\$0.4212	\$0.1074
Antarctica (Casey, Davis, Mawson, and Macquarie Island)	\$1.6661	N/A
Antarctica (Scott Base)	\$0.3463	N/A
Antigua (Barbuda)	\$0.3463	N/A
Argentina	\$0.2995	\$0.1750
Armenia	\$0.6178	\$0.2118
Aruba	\$0.3276	\$0.1256
Ascension Island	\$1.0764	N/A
Australia (including Tasmania)	\$0.1217	\$1.0530
Austria	\$0.1404	\$0.2631
Azerbaijan	\$0.7769	\$0.0399
Bahamas	\$0.2246	\$0.0023
Bahrain	\$0.5242	\$0.0203
Bangladesh	\$0.8330	\$0.0240
Barbados	\$0.3931	\$0.1116
Belarus	\$0.4493	\$0.0075
Belgium	\$0.1217	\$0.2772
Belize	\$0.5054	\$0.0990
Benin	\$0.4774	N/A
Bermuda	\$0.2246	N/A
Bhutan	\$1.1513	\$0.0446
Bolivia	\$0.4399	\$0.0489
Bosnia-Herzegovina	\$0.5242	\$0.1180
Botswana	\$0.4399	\$0.1050
Brazil	\$0.2621	\$0.1302
British Virgin Islands	\$0.3276	N/A
Brunei	\$0.6084	N/A
Bulgaria	\$0.3463	\$0.2156
Burkina Faso	\$0.6271	\$0.0375
Burundi	\$1.3291	\$0.0072

Service Type	End User Pricing	
	MRC	NRC
Cambodia	\$1.2917	\$0.0030
Cameroon	\$0.6458	\$0.0089
Canada	\$0.0749	N/A
Cape Verde Islands	\$0.5803	\$0.0124
Cayman Islands	\$0.2902	\$0.1133
Central African Republic	\$1.0577	N/A
Chad	\$1.7316	N/A
Chile	\$0.2340	\$0.1694
China	\$0.3370	N/A
Christmas Island	\$0.1498	N/A
Cocos Islands	\$0.1498	N/A
Colombia	\$0.3089	\$0.0716
Comoros	\$1.2074	N/A
Congo	\$0.6365	\$0.0016
Cook Islands	\$1.1606	\$0.0006
Costa Rica	\$0.3370	\$0.0004
Croatia	\$0.3931	\$0.1443
Cuba	\$1.7410	N/A
Cyprus	\$0.4212	\$0.0170
Czech Republic	\$0.4118	\$0.1347
Denmark	\$0.1123	\$0.1556
Diego Garcia	\$3.0794	N/A
Djibouti	\$0.6833	\$0.0005
Dominica	\$0.4399	\$0.1083
Dominican Republic	\$0.2059	\$0.0665
East Timor	\$6.8890	\$0.0046
Easter Island	\$0.2902	N/A
Ecuador	\$0.3557	\$0.1396
Egypt	\$0.5803	N/A
El Salvador	\$0.4025	\$0.0326
Equatorial Guinea	\$1.4414	N/A
Eritrea	\$0.8892	\$0.0004
Estonia	\$0.4961	\$0.1883
Ethiopia	\$0.8611	\$0.0228
Faeroe Islands	\$0.3370	\$0.0915
Falkland Islands	\$0.8518	N/A
Fiji Islands	\$0.6833	\$0.0010
Finland	\$0.1123	\$0.1003
France	\$0.1123	\$0.1965
French Antilles (including Martinique, St. Barthelemy and St. Martin)	\$0.3557	\$0.2676
French Guiana	\$0.4774	\$0.2167
French Polynesia	\$0.9266	N/A
Gabon	\$0.5803	\$0.0102
Gambia	\$0.4774	\$0.0447
Georgia	\$0.6926	\$0.0920
Germany	\$0.1030	\$0.1696
Ghana	\$0.4586	\$0.0703
Gibraltar	\$0.5522	\$0.1629
Greece	\$0.1966	\$0.2635
Greenland	\$1.1045	\$0.1303
Grenada (including Carriacou)	\$0.4586	\$0.0932
Guadeloupe	\$0.3744	\$0.2158
Guantanamo Bay	\$1.7410	N/A
Guatemala	\$0.3089	\$0.0202
Guinea	\$0.5897	\$0.0828
Guinea Bissau	\$2.4898	N/A
Guyana	\$0.7301	N/A
Haiti	\$0.5616	\$0.0755
Honduras	\$0.4680	\$0.0467
Hong Kong	\$0.1498	N/A

Service Type	End User Pricing	
	MRC	NRC
Hungary	\$0.3182	\$0.2184
Iceland	\$0.3650	\$0.1935
India	\$0.4306	\$0.0021
Indonesia	\$0.4025	\$0.0797
Iran	\$0.7769	\$0.0001
Iraq	\$0.9922	\$0.1117
Ireland	\$0.1123	\$0.1871
Israel	\$0.1872	\$0.0578
Italy	\$0.1123	\$0.2478
Ivory Coast	\$0.8143	\$0.0318
Jamaica	\$0.4118	\$0.1313
Japan	\$0.1217	\$0.1009
Jordan	\$0.6552	\$0.0328
Kazakhstan	\$0.2995	\$0.1280
Kenya	\$0.5710	\$0.1075
Kiribati	\$0.8611	N/A
Korea, Democratic People's Republic of	\$1.8065	N/A
Korea, Republic of	\$0.1591	\$0.0374
Kuwait	\$0.6739	N/A
Kyrgyzstan	\$0.7956	\$0.0168
Laos	\$1.3385	N/A
Latvia	\$0.4961	\$0.1940
Lebanon	\$0.6178	\$0.0935
Lesotho	\$0.5990	\$0.0070
Liberia	\$0.4493	\$0.0094
Libya	\$0.6833	\$0.0106
Liechtenstein	\$0.1778	\$0.4336
Lithuania	\$0.6458	\$0.0897
Luxembourg	\$0.1498	\$0.2032
Macao	\$0.5522	N/A
Macau	N/A	N/A
Macedonia	\$0.4212	\$0.1469
Madagascar	\$1.8158	N/A
Malawi	\$0.4774	\$0.0139
Malaysia	\$0.3182	\$0.0233
Maldives	\$0.9079	N/A
Mali	\$0.7582	\$0.1333
Malta	\$0.5148	\$0.1926
Marshall Islands	\$0.5335	N/A
Mauritania	\$0.7114	N/A
Mauritius	\$0.8330	N/A
Mayotte Islands	\$1.2074	\$0.0495
Mexico	\$0.1404	\$0.1775
Micronesia	\$0.5522	N/A
Moldova	\$0.7207	\$0.0812
Monaco	\$0.1498	\$0.1570
Mongolia	\$1.1887	N/A
Montenegro	N/A	N/A
Montserrat	\$0.4680	N/A
Morocco	\$0.5710	\$0.0987
Mozambique	\$0.8798	\$0.0481
Myanmar	\$1.7597	N/A
Namibia	\$0.5148	\$0.1051
Nauru	\$2.7144	N/A
Nepal	\$0.7301	\$0.0112
Netherlands	\$0.1123	\$0.2230
Netherlands Antilles	\$0.3276	\$0.0386
Nevis	\$0.3557	N/A
New Caledonia	\$0.7862	N/A
New Zealand	\$0.3463	\$0.2396
Nicaragua	\$0.4025	\$0.0828

Service Type	End User Pricing	
	MRC	NRC
Niger	\$0.6646	N/A
Nigeria	\$0.6178	\$0.1467
Niue Island	\$3.7253	N/A
Norfolk Island	\$1.6661	N/A
Norway	\$0.1123	\$0.1619
Oman	\$0.6646	N/A
Pakistan	\$0.7207	N/A
Palau	\$1.5912	N/A
Palestine	\$0.2340	\$0.0126
Panama	\$0.3182	\$0.0716
Papua New Guinea	\$1.1606	N/A
Paraguay	\$0.4399	\$0.1052
Peru	\$0.3557	\$0.2137
Philippines	\$0.2527	\$0.0790
Poland	\$0.2995	\$0.4044
Portugal (including Azores and Madeira Islands)	\$0.1498	\$0.1582
Qatar	\$0.6739	\$0.0448
Reunion Islands	\$0.7207	\$0.1690
Romania	\$0.4586	\$0.1748
Russia	\$0.2995	\$0.0337
Rwanda	\$0.8330	\$0.0001
San Marino	\$0.2527	N/A
Sao Tome	\$2.1154	\$0.0005
Saudi Arabia	\$0.7207	\$0.1489
Senegal	\$0.8611	\$0.1066
Serbia	\$0.5148	\$0.1723
Seychelles	\$0.9828	N/A
Sierra Leone	\$0.6646	\$0.0864
Singapore	\$0.1966	N/A
Slovakia	\$0.4118	\$0.1255
Slovenia	\$0.4118	\$0.1941
Solomon Islands	\$1.8346	N/A
Somalia	\$1.2355	\$0.0589
South Africa	\$0.2808	\$0.1851
Spain (including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.1123	\$0.2076
Sri Lanka	\$0.6926	\$0.0412
St. Helena	\$1.6099	N/A
St. Kitts	\$0.3557	\$0.1100
St. Lucia	\$0.3650	\$0.1014
St. Pierre/Miquelon	\$0.3370	\$0.0485
St. Vincent/Grenadines	\$0.4118	\$0.0740
Sudan	\$0.8892	\$0.0228
Suriname	\$0.8518	N/A
Swaziland	\$0.5429	\$0.0640
Sweden	\$0.1123	\$0.2157
Switzerland	\$0.1123	\$0.5038
Syria	\$0.7207	\$0.0056
Taiwan	\$0.1872	\$0.0565
Tajikistan	\$0.3370	\$0.0369
Tanzania	\$0.5710	\$0.0829
Thailand	\$0.3463	\$0.0183
Togo	\$0.7114	\$0.0619
Tonga	\$0.7207	\$0.0006
Trinidad/Tobago	\$0.3650	N/A
Tunisia	\$0.4212	\$0.0975
Turkey	\$0.3744	\$0.1475
Turkmenistan	\$0.7675	\$0.0120
Turks and Caicos Islands	\$0.3838	\$0.0876
Tuvalu	\$1.2823	N/A
Uganda	\$0.5429	\$0.0192

Service Type	End User Pricing	
	MRC	NRC
Ukraine	\$0.4493	\$0.0270
United Arab Emirates	\$0.4493	N/A
United Kingdom	\$0.0562	\$0.3620
Uruguay	\$0.4399	\$0.1319
Uzbekistan	\$0.3931	\$0.0007
Vanuatu	\$2.1060	\$0.0019
Vatican City	\$0.1123	N/A
Venezuela	\$0.2621	\$0.2092
Vietnam	\$0.7862	\$0.0133
Wallis and Futuna	\$2.5834	N/A
Western Samoa	\$0.6365	\$0.1398
Yemen, Republic of	\$0.6552	\$0.0154
Zaire	\$0.5335	N/A
Zambia	\$0.5710	\$0.0556
Zimbabwe	\$0.4774	\$0.2241
<i>Atlantic, Indian, and Pacific Ocean Inmarsat Locations</i>		
Type of Service/Calls Terminating to:		
Atlantic East	\$11.16	N/A
Pacific		
Indian Ocean		
Atlantic West		
Transport Components		
Service Description	End User Pricing	
	MRC	NRC
Service Description	End User Pricing	
	MRC	NRC
MPLS Port		
Port Bandwidth		
1 Mbps	\$173.68	N/A
2 Mbps	\$339.87	N/A
3 Mbps	\$375.23	N/A
4 Mbps	\$455.94	N/A
6 Mbps	\$527.70	N/A
7 Mbps	\$581.98	N/A
8 Mbps	\$631.07	N/A
10 Mbps	\$719.47	N/A
15 Mbps	\$834.29	N/A
20 Mbps	\$867.78	N/A
30 Mbps	\$949.52	N/A
40 Mbps	\$1,049.98	N/A
50 Mbps	\$1,132.98	N/A
80 Mbps	\$1,631.55	N/A
100 Mbps	\$1,888.43	N/A
150 Mbps	\$2,870.19	N/A
200 Mbps	\$3,625.44	N/A
300 Mbps	\$5,211.65	N/A
400 Mbps	\$6,646.64	N/A
500 Mbps	\$7,553.10	N/A
600 Mbps	\$8,610.37	N/A
800 Mbps	\$10,272.08	N/A
1000 Mbps	\$11,329.55	N/A
Gold Committed Access Rate (EF or Real-Time QoS)		
8 Kbps	\$7.28	N/A
16 Kbps	\$7.28	N/A
32 Kbps	\$7.28	N/A
128 Kbps	\$7.28	N/A
256 Kbps	\$31.20	N/A
512 Kbps	\$31.20	N/A
1,024 Mbps	\$31.20	N/A
1,536 Mbps	\$31.20	N/A

Service Type	End User Pricing	
	MRC	NRC
5.000 Mbps	\$83.20	N/A
10.000 Mbps	\$260.00	N/A
20.000 Mbps	\$468.00	N/A
30.000 Mbps	\$676.00	N/A
40.000 Mbps	\$780.00	N/A
50.000 Mbps	\$1,248.00	N/A
90.000 Mbps	\$1,248.00	N/A
700.000 Mbps	\$10,192.00	N/A
900.000 Mbps	\$12,376.00	N/A
Dynamic Bandwidth		
Dport	\$0.00	N/A
DCAR	\$0.00	N/A
Scheduler	\$0.00	N/A
Multicasting		
Bandwidth Range		
0Kbps-15Kbps	N/A	
16Kbps-511Kbps	\$166.40	N/A
512Kbps-1.499Mbps	\$665.60	N/A
1.5Mbps-2.99Mbps	\$1,341.60	N/A
3Mbps-5.99Mbps	\$2,672.80	N/A
6Mbps-14.99Mbps	\$4,784.00	N/A
15Mbps-44.99Mbps	\$7,280.00	N/A
45Mbps-99.99Mbps	\$16,380.00	N/A
100Mbps-499.99Mbps	\$78,000.00	N/A
500Mbps-999.99Mbps	\$156,000.00	N/A
Private IP Service Port Only Cross Connect		
200 Mbps	\$520.00	\$520.00
250 Mbps	\$520.00	\$520.00
300 Mbps	\$520.00	\$520.00
350 Mbps	\$520.00	\$520.00
400 Mbps	\$520.00	\$520.00
450 Mbps	\$520.00	\$520.00
500 Mbps	\$520.00	\$520.00
600 Mbps	\$520.00	\$520.00
700 Mbps	\$520.00	\$520.00
800 Mbps	\$520.00	\$520.00
900 Mbps	\$520.00	\$520.00
1000 Mbps	\$520.00	\$520.00
1.5 Gbps	\$520.00	\$520.00
2.0 Gbps	\$520.00	\$520.00
2.5 Gbps	\$520.00	\$520.00
3.0 Gbps	\$520.00	\$520.00
3.5 Gbps	\$520.00	\$520.00
4.0 Gbps	\$520.00	\$520.00
4.5 Gbps	\$520.00	\$520.00
5.0 Gbps	\$520.00	\$520.00
5.5 Gbps	\$520.00	\$520.00
6.0 Gbps	\$520.00	\$520.00
6.5 Gbps	\$520.00	\$520.00
7.0 Gbps	\$520.00	\$520.00
7.5 Gbps	\$520.00	\$520.00
8.0 Gbps	\$520.00	\$520.00
8.5 Gbps	\$520.00	\$520.00
9.0 Gbps	\$520.00	\$520.00
9.5 Gbps	\$520.00	\$520.00
10 Gbps	\$520.00	\$520.00
Service Description	MRC	
	DS1	DS3
Local Access Services		
Local Access Services - CLI Based Pricing		

Service Type	End User Pricing	
	MRC	NRC
ABLNTXOR	\$145.60	\$1,095.12
ABLNTXOW	\$197.60	\$2,080.00
AGTNTXTI	\$327.60	\$3,057.60
ALICTXAL	\$327.60	\$4,420.00
ALLNTXSA	\$145.60	\$1,095.12
ALVNTXAL	\$270.40	\$2,121.60
AMRLTX02	\$145.60	\$1,095.12
AMRLTXDI	\$197.60	\$2,080.00
AMRLTXEV	\$197.60	\$2,080.00
AMRLTXFL	\$197.60	\$2,080.00
AMRLTXOS	\$197.60	\$2,080.00
ATASTXXA	\$270.40	\$3,120.00
AUSTTXBC	\$270.40	\$2,069.60
AUSTTXCR	\$197.60	\$1,965.60
AUSTTXCV	\$197.60	\$1,965.60
AUSTTXEV	\$197.60	\$1,736.80
AUSTTXFA	\$197.60	\$1,736.80
AUSTTXFI	\$145.60	\$1,095.12
AUSTTXGR	\$145.60	\$1,095.12
AUSTTXHI	\$145.60	\$1,095.12
AUSTTXHO	\$145.60	\$1,095.12
AUSTTXJO	\$197.60	\$1,788.80
AUSTTXLE	\$270.40	\$2,204.80
AUSTTXLT	\$270.40	\$2,163.20
AUSTTXLW	\$270.40	\$2,121.60
AUSTTXMA	\$197.60	\$1,924.00
AUSTTXMC	\$197.60	\$1,872.00
AUSTTXMF	\$197.60	\$1,872.00
AUSTTXPF	\$197.60	\$1,788.80
AUSTTXRR	\$197.60	\$1,095.12
AUSTTXTE	\$145.60	\$1,095.12
AUSTXTW	\$197.60	\$1,736.80
AUSTTXWA	\$197.60	\$1,695.20
AZLETXXA	\$327.60	\$2,350.40
BETNTXBE	\$327.60	\$3,338.40
BORNTXXA	\$327.60	\$2,745.60
BRYNTXXA	\$197.60	\$1,643.20
BRYNTXXB	\$197.60	\$2,080.00
BRYNTXXC	\$197.60	\$2,080.00
BSTRXBS	\$327.60	\$2,828.80
BUMTTXTE	\$145.60	\$1,095.12
BUMTTXTW	\$197.60	\$1,601.60
BUMTTXUN	\$197.60	\$1,965.60
BUMTTXVI	\$197.60	\$1,965.60
BWVLTXLI	\$270.40	\$3,120.00
BWVLTXOL	\$270.40	\$3,120.00
BWVLXTTE	\$270.40	\$3,120.00
BYCYTXBY	\$327.60	\$4,191.20
CLBNTXMI	\$327.60	\$2,776.80
CLEVTXCL	\$327.60	\$3,120.00
CLSTTXA	\$197.60	\$2,080.00
CLSTTXB	\$197.60	\$1,643.20
CLSTTXD	\$197.60	\$2,080.00
CONRTXXA	\$270.40	\$3,120.00
CPCVTXXA	\$327.60	\$4,680.00
CRCHTXBU	\$197.60	\$2,080.00
CRCHTXCA	\$270.40	\$2,995.20
CRCHTXTE	\$197.60	\$1,095.12
CRCHXTU	\$145.60	\$1,095.12
CRCHTXWY	\$197.60	\$1,095.12
CRTNTXXA	\$197.60	\$1,986.40

Service Type	End User Pricing	
	MRC	NRC
CRTNTXXB	\$197.60	\$1,955.20
CRTNTXXC	\$197.60	\$1,913.60
CRTNTXXC	\$197.60	\$1,913.60
CRTNTXXD	\$197.60	\$1,986.40
CYPRTXCY	\$197.60	\$1,830.40
DESNTXHO	\$327.60	\$3,671.20
DFIATXXA	\$197.60	\$1,903.20
DLLSTXAD	\$145.60	\$1,095.12
DLLSTXCH	\$270.40	\$2,028.00
DLLSTXDA	\$270.40	\$1,736.80
DLLSTXDI	\$197.60	\$1,684.80
DLLSTXDN	\$270.40	\$1,965.60
DLLSTXDS	\$270.40	\$2,204.80
DLLSTXDV	\$197.60	\$1,965.60
DLLSTXEM	\$145.60	\$1,095.12
DLLSTXEV	\$197.60	\$1,788.80
DLLSTXEX	\$197.60	\$1,872.00
DLLSTXFB	\$145.60	\$1,095.12
DLLSTXFE	\$197.60	\$1,788.80
DLLSTXFL	\$145.60	\$1,095.12
DLLSTXFR	\$197.60	\$1,788.80
DLLSTXGP	\$197.60	\$1,632.80
DLLSTXHA	\$197.60	\$1,601.60
DLLSTXHU	\$270.40	\$2,028.00
DLLSTXLA	\$145.60	\$1,095.12
DLLSTXLN	\$270.40	\$2,121.60
DLLSTXMC	\$145.60	\$1,095.12
DLLSTXME	\$145.60	\$1,095.12
DLLSTXMS	\$270.40	\$2,028.00
DLLSTXNM	\$197.60	\$1,924.00
DLLSTXNO	\$145.60	\$1,095.12
DLLSTXRE	\$145.60	\$1,095.12
DLLSTXRI	\$145.60	\$1,095.12
DLLSTXRN	\$145.60	\$1,095.12
DLLSTXRO	\$145.60	\$1,095.12
DLLSTXRY	\$327.60	\$2,028.00
DLLSTXSU	\$270.40	\$2,121.60
DLLSTXTA	\$145.60	\$1,095.12
DLLSTXWH	\$197.60	\$1,643.20
DLRITXXB	\$327.60	\$4,680.00
DNTNTXXA	\$197.60	\$2,402.40
EDBGTXEB	\$197.60	\$2,080.00
ELPSTXEA	\$197.60	\$2,080.00
ELPSTXHA	\$197.60	\$1,095.12
ELPSTXHC	\$270.40	\$3,120.00
ELPSTXMA	\$145.60	\$1,095.12
ELPSTXMS	\$270.40	\$3,120.00
ELPSTXNE	\$197.60	\$2,080.00
ELPSTXNO	\$197.60	\$2,080.00
ELPSTXSE	\$197.60	\$2,080.00
ELPSTXSH	\$270.40	\$3,120.00
ELPSTXYS	\$270.40	\$1,095.12
FRSCTXCO	\$197.60	\$1,924.00
FRSCTXES	\$197.60	\$1,965.60
FRSCTXWE	\$270.40	\$2,204.80
FTWOTXAL	\$270.40	\$2,298.40
FTWOTXAR	\$145.60	\$1,095.12
FTWOTXAT	\$145.60	\$1,095.12
FTWOTXAT	\$145.60	\$1,095.12
FTWOTXAX	\$197.60	\$1,872.00
FTWOTXBB	\$270.40	\$1,965.60

Service Type	End User Pricing	
	MRC	NRC
FTWOTXBE	\$270.40	\$2,121.60
FTWOTXBN	\$270.40	\$2,204.80
FTWOTXBR	\$197.60	\$1,872.00
FTWOTXBU	\$197.60	\$1,695.20
FTWOTXBY	\$270.40	\$2,121.60
FTWOTXCE	\$197.60	\$1,830.40
FTWOTXCI	\$197.60	\$1,924.00
FTWOTXCR	\$145.60	\$1,095.12
FTWOTXEC	\$197.60	\$1,965.60
FTWOTXED	\$145.60	\$1,095.12
FTWOTXEU	\$145.60	\$1,095.12
FTWOTXGL	\$197.60	\$1,736.80
FTWOTXJE	\$197.60	\$1,695.20
FTWOTXKE	\$197.60	\$1,830.40
FTWOTXLW	\$197.60	\$1,872.00
FTWOTXMA	\$197.60	\$1,695.20
FTWOTXPE	\$197.60	\$1,736.80
FTWOTXTE	\$145.60	\$1,095.12
FTWOTXWA	\$197.60	\$1,643.20
FTWOTXWS	\$197.60	\$1,872.00
GLTNTXSH	\$327.60	\$2,828.80
GLTNTXSO	\$327.60	\$2,870.40
GRLDTXXA	\$197.60	\$2,038.40
GRLDTXXB	\$197.60	\$2,059.20
GRLDTXXC	\$197.60	\$1,986.40
GRLDTXXE	\$270.40	\$2,402.40
GRPVTXXA	\$145.60	\$1,095.12
GRTWTXXA	\$270.40	\$2,589.60
HMBLTXXA	\$197.60	\$2,080.00
HNVITXHN	\$327.60	\$3,931.20
HRLNTXHG	\$145.60	\$1,095.12
HSTNTXAD	\$197.60	\$1,736.80
HSTNTXAI	\$197.60	\$1,601.60
HSTNTXAL	\$197.60	\$1,684.80
HSTNTXAP	\$145.60	\$1,095.12
HSTNTXBA	\$145.60	\$1,095.12
HSTNTXBR	\$197.60	\$1,788.80
HSTNTXBU	\$145.60	\$1,095.12
HSTNTXBW	\$197.60	\$1,924.00
HSTNTXCA	\$145.60	\$1,095.12
HSTNTXCH	\$270.40	\$2,163.20
HSTNTXCL	\$145.60	\$1,095.12
HSTNTXDP	\$197.60	\$1,965.60
HSTNTXEE	\$197.60	\$1,788.80
HSTNTXEH	\$197.60	\$1,924.00
HSTNTXFA	\$145.60	\$1,095.12
HSTNTXFA	\$145.60	\$1,095.12
HSTNTXFR	\$197.60	\$1,695.20
HSTNTXGL	\$197.60	\$1,965.60
HSTNTXGP	\$145.60	\$1,095.12
HSTNTXGR	\$197.60	\$1,965.60
HSTNTXHO	\$145.60	\$1,095.12
HSTNTXHU	\$197.60	\$1,924.00
HSTNTXID	\$197.60	\$1,872.00
HSTNTXJA	\$145.60	\$1,095.12
HSTNTXLA	\$197.60	\$1,872.00
HSTNTXMC	\$197.60	\$1,643.20
HSTNTXMI	\$197.60	\$1,830.40
HSTNTXMO	\$145.60	\$1,095.12
HSTNTXNA	\$145.60	\$1,095.12
HSTNTXNE	\$197.60	\$1,695.20

Service Type	End User Pricing	
	MRC	NRC
HSTNTXOR	\$197.60	\$1,736.80
HSTNTXOV	\$145.60	\$1,095.12
HSTNTXOX	\$145.60	\$1,095.12
HSTNTXPA	\$197.60	\$1,695.20
HSTNTXPE	\$197.60	\$1,924.00
HSTNTXPR	\$197.60	\$1,632.80
HSTNTXRE	\$197.60	\$1,788.80
HSTNTXRI	\$197.60	\$1,643.20
HSTNTXSA	\$145.60	\$1,095.12
HSTNTXSU	\$145.60	\$1,095.12
HSTNTXUN	\$197.60	\$1,601.60
HSTNTXWA	\$197.60	\$1,695.20
HSTNTXWE	\$145.60	\$1,095.12
HSTNTXWL	\$197.60	\$1,736.80
HSTNTXWY	\$270.40	\$1,965.60
IRNGTXXA	\$197.60	\$2,080.00
IRNGTXXB	\$145.60	\$1,095.12
IRNGTXXC	\$145.60	\$1,095.12
IRNGTXXD	\$197.60	\$2,059.20
IRNGTXXF	\$145.60	\$1,924.00
IRNGTXXG	\$145.60	\$1,095.12
KATYTXA	\$270.40	\$2,631.20
KATYTXB	\$270.40	\$2,558.40
KATYTXC	\$270.40	\$2,558.40
KGWDTXXA	\$197.60	\$2,080.00
KGWDTXXC	\$270.40	\$3,120.00
KLLNTXXA	\$327.60	\$4,680.00
KLLNTXXC	\$327.60	\$4,680.00
KLLRTXXA	\$270.40	\$2,059.20
LARDTXLA	\$145.60	\$1,095.12
LBCKTXFR	\$197.60	\$2,818.40
LBCKTXND	\$197.60	\$2,080.00
LBCKTXPA	\$197.60	\$2,080.00
LBCKTXPS	\$145.60	\$1,955.20
LBCKTXSW	\$197.60	\$2,080.00
LFKNTXXA	\$327.60	\$4,680.00
LGCYTXA	\$197.60	\$1,851.20
LGVWTXGR	\$197.60	\$2,080.00
LGVWTXPL	\$145.60	\$1,095.12
LKDLTXA	\$270.40	\$3,120.00
LWVLTXA	\$197.60	\$2,080.00
LWVLTXB	\$197.60	\$2,028.00
LWVLTXC	\$197.60	\$2,080.00
LWVLTXE	\$197.60	\$2,080.00
LWVLXXF	\$197.60	\$2,080.00
MCALTXXI	\$197.60	\$2,080.00
MCALTXXMU	\$145.60	\$1,095.12
MCKNTXLI	\$270.40	\$1,872.00
MCKNTXTE	\$270.40	\$2,163.20
MDLDTXXMU	\$197.60	\$2,080.00
MDLDTXXOX	\$145.60	\$2,080.00
MRCDTXME	\$270.40	\$2,912.00
MRSHTXWE	\$270.40	\$2,995.20
MSSNTXMI	\$197.60	\$2,080.00
NBRNTXNB	\$270.40	\$2,444.00
ODSSTXEM	\$270.40	\$2,953.60
ODSSTXLI	\$270.40	\$2,995.20
ODSSTXRE	\$270.40	\$3,120.00
ORNGTXOR	\$270.40	\$1,788.80
PHRRTXPH	\$197.60	\$2,080.00
PLANTXXA	\$145.60	\$1,095.12

Service Type	End User Pricing	
	MRC	NRC
PLANTXXB	\$197.60	\$2,007.20
PLANTXXD	\$197.60	\$1,095.12
PLANTXXF	\$197.60	\$1,965.60
PLANTXXK	\$197.60	\$2,059.20
PLVWTPV	\$327.60	\$4,461.60
PTARTXYU	\$270.40	\$1,684.80
RBTNTXXA	\$327.60	\$3,920.80
RKWLTXPA	\$270.40	\$2,256.80
RONKTWO	\$145.60	\$1,456.00
RSBGTXRR	\$270.40	\$2,350.40
RWLTTXXA	\$270.40	\$2,537.60
SANGTXXA	\$145.60	\$1,095.12
SANGTXXB	\$197.60	\$2,080.00
SANGTXXG	\$197.60	\$2,080.00
SGLDXXD	\$270.40	\$3,120.00
SGLDXXE	\$197.60	\$1,095.12
SHMNTXXA	\$327.60	\$2,516.80
SMRCTXXA	\$327.60	\$2,256.80
SNANTXBA	\$145.60	\$1,095.12
SNANTXCA	\$145.60	\$1,095.12
SNANTXCU	\$197.60	\$1,695.20
SNANTXDI	\$145.60	\$1,095.12
SNANTXED	\$197.60	\$2,080.00
SNANTXFR	\$145.60	\$1,095.12
SNANTXGE	\$197.60	\$1,643.20
SNANTXHE	\$197.60	\$1,872.00
SNANTXIC	\$270.40	\$2,028.00
SNANTXJA	\$270.40	\$2,256.80
SNANTXLA	\$197.60	\$1,924.00
SNANTXLE	\$197.60	\$1,643.20
SNANTXLS	\$197.60	\$1,924.00
SNANTXMA	\$197.60	\$1,788.80
SNANTXMC	\$145.60	\$1,456.00
SNANTXPA	\$197.60	\$1,965.60
SNANTXPE	\$145.60	\$1,095.12
SNANTXSA	\$270.40	\$2,163.20
SNANTXSH	\$197.60	\$1,788.80
SNANTXSL	\$197.60	\$1,695.20
SNANTXSO	\$270.40	\$1,965.60
SNANTXTA	\$197.60	\$1,456.00
SNANTXTH	\$270.40	\$2,350.40
SNANTXUC	\$197.60	\$1,788.80
SNANTXWA	\$197.60	\$1,788.80
SNANTXWE	\$197.60	\$1,830.40
SNBNTXSB	\$197.60	\$3,650.40
SPRNTXNO	\$145.60	\$1,830.40
SPRNTXSO	\$197.60	\$1,872.00
STFRXXA	\$327.60	\$2,246.40
TBLTXXL	\$197.60	\$1,788.80
TBLTXXB	\$270.40	\$2,028.00
TMLTXDN	\$327.60	\$3,099.20
TMLTXLB	\$327.60	\$3,099.20
TXCYXLM	\$270.40	\$2,444.00
TXCYXTC	\$270.40	\$2,444.00
TXRKTXXA	\$327.60	\$3,868.80
TXRKTXXB	\$327.60	\$4,586.40
TYLRTXCH	\$327.60	\$3,442.40
TYLRTXLY	\$327.60	\$3,660.80
TYLRTXSO	\$327.60	\$3,712.80
UVLDTXUV	\$145.60	\$4,680.00
VCTATXVI	\$327.60	\$4,680.00

Service Type	End User Pricing	
	MRC	NRC
WACOTX01	\$145.60	\$1,095.12
WACOTXHE	\$197.60	\$1,872.00
WACOTXMG	\$270.40	\$2,350.40
WACOTXMO	\$197.60	\$1,736.80
WACOTXPR	\$197.60	\$1,736.80
WACOTXSW	\$197.60	\$1,643.20
WCFLTXCF	\$197.60	\$2,080.00
WCFLTXNI	\$145.60	\$1,095.12
WCFLTXTF	\$197.60	\$2,080.00
WSLCTXA	\$249.60	\$3,120.00
WXHCTXWE	\$270.40	\$2,672.80
WYLITXA	\$197.60	\$2,080.00
OR		
Local Access Services - General Discount¹		
Circuit Type (and facility type if applicable)	Discounts	
DS0	16%	
DS1		
DS3		
¹ Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.		
Ethernet Access Service - General Discount		
Facility Type	Discounts	
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	6%	
Customer Premises Equipment (CPE) Components		
Service Description	End User Pricing	
	MRC	NRC
Managed WAN		
Managed WAN Full Management		
<i>Extra Small</i>		
1-99 devices	\$68.02	N/A
100-199 devices	\$65.52	N/A
200-299 devices	\$62.40	N/A
300-499 devices	\$59.90	N/A
500+ devices	\$57.41	N/A
<i>Small</i>		
1-99 devices	\$96.72	N/A
100-199 devices	\$92.98	N/A
200-299 devices	\$89.23	N/A
300-499 devices	\$84.86	N/A
500+ devices	\$81.12	N/A
<i>Medium</i>		
1-99 devices	\$124.80	N/A
100-199 devices	\$119.81	N/A
200-299 devices	\$114.82	N/A
300-499 devices	\$109.82	N/A
500+ devices	\$104.83	N/A
<i>Large</i>		
1-99 devices	\$209.04	N/A
100-199 devices	\$200.93	N/A
200-299 devices	\$192.19	N/A
300-499 devices	\$184.08	N/A
500+ devices	\$175.34	N/A
Managed WAN Implementation		
Managed Takeover	N/A	\$468.00
Managed Implementation (New Install)	N/A	\$572.00
Monitor only Price (New Implementation or Takeover)	N/A	\$364.00
Change Management		
<i>Implementation Change Management</i>		
Expedite Charge	N/A	\$1,144.00
Rescheduling	N/A	\$312.00
After-Hours Premium	N/A	\$624.00

Service Type	End User Pricing	
	MRC	NRC
<i>Optional Change Management for Managed WAN</i>		
DHCP IP Helper - Add/Modify/Delete	N/A	\$52.00
IP Network Address Translation - Add/Modify/Delete	N/A	\$52.00
Network Routed Protocol - Add/Modify/Delete	N/A	\$52.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	\$52.00
PVC - Add/Modify/Delete	N/A	\$52.00
Routing Protocol - Add/Modify/Delete	N/A	\$52.00
VPN Tunnel - Add/Modify/Delete	N/A	\$52.00
Complex Configuration Modify	N/A	\$130.00
Add DPort DCAR	N/A	\$130.00
Bandwidth Increase/Decrease Physical	N/A	\$364.00
Hardware Module Upgrade	N/A	\$364.00
Intra-building Move	N/A	\$364.00
Router Move, inter-building or across town	N/A	\$624.00
Memory Upgrade	N/A	\$364.00
WAN Equipment Replace/Swap	N/A	\$364.00
Router IOS Change - support new features	N/A	\$364.00
Traffic Shaping/Queueing - Add/Modify/Delete	N/A	\$364.00
Traffic Filter Design	N/A	\$364.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	\$364.00
<i>Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)</i>		
<i>Firewall (Cisco and Juniper only)</i>		
Embedded Firewall - Extra Small	\$21.84	\$130.00
Embedded Firewall - Small	\$31.20	\$130.00
Embedded Firewall - Medium	\$43.68	\$130.00
Embedded Firewall - Large	\$74.88	\$130.00
<i>Prevention (Cisco ISR G1 only)</i>		
Intrusion Prevention - Extra Small	\$12.48	\$130.00
Intrusion Prevention - Small	\$24.96	\$130.00
Intrusion Prevention - Medium	\$31.20	\$130.00
Intrusion Prevention - Large	\$49.92	\$130.00
<i>Content Filtering (Cisco only)</i>		
Content Filtering - Extra Small	\$3.12	\$130.00
Content Filtering - Small	\$6.24	\$130.00
Content Filtering - Medium	\$9.36	\$130.00
Content Filtering - Large	\$15.60	\$130.00
<i>Ethernet LAN (Cisco and Juniper only)</i>		
Ethernet LAN - Small (4 or 9 Port)	\$21.84	\$130.00
Ethernet LAN PoE - Small (4 or 9 Port)	\$21.84	\$130.00
Ethernet LAN - Medium (16 to 24 Port)	\$31.20	\$130.00
Ethernet LAN PoE - Medium (16 to 24 Port)	\$31.20	\$130.00
Ethernet LAN - Large (48 Port)	\$49.92	\$130.00
Ethernet LAN PoE - Large (48 Port)	\$49.92	\$130.00
<i>Encryption (Cisco only)</i>		
Encryption - Extra Small	\$3.12	\$130.00
Encryption - Small	\$6.24	\$130.00
Encryption - Medium	\$9.36	\$130.00
Encryption - Large	\$15.60	\$130.00
<i>WAN Back-up (Cisco only)</i>		
WAN Backup - Extra Small	\$6.24	\$130.00
WAN Backup - Small	\$9.36	\$130.00
WAN Backup - Medium	\$15.60	\$130.00
WAN Backup - Large	\$24.96	\$130.00
<i>Wireless Out of Band</i>		
Per Wireless OOB Device	\$26.00	\$130.00
<i>VoIP Interface Support</i>		
<i>Gateway Services</i>		
Voice Gateway	\$26.00	See VoIP Gateway Features
Multi-Service IP-to-IP Gateway	\$26.00	
<i>Voice Gateway Features</i>		

Service Type	End User Pricing	
	MRC	NRC
Full Management		
New Install	N/A	\$364.00
Add Entity	N/A	\$364.00
Add Feature	N/A	\$364.00
Physical		
New Install	N/A	\$364.00
Add Entity	N/A	\$364.00
Add Feature	N/A	
<i>Optional Feature for Multi-Service IP-to-IP Gateway (Cisco CUBE)</i>		
Full Management		
New Install	N/A	\$1,092.00
Add Entity	N/A	\$1,092.00
Add Feature	N/A	\$1,092.00
Physical		
New Install	N/A	\$1,092.00
Add Entity	N/A	\$1,092.00
Add Feature	N/A	
<i>VoIP Interface Support Event-Specific Charges</i>		
Dial Peer Upgrade/Downgrade	N/A	\$364.00
Optional Enhanced MNS Reporting		
ETM Reporting	\$20.80	N/A
ETM Select Reporting	\$36.40	N/A
ETM Select with netflow Reporting	\$36.40	N/A
Threshold PPM	\$6.24	N/A
Network Analysis		
Per Managed Device	\$49.92	\$52.00
Network Engineering		
Extra Small Router	\$43.68	\$52.00
Small Router	\$68.64	\$52.00
Medium Router	\$81.12	\$52.00
Large Router	\$99.84	\$52.00
Switch - Small	\$34.32	\$52.00
Switch - Medium	\$46.80	\$52.00
Access Point	\$9.36	\$52.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	\$9.36	\$52.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000 series; ADTRAN NetVanta: Series	
Medium	Cisco 3000 series up to Cisco 4000 series; ADTRAN NetVanta Series 4xxx	
Large	Cisco 7000 series, Cisco ASR1000 series	
Service Description	End User Pricing	
	MRC	NRC
Managed Hardware Rental		
Analog Gateway/Phone/Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 12%

Internet Services			
Internet Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs plus Access Service, shown separately, for Internet Services and related optional features/services. Charges are fixed for the Term, based upon the service type.			
Internet Service Elements			
<i>Transport Components</i>			
		Internet Port	
		Optional Local Access Services. Port only service requires a cross-connect from customer-provided local access to the Verizon PoP.	
<i>Customer Premises Equipment (CPE) components</i>			
		Optional Managed Services	
		Optional Hardware Rental	
Transport Components			
Service Type	End User Pricing		
	MRC	NRC	
<i>Internet Dedicated Ethernet</i>			
	3 Mbps Tiered	\$171.36	N/A
	5 Mbps Tiered	\$194.04	N/A
	10 Mbps Tiered	\$196.56	N/A
	20 Mbps Tiered	\$386.40	N/A
	30 Mbps Tiered	\$453.60	N/A
	40 Mbps Tiered	\$504.00	N/A
	50 Mbps Tiered	\$529.20	N/A
	100 Mbps Tiered	\$907.20	N/A
	200 Mbps Tiered	\$1,411.20	N/A
	300 Mbps Tiered	\$1,814.40	N/A
	400 Mbps Tiered	\$2,016.00	N/A
	500 Mbps Tiered	\$2,142.00	N/A
	600 Mbps Tiered	\$2,268.00	N/A
	700 Mbps Tiered	\$2,363.76	N/A
	1000 Mbps Tiered	\$3,276.00	N/A
	10 Mbps (1-10 Mbps) QoS	\$107.18	N/A
	50 Mbps (15-50 Mbps) QoS	\$159.15	N/A
	100 Mbps (60-100 Mbps) QoS	\$266.34	N/A
	600 Mbps (150-600 Mbps) QoS	\$396.26	N/A
	1000 Mbps (700-1000 Mbps) QoS	\$607.38	N/A
<i>Internet Cross-Connect</i>			
<i>Fast Ethernet or Gigabit Ethernet (GigE) Port Only (Single Mode Fiber)</i>			
	Verizon Location	\$560.00	\$560.00
	Equinix Location	\$280.00	\$560.00
	Switch and Data (also known as PAIX) Location	\$280.00	\$560.00
Special Notes			
QoS - Available traffic priority classes: 1. Expedited Forwarding (EF), 2. Assured Forwarding 2 (AF2), 3. Assured Forwarding 3 (AF3) 4. Best Effort (BE)			
Service Description	MRC		
	DS1	DS3	
Local Access Services			
<i>Local Access Services - CLI Based Pricing</i>			
	ABLNTXOR	\$156.80	\$1,179.36
	ABLNTXOW	\$212.80	\$2,240.00
	AGTNTXTI	\$352.80	\$3,292.80
	ALICTXAL	\$352.80	\$4,760.00
	ALLNTXSA	\$156.80	\$1,179.36
	ALVNTXAL	\$291.20	\$2,284.80
	AMRLTX02	\$156.80	\$1,179.36
	AMRLTXDI	\$212.80	\$2,240.00
	AMRLTXEV	\$212.80	\$2,240.00
	AMRLTXFL	\$212.80	\$2,240.00
	AMRLTXOS	\$212.80	\$2,240.00

	Optional Managed Services	
	Optional Hardware Rental	
ATASTXXA	\$291.20	\$3,360.00
AUSTTXBC	\$291.20	\$2,228.80
AUSTTXCR	\$212.80	\$2,116.80
AUSTTXCV	\$212.80	\$2,116.80
AUSTTXEV	\$212.80	\$1,870.40
AUSTTXFA	\$212.80	\$1,870.40
AUSTTXFI	\$156.80	\$1,179.36
AUSTTXGR	\$156.80	\$1,179.36
AUSTTXHI	\$156.80	\$1,179.36
AUSTTXHO	\$156.80	\$1,179.36
AUSTTXJO	\$212.80	\$1,926.40
AUSTTXLE	\$291.20	\$2,374.40
AUSTTXLT	\$291.20	\$2,329.60
AUSTTXLW	\$291.20	\$2,284.80
AUSTTXMA	\$212.80	\$2,072.00
AUSTTXMC	\$212.80	\$2,016.00
AUSTTXMF	\$212.80	\$2,016.00
AUSTTXPF	\$212.80	\$1,926.40
AUSTTXRR	\$212.80	\$1,179.36
AUSTTXTE	\$156.80	\$1,179.36
AUSTXTW	\$212.80	\$1,870.40
AUSTXWA	\$212.80	\$1,825.60
AZLETXXA	\$352.80	\$2,531.20
BETNTXBE	\$352.80	\$3,595.20
BORNTXXA	\$352.80	\$2,956.80
BRYNTXXA	\$212.80	\$1,769.60
BRYNTXXB	\$212.80	\$2,240.00
BRYNTXXC	\$212.80	\$2,240.00
BSTRTXBS	\$352.80	\$3,046.40
BUMTTXTE	\$156.80	\$1,179.36
BUMTTXTW	\$212.80	\$1,724.80
BUMTTXUN	\$212.80	\$2,116.80
BUMTTXVI	\$212.80	\$2,116.80
BWVLTXLI	\$291.20	\$3,360.00
BWVLTXOL	\$291.20	\$3,360.00
BWVLTXTE	\$291.20	\$3,360.00
BYCYTXBY	\$352.80	\$4,513.60
CLBNTXMI	\$352.80	\$2,990.40
CLEVTXCL	\$352.80	\$3,360.00
CLSTTXA	\$212.80	\$2,240.00
CLSTTXB	\$212.80	\$1,769.60
CLSTTXD	\$212.80	\$2,240.00
CONRTXXA	\$291.20	\$3,360.00
CPCVTXXA	\$352.80	\$5,040.00
CRCHTXBU	\$212.80	\$2,240.00
CRCHTXCA	\$291.20	\$3,225.60
CRCHTXTE	\$212.80	\$1,179.36
CRCHXTU	\$156.80	\$1,179.36
CRCHXWY	\$212.80	\$1,179.36
CRTNTXXA	\$212.80	\$2,139.20
CRTNTXXB	\$212.80	\$2,105.60
CRTNTXXC	\$212.80	\$2,060.80
CRTNTXXC	\$212.80	\$2,060.80
CRTNTXXD	\$212.80	\$2,139.20
CYPRTXCY	\$212.80	\$1,971.20
DESNTXHO	\$352.80	\$3,953.60
DFIATXXA	\$212.80	\$2,049.60
DLLSTXAD	\$156.80	\$1,179.36
DLLSTXCH	\$291.20	\$2,184.00
DLLSTXDA	\$291.20	\$1,870.40
DLLSTXDI	\$212.80	\$1,814.40
DLLSTXDN	\$291.20	\$2,116.80
DLLSTXDS	\$291.20	\$2,374.40
DLLSTXDV	\$212.80	\$2,116.80
DLLSTXEM	\$156.80	\$1,179.36

	Optional Managed Services	
	Optional Hardware Rental	
DLLSTXEV	\$212.80	\$1,926.40
DLLSTXEX	\$212.80	\$2,016.00
DLLSTXFB	\$156.80	\$1,179.36
DLLSTXFE	\$212.80	\$1,926.40
DLLSTXFL	\$156.80	\$1,179.36
DLLSTXFR	\$212.80	\$1,926.40
DLLSTXGP	\$212.80	\$1,758.40
DLLSTXHA	\$212.80	\$1,724.80
DLLSTXHU	\$291.20	\$2,184.00
DLLSTXLA	\$156.80	\$1,179.36
DLLSTXLN	\$291.20	\$2,284.80
DLLSTXMC	\$156.80	\$1,179.36
DLLSTXME	\$156.80	\$1,179.36
DLLSTXMS	\$291.20	\$2,184.00
DLLSTXNM	\$212.80	\$2,072.00
DLLSTXNO	\$156.80	\$1,179.36
DLLSTXRE	\$156.80	\$1,179.36
DLLSTXRI	\$156.80	\$1,179.36
DLLSTXRN	\$156.80	\$1,179.36
DLLSTXRO	\$156.80	\$1,179.36
DLLSTXRY	\$352.80	\$2,184.00
DLLSTXSU	\$291.20	\$2,284.80
DLLSTXTA	\$156.80	\$1,179.36
DLLSTXWH	\$212.80	\$1,769.60
DLRITXXB	\$352.80	\$5,040.00
DNTNTXXA	\$212.80	\$2,587.20
EDBGTXEB	\$212.80	\$2,240.00
ELPSTXEA	\$212.80	\$2,240.00
ELPSTXHA	\$212.80	\$1,179.36
ELPSTXHC	\$291.20	\$3,360.00
ELPSTXMA	\$156.80	\$1,179.36
ELPSTXMS	\$291.20	\$3,360.00
ELPSTXNE	\$212.80	\$2,240.00
ELPSTXNO	\$212.80	\$2,240.00
ELPSTXSE	\$212.80	\$2,240.00
ELPSTXSH	\$291.20	\$3,360.00
ELPSTXYS	\$291.20	\$1,179.36
FRSCTXCO	\$212.80	\$2,072.00
FRSCTXES	\$212.80	\$2,116.80
FRSCTXWE	\$291.20	\$2,374.40
FTWOTXAL	\$291.20	\$2,475.20
FTWOTXAR	\$156.80	\$1,179.36
FTWOTXAT	\$156.80	\$1,179.36
FTWOTXAT	\$156.80	\$1,179.36
FTWOTXAX	\$212.80	\$2,016.00
FTWOTXBB	\$291.20	\$2,116.80
FTWOTXBE	\$291.20	\$2,284.80
FTWOTXBN	\$291.20	\$2,374.40
FTWOTXBR	\$212.80	\$2,016.00
FTWOTXBU	\$212.80	\$1,825.60
FTWOTXBY	\$291.20	\$2,284.80
FTWOTXCE	\$212.80	\$1,971.20
FTWOTXCI	\$212.80	\$2,072.00
FTWOTXCR	\$156.80	\$1,179.36
FTWOTXEC	\$212.80	\$2,116.80
FTWOTXED	\$156.80	\$1,179.36
FTWOTXEU	\$156.80	\$1,179.36
FTWOTXGL	\$212.80	\$1,870.40
FTWOTXJE	\$212.80	\$1,825.60
FTWOTXKE	\$212.80	\$1,971.20
FTWOTXLW	\$212.80	\$2,016.00
FTWOTXMA	\$212.80	\$1,825.60
FTWOTXPE	\$212.80	\$1,870.40
FTWOTXTE	\$156.80	\$1,179.36
FTWOTXWA	\$212.80	\$1,769.60

	Optional Managed Services	
	Optional Hardware Rental	
FTWOTXWS	\$212.80	\$2,016.00
GLTNTXSH	\$352.80	\$3,046.40
GLTNTXSO	\$352.80	\$3,091.20
GRLDTXXA	\$212.80	\$2,195.20
GRLDTXXB	\$212.80	\$2,217.60
GRLDTXXC	\$212.80	\$2,139.20
GRLDTXXE	\$291.20	\$2,587.20
GRPVTXXA	\$156.80	\$1,179.36
GRTWTXXA	\$291.20	\$2,788.80
HMBLTXXA	\$212.80	\$2,240.00
HNVITXHN	\$352.80	\$4,233.60
HLRNTXHG	\$156.80	\$1,179.36
HSTNTXAD	\$212.80	\$1,870.40
HSTNTXAI	\$212.80	\$1,724.80
HSTNTXAL	\$212.80	\$1,814.40
HSTNTXAP	\$156.80	\$1,179.36
HSTNTXBA	\$156.80	\$1,179.36
HSTNTXBR	\$212.80	\$1,926.40
HSTNTXBU	\$156.80	\$1,179.36
HSTNTXBW	\$212.80	\$2,072.00
HSTNTXCA	\$156.80	\$1,179.36
HSTNTXCH	\$291.20	\$2,329.60
HSTNTXCL	\$156.80	\$1,179.36
HSTNTXDP	\$212.80	\$2,116.80
HSTNTXEE	\$212.80	\$1,926.40
HSTNTXEH	\$212.80	\$2,072.00
HSTNTXFA	\$156.80	\$1,179.36
HSTNTXFA	\$156.80	\$1,179.36
HSTNTXFR	\$212.80	\$1,825.60
HSTNTXGL	\$212.80	\$2,116.80
HSTNTXGP	\$156.80	\$1,179.36
HSTNTXGR	\$212.80	\$2,116.80
HSTNTXHO	\$156.80	\$1,179.36
HSTNTXHU	\$212.80	\$2,072.00
HSTNTXID	\$212.80	\$2,016.00
HSTNTXJA	\$156.80	\$1,179.36
HSTNTXLA	\$212.80	\$2,016.00
HSTNTXMC	\$212.80	\$1,769.60
HSTNTXMI	\$212.80	\$1,971.20
HSTNTXMO	\$156.80	\$1,179.36
HSTNTXNA	\$156.80	\$1,179.36
HSTNTXNE	\$212.80	\$1,825.60
HSTNTXOR	\$212.80	\$1,870.40
HSTNTXOV	\$156.80	\$1,179.36
HSTNTXOX	\$156.80	\$1,179.36
HSTNTXPA	\$212.80	\$1,825.60
HSTNTXPE	\$212.80	\$2,072.00
HSTNTXPR	\$212.80	\$1,758.40
HSTNTXRE	\$212.80	\$1,926.40
HSTNTXRI	\$212.80	\$1,769.60
HSTNTXSA	\$156.80	\$1,179.36
HSTNTXSU	\$156.80	\$1,179.36
HSTNTXUN	\$212.80	\$1,724.80
HSTNTXWA	\$212.80	\$1,825.60
HSTNTXWE	\$156.80	\$1,179.36
HSTNTXWL	\$212.80	\$1,870.40
HSTNTXWY	\$291.20	\$2,116.80
IRNGTXXA	\$212.80	\$2,240.00
IRNGTXXB	\$156.80	\$1,179.36
IRNGTXXC	\$156.80	\$1,179.36
IRNGTXXD	\$212.80	\$2,217.60
IRNGTXXF	\$156.80	\$2,072.00
IRNGTXXG	\$156.80	\$1,179.36
KATYTXXA	\$291.20	\$2,833.60
KATYTXXB	\$291.20	\$2,755.20

	Optional Managed Services	
	Optional Hardware Rental	
KATYTXXC	\$291.20	\$2,755.20
KGWDTXXA	\$212.80	\$2,240.00
KGWDTXXC	\$291.20	\$3,360.00
KLLNTXXA	\$352.80	\$5,040.00
KLLNTXXC	\$352.80	\$5,040.00
KLLRTXXA	\$291.20	\$2,217.60
LARDTXLA	\$156.80	\$1,179.36
LBCKTXFR	\$212.80	\$3,035.20
LBCKTXND	\$212.80	\$2,240.00
LBCKTXPA	\$212.80	\$2,240.00
LBCKTXPS	\$156.80	\$2,105.60
LBCKTXSW	\$212.80	\$2,240.00
LFKNTXXA	\$352.80	\$5,040.00
LGCYTXXA	\$212.80	\$1,993.60
LGVVWXGR	\$212.80	\$2,240.00
LGVVWXPL	\$156.80	\$1,179.36
LKDLTXXA	\$291.20	\$3,360.00
LWVLTXXA	\$212.80	\$2,240.00
LWVLTXXB	\$212.80	\$2,184.00
LWVLTXXC	\$212.80	\$2,240.00
LWVLTXXE	\$212.80	\$2,240.00
LWVLTXXF	\$212.80	\$2,240.00
MCALTXHI	\$212.80	\$2,240.00
MCALTXMU	\$156.80	\$1,179.36
MCKNTXLI	\$291.20	\$2,016.00
MCKNTXTE	\$291.20	\$2,329.60
MDLDTXMU	\$212.80	\$2,240.00
MDLDTXOX	\$156.80	\$2,240.00
MRCDTXME	\$291.20	\$3,136.00
MRSHTXWE	\$291.20	\$3,225.60
MSSNTXMI	\$212.80	\$2,240.00
NBRNTXNB	\$291.20	\$2,632.00
ODSSTXEM	\$291.20	\$3,180.80
ODSSTXLI	\$291.20	\$3,225.60
ODSSTXRE	\$291.20	\$3,360.00
ORNGTXOR	\$291.20	\$1,926.40
PHRRTXPH	\$212.80	\$2,240.00
PLANTXXA	\$156.80	\$1,179.36
PLANTXXB	\$212.80	\$2,161.60
PLANTXXD	\$212.80	\$1,179.36
PLANTXXF	\$212.80	\$2,116.80
PLANTXXK	\$212.80	\$2,217.60
PLVWTPV	\$352.80	\$4,804.80
PTARTXYU	\$291.20	\$1,814.40
RBTNTXXA	\$352.80	\$4,222.40
RKWLTXPA	\$291.20	\$2,430.40
RONKTXWO	\$156.80	\$1,568.00
RSBGTXRR	\$291.20	\$2,531.20
RWLTXXA	\$291.20	\$2,732.80
SANGTXA	\$156.80	\$1,179.36
SANGTXB	\$212.80	\$2,240.00
SANGTXG	\$212.80	\$2,240.00
SGLDTXXD	\$291.20	\$3,360.00
SGLDTXXE	\$212.80	\$1,179.36
SHMNTXXA	\$352.80	\$2,710.40
SMRCTXA	\$352.80	\$2,430.40
SNANTXBA	\$156.80	\$1,179.36
SNANTXCA	\$156.80	\$1,179.36
SNANTXCU	\$212.80	\$1,825.60
SNANTXDI	\$156.80	\$1,179.36
SNANTXED	\$212.80	\$2,240.00
SNANTXFR	\$156.80	\$1,179.36
SNANTXGE	\$212.80	\$1,769.60
SNANTXHE	\$212.80	\$2,016.00
SNANTXIC	\$291.20	\$2,184.00

		Optional Managed Services	
		Optional Hardware Rental	
SNANTXJA	\$291.20	\$2,430.40	
SNANTXLA	\$212.80	\$2,072.00	
SNANTXLE	\$212.80	\$1,769.60	
SNANTXLS	\$212.80	\$2,072.00	
SNANTXMA	\$212.80	\$1,926.40	
SNANTXMC	\$156.80	\$1,568.00	
SNANTXPA	\$212.80	\$2,116.80	
SNANTXPE	\$156.80	\$1,179.36	
SNANTXSA	\$291.20	\$2,329.60	
SNANTXSH	\$212.80	\$1,926.40	
SNANTXSL	\$212.80	\$1,825.60	
SNANTXSO	\$291.20	\$2,116.80	
SNANTXTA	\$212.80	\$1,568.00	
SNANTXTH	\$291.20	\$2,531.20	
SNANTXUC	\$212.80	\$1,926.40	
SNANTXWA	\$212.80	\$1,926.40	
SNANTXWE	\$212.80	\$1,971.20	
SNBNTXSB	\$212.80	\$3,931.20	
SPRNTXNO	\$156.80	\$1,971.20	
SPRNTXSO	\$212.80	\$2,016.00	
STFRTXXA	\$352.80	\$2,419.20	
TBLLTXKL	\$212.80	\$1,926.40	
TBLLXTB	\$291.20	\$2,184.00	
TMPLTXDN	\$352.80	\$3,337.60	
TMPLTXLB	\$352.80	\$3,337.60	
TXCYTXLM	\$291.20	\$2,632.00	
TXCYTTC	\$291.20	\$2,632.00	
TXRKTXXA	\$352.80	\$4,166.40	
TXRKTXXB	\$352.80	\$4,939.20	
TYLRTXCH	\$352.80	\$3,707.20	
TYLRTXLY	\$352.80	\$3,942.40	
TYLRTXSO	\$352.80	\$3,998.40	
UVLDTXUV	\$156.80	\$5,040.00	
VCTATXVI	\$352.80	\$5,040.00	
WACOTX01	\$156.80	\$1,179.36	
WACOTXHE	\$212.80	\$2,016.00	
WACOTXMG	\$291.20	\$2,531.20	
WACOTXMO	\$212.80	\$1,870.40	
WACOTXPR	\$212.80	\$1,870.40	
WACOTXSW	\$212.80	\$1,769.60	
WCFLTXXCF	\$212.80	\$2,240.00	
WCFLTXXNI	\$156.80	\$1,179.36	
WCFLTXXTF	\$212.80	\$2,240.00	
WSLCTXXA	\$268.80	\$3,360.00	
WXHCTXWE	\$291.20	\$2,878.40	
WYLITXXA	\$212.80	\$2,240.00	
OR			
Local Access Services - General Discount¹			
Circuit Type (and facility type if applicable)	Discounts		
DS0	8%		
DS1			
DS3			
¹ Type 1 only. Such rate only applies to circuits which are serviced by Verizon owned facilities.			
Ethernet Access Service - General Discount			
Facility Type	Discounts		
Ethernet Access Type 1, Type 2, Type 3, Type 4 and Standard	ICB		
Managed Services Components			
Service/Description	End User Pricing		
	MRC	NRC	
Managed WAN			
Managed WAN Full Management			
Extra Small			
1-99 devices	\$73.25	N/A	
100-199 devices	\$70.56	N/A	
200-299 devices	\$67.20	N/A	

	Optional Managed Services	
	Optional Hardware Rental	
300-499 devices	\$64.51	N/A
500+ devices	\$61.82	N/A
<i>Small</i>		
1-99 devices	\$104.16	N/A
100-199 devices	\$100.13	N/A
200-299 devices	\$96.10	N/A
300-499 devices	\$91.39	N/A
500+ devices	\$87.36	N/A
<i>Medium</i>		
1-99 devices	\$134.40	N/A
100-199 devices	\$129.02	N/A
200-299 devices	\$123.65	N/A
300-499 devices	\$118.27	N/A
500+ devices	\$112.90	N/A
<i>Large</i>		
1-99 devices	\$225.12	N/A
100-199 devices	\$216.38	N/A
200-299 devices	\$206.98	N/A
300-499 devices	\$198.24	N/A
500+ devices	\$188.83	N/A
Managed WAN Implementation		
Managed Takeover	N/A	\$504.00
Managed Implementation (New Install)	N/A	\$616.00
Monitor only Price (New Implementation or Takeover)	N/A	\$392.00
Change Management		
<i>Implementation Change Management</i>		
Expedite Charge	N/A	\$1,232.00
Rescheduling	N/A	\$336.00
After-Hours Premium	N/A	\$672.00
<i>Optional Change Management for Managed WAN</i>		
DHCP IP Helper - Add/Modify/Delete	N/A	\$56.00
IP Network Address Translation - Add/Modify/Delete	N/A	\$56.00
Network Routed Protocol - Add/Modify/Delete	N/A	\$56.00
New MSO IP Address/Subnet Mask Changes - Add/Modify/Delete	N/A	\$56.00
Routing Protocol - Add/Modify/Delete	N/A	\$56.00
VPN Tunnel - Add/Modify/Delete	N/A	\$56.00
Complex Configuration Modify	N/A	\$140.00
Bandwidth Increase/Decrease Physical	N/A	\$392.00
Hardware Module Upgrade	N/A	\$392.00
Intra-building Move	N/A	\$392.00
Router Move, inter-building or across town	N/A	\$672.00
Memory Upgrade	N/A	\$392.00
WAN Equipment Replace/Swap	N/A	\$392.00
Router IOS Change - support new features	N/A	\$392.00
Traffic Shaping/Queueing - Add/Modify/Delete	N/A	\$392.00
Traffic Filter Design	N/A	\$392.00
Demand Dispatches - Outside Scope of Normal Work charge	N/A	\$392.00
Optional Features for Managed WAN (Includes Cisco ISR and Juniper SRX)		
<i>Firewall (Cisco and Juniper only)</i>		
Embedded Firewall - Extra Small	\$23.52	\$140.00
Embedded Firewall - Small	\$33.60	\$140.00
Embedded Firewall - Medium	\$47.04	\$140.00
Embedded Firewall - Large	\$80.64	\$140.00
<i>Prevention (Cisco ISR G1 only)</i>		
Intrusion Prevention - Extra Small	\$13.44	\$140.00
Intrusion Prevention - Small	\$26.88	\$140.00
Intrusion Prevention - Medium	\$33.60	\$140.00
Intrusion Prevention - Large	\$53.76	\$140.00
<i>Content Filtering (Cisco only)</i>		
Content Filtering - Extra Small	\$3.36	\$140.00
Content Filtering - Small	\$6.72	\$140.00
Content Filtering - Medium	\$10.08	\$140.00
Content Filtering - Large	\$16.80	\$140.00
<i>Ethernet LAN (Cisco and Juniper only)</i>		
Ethernet LAN - Small (4 or 9 Port)	\$23.52	\$140.00

	Optional Managed Services	
	Optional Hardware Rental	
Ethernet LAN PoE - Small (4 or 9 Port)	\$23.52	\$140.00
Ethernet LAN - Medium (16 to 24 Port)	\$33.60	\$140.00
Ethernet LAN PoE - Medium (16 to 24 Port)	\$33.60	\$140.00
Ethernet LAN - Large (48 Port)	\$53.76	\$140.00
Ethernet LAN PoE - Large (48 Port)	\$53.76	\$140.00
<i>Encryption (Cisco only)</i>		
Encryption - Extra Small	\$3.36	\$140.00
Encryption - Small	\$6.72	\$140.00
Encryption - Medium	\$10.08	\$140.00
Encryption - Large	\$16.80	\$140.00
<i>WAN Back-up (Cisco only)</i>		
WAN Backup - Extra Small	\$6.72	\$140.00
WAN Backup - Small	\$10.08	\$140.00
WAN Backup - Medium	\$16.80	\$140.00
WAN Backup - Large	\$26.88	\$140.00
<i>Wireless Out of Band</i>		
Per Wireless OOB Device	\$28.00	\$140.00
<i>Network Engineering</i>		
Extra Small Router	\$47.04	\$56.00
Small Router	\$73.92	\$56.00
Medium Router	\$87.36	\$56.00
Large Router	\$107.52	\$56.00
Switch - Small	\$36.96	\$56.00
Switch - Medium	\$50.40	\$56.00
Access Point	\$10.08	\$56.00
Wireless LAN Controller - Extra Small, Small, Medium, or Large	\$10.08	\$56.00
Router Sizes		
Extra Small	Cisco 8xx series or Juniper SRX100	
Small	Cisco 1000 series and Cisco 2000 series; ADTRAN NetVanta: Series 1xxx, 2xxx, and 3xxx; ADTRAN Total Access (TA) series 9xx; Juniper J2320, J2350, and J4350; Juniper SRX200 Series	
Medium	Cisco 3000 series up to Cisco 4000 series; ADTRAN NetVanta Series 4xxx and 5xxx; Juniper J6350; Juniper SRX650	
Large	Cisco 7000 series, Cisco ASR1000 series	
Service Description	End User Pricing	
	MRC	NRC
Managed Hardware Rental		
Router/Switch Rental	ICB	
Minimum rental term is 36 months.		

**PRICING WITH DIR COST RECOVERY FEE (CRF)
(CUSTOMER PAYS THIS AMOUNT)**

Cost Recovery Fee = 4%

SOHO Services			
SOHO Services. In lieu of all other rates, discounts and promotions, Customer will pay the following MRCs and NRCs for SOHO services and related optional features/services, which are fixed for the Term, based upon the service type.			
Broadband Service Elements			
<i>Transport Components</i>			
		Internet Cable	
		Internet DSL	
		Internet Satellite	
Transport Components			
Service Type	End User Pricing		
	MRC	NRC	
Internet Cable			
Business Class Service	\$206.96	\$252.72	
Other Charges			
Additional IP Addresses – Block of 5 Additional	\$46.80	N/A	
Additional IP Addresses – Block of 10 Additional	\$93.60	N/A	
Missed Appointment Fee	N/A	\$102.96	
Extended Installation Option, (Per hour) – For installation requiring more than two hours of technician time (includes necessary cable wiring)	N/A	\$83.20	
Internet DSL - Office			
DSL - Office 128 Kbps	\$124.80	\$332.80	
DSL Office 192 Kbps	\$145.60	\$332.80	
DSL - Office 384 Kbps	\$166.40	\$332.80	
DSL - Office 768 Kbps	\$208.00	\$332.80	
DSL - Office 1 Mbps	\$249.60	\$332.80	
DSL - Office 1.5 Mbps	\$332.80	\$332.80	
Internet DSL - Office Enhanced			
DSL - Office Enhanced 384 Kbps	\$362.96	\$676.00	
DSL - Office Enhanced 768 Kbps	\$414.96	\$676.00	
Internet DSL - Solo			
Internet DSL - Solo 384 Kbps	\$52.00	\$104.00	
Internet DSL - Solo 768 Kbps	\$82.16	\$208.00	
Internet DSL - Solo 1.5 Mbps	\$92.56	\$208.00	
Internet DSL - Solo 3 Mbps	\$113.36	\$208.00	
Internet DSL - Solo 6 Mbps	\$165.36	\$208.00	
Internet DSL - Solo Resale 1.5 Mbps	\$102.96	\$208.00	
Internet DSL - Solo Resale 3 Mbps	\$144.56	\$208.00	
Additional IP Addresses for DSL - Solo 768K - 1.5M/3M/6M/Resale			
<i>Number of Static IP Addresses</i>			
1		N/A	
5		N/A	
13	\$15.60	N/A	
29	\$20.80	N/A	
Appointment, Installation, and Dispatch Fees			
Missed Appointment Fee	N/A	\$102.96	
Professional Installation Option (DSL - Solo 768K - 6M and Resale only): Standard Hours	N/A	\$416.00	
Installation: Customer-Initiated Trouble Ticket Dispatch (DSL - Solo 384K only)	N/A	\$206.96	
Internet Satellite			
Internet Satellite - Enterprise w/1.2m Antenna (No De-Ice)			
Primary 128 x 128 Kbps	\$442.00	\$3,807.44	
Primary 256 x 128 Kbps	\$473.20	\$3,807.44	
Primary 384 x 128 Kbps	\$618.80	\$3,807.44	
Primary 512 x 128 Kbps	\$1,138.80	\$3,807.44	
Primary 1024 x 128 Kbps	\$1,554.80	\$3,807.44	
Primary 1544 x 256 Kbps	\$2,074.80	\$3,807.44	
Primary 1544 x 512 Kbps	\$3,114.80	\$3,807.44	
Primary 2048 x 256 Kbps	\$2,386.80	\$3,807.44	
Primary 2048 x 512 Kbps	\$3,322.80	\$3,807.44	

Service Type	End User Pricing	
	MRC	NRC
Back-Up 1544 x 256 Kbps	\$358.80	\$3,807.44
Back-Up 1544 x 512 Kbps	\$462.80	\$3,807.44
Back-Up 2048 x 256 Kbps	\$390.00	\$3,807.44
Back-Up 2048 x 512 Kbps	\$494.00	\$3,807.44
Back-up Usage (Per additional MB or fraction thereof greater than 100 MB/Month)	\$1.77	N/A
Internet Satellite - Office w/1.2m Antenna (No De-Ice)		
Primary 384 x 128 Kbps	\$338.00	\$2,600.00
Primary 768 x 256 Kbps	\$546.00	\$2,600.00
Primary 1.544 x 256 Kbps	\$754.00	\$2,600.00
Additional CPE Options for Internet Satellite Enterprise or Office		
STAR - Secure Traffic Accelerator, Remote	N/A	\$2,311.92
STAC - Secure Traffic Accelerator, Central	N/A	\$6,799.52
1.2m Antenna with De-Ice Option	N/A	\$4,759.04
Maintenance & Support Services for Internet Satellite Enterprise of Office		
Next Business Day w/Primary or Back-up	N/A	
5 X 8 Same Day Coverage	\$114.40	N/A
7 X 24 Same Day Coverage	\$145.60	N/A
Site Survey	N/A	\$312.00
Service Change	N/A	\$67.60
Site Retermination	N/A	\$1,471.60
Site Deinstallation	N/A	\$468.00
Failed Dispatch	N/A	\$442.00
Non-Standard Satellite Charges		
Full Site Survey	N/A	\$364.00
Abort Charge	N/A	\$312.00
Installation of EMT Conduit (\$/foot)	N/A	\$2.60
Installation of PVC Conduit (\$/foot)	N/A	\$4.42
Installation of Wire Mold (\$/foot)	N/A	\$5.20
Ground Wire > 35ft (\$/foot)	N/A	\$1.82
T&M Labor (Per hour)	N/A	\$104.00
Expedite Fee - Installation	N/A	\$130.00

Order Administrative Charges

DEFINITIONS: The following definitions apply:

Accelerated Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in five (5) or fewer business days, whether or not installation is completed in that time period. An Accelerated Expedite charge will apply to the access services specified in the Accelerated Expedite table below and will be assessed on a per circuit basis. For Customer-provided access, the standard Expedite charge will apply as specified in the Expedite table below. Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Accelerated Expedite charge applies. Accelerated Expedite is only available for domestic locations.

Administrative Change: The modification of an existing circuit, at the request of the Customer, that involves changes to Customer name, Customer contact name, Customer phone number, verification of testing performed by parties other than the Company, service rearrangements not involving a physical change and/or any other administrative change not covered by a Billing Record Change.

Billing Record Change: A change in Customer billing address not involving physical retermination of the circuit

Cancellation of Order: A (i) Customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion, excluding requests resulting from the Company's determination of the unavailability of facilities to complete the order and/or (ii) discontinuance by the Company of processing a service order resulting from a Customer request to defer installation for a period longer than 30 days. Cancellation of order charges will not apply to circuits for which the Customer reinstates the same service order within 30 days of requesting discontinue processing the order. Cancellation of Order charges will be assessed per cancelled circuit or port per order. Standard Expedite charges will apply in addition to any cancellation of order charges if Customer cancels an Accelerated Expedite or standard Expedite order before installation.

Expedite: A service order that is processed, at the request of the Customer, with the objective of installing the service in a time period shorter than the Company's standard installation time period for that service, whether or not installation is completed in that time period. **An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Charges section below.** Service orders requiring construction prior to the installation of service, either on-net or off-net, could result in extended delays even in instances where an Expedite charge applies. For international locations, Company will support expedite service only at locations where it is supported by the local access provider.

Pending Order Change: The modification of a service order, at the request of the Customer, prior to the completion date of the order. Charges may apply per order and per circuit or port for each modification.

Physical Change: The modification of an existing circuit, at the request of the Customer, requiring physical change or retermination of the circuit.

For access Types 1, 2 and 3 circuits, the Physical Change Charge will apply. In addition, for access Types 2 and 3 circuits, the Company will pass-through nonrecurring charges imposed by the ILEC.

For access Type 4 and SONET circuits only, physical change will constitute circuit discontinuance and installation for which standard tariffed discontinuance and installation charges will apply.

Service Date Change: The modification of a service order, at the request of the Customer, to request a new order due date that is within 30 days of the original due date. Charges will apply for each occurrence in addition to other applicable Administrative Nonrecurring Charges.

Order Administrative Charges

No Fault Found Dispatch Charge: A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with any Company service, and the Company representative responds to the dispatch and confirms the proper functioning of such Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/third party vendor-maintained equipment or network; provide technical assistance with Customer- or third party vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge	Charge
Normal Working Hours	\$265
Outside of Normal Working Hours	\$400

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours".

Reconnection Charge: For Interstate Telecommunications services, a \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following call blocking.

The following additional nonrecurring charges apply, as described above in the above Definitions. Where more than one charge appears for a particular service in the "Charge" column, each charge listed will apply in the manner described.

Activity	Nonrecurring Charge				
Accelerated Expedite					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	\$3,000	n/a	n/a	n/a	n/a
Network Services Local Access Services					
Analog, DS0, DS1	\$2,100	n/a	n/a	n/a	n/a
DS3	\$4,000	n/a	n/a	n/a	n/a
SONET (OCn)	\$7,000	n/a	n/a	n/a	n/a
Administrative Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	n/a	n/a	n/a	\$60	n/a
Network Services Local Access Services	n/a	n/a	n/a	\$60	n/a
Private IP Service (Domestic & International)	n/a	n/a	n/a	\$60	n/a
Billing Record Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	n/a	n/a	n/a	\$60	n/a
Network Services Local Access Services	n/a	n/a	n/a	\$60	n/a
Cancellation Of Order					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	\$800	n/a	n/a	n/a	n/a
Internet Dedicated Services	n/a	\$800	n/a	n/a	n/a
Internet DSL and Internet Cable Services	\$800	n/a	n/a	n/a	n/a
Network Services Local Access Services	\$800	n/a	n/a	n/a	n/a
Private IP Service (Domestic & International)	n/a	\$800	n/a	n/a	n/a
Expedite					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	\$2,000	n/a	n/a	n/a	n/a
Internet Dedicated Services	n/a	\$1,000	n/a	n/a	n/a
Managed WAN	n/a	n/a	n/a	n/a	\$1,100
Network Services Local Access Services					
Analog, DS0, DS1 (Domestic)	\$1,400	n/a	n/a	n/a	n/a
DS3 (Domestic)	\$3,000	n/a	n/a	n/a	n/a
SONET (OCn) (Domestic)	\$4,000	n/a	n/a	n/a	n/a
Private IP Service (Domestic)	n/a	\$1,000	n/a	n/a	n/a
Voice Over IP Service	n/a	n/a	\$700 per location	n/a	n/a
Pending Order Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	\$750	n/a	\$100	n/a	n/a
Network Services Local Access Services	\$200	n/a	n/a	n/a	n/a
Physical Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	\$200	n/a	\$200	n/a	n/a
Network Services Local Access Services	\$200	n/a	n/a	n/a	n/a

Private IP Service (Domestic & International)	n/a	**	\$200	n/a	n/a
** Standard Service Installation charges apply					
Service Date Change					
Service Type	Per-Circuit	Per-Port	Per-Order	Per-Change	Per-Device
Ethernet Access	n/a	n/a	\$200	n/a	n/a
Network Services Local Access Services	\$60	n/a	n/a	n/a	n/a
Paper Invoice Charge					
A \$15 monthly recurring charge applies to every paper invoice provided to a Customer (except invoices solely for intrastate telecommunications services) in lieu of, or in addition to, an online invoice. This charge does not apply where a Customer has established to Company's satisfaction, or Company determines on its own, that online invoicing is not a reasonable substitute for paper invoicing.					
Telecommunications Service Priority (TSP) Pricing					
Feature Charges					
The feature charges noted in the following table apply to Telecommunications Service Priority (TSP) orders. The circuit-based charges apply to the provisioning or restoration of circuits assigned a TSP priority level. To the extent other work is needed to provision or restore the telecommunications service, beyond the circuit itself, TSP Special Construction Charges will apply. Pricing for any services beyond circuit provisioning and restoration and TSP Special Construction will be negotiated by the customer and company on a case-by-case basis. Pricing for the TSP provisioning or restoration of services which are not provided through one or more circuits dedicated to a particular customer also will be negotiated on a case-by-case basis.					
Non-Recurring Charges					
1. Emergency Provisioning and Essential Provisioning: the following one-time, per circuit charges apply for Emergency Provisioning and Essential Provisioning, depending on whether such provisioning includes local access channel coordination by the company:					
\$460 per circuit for circuits without local access channel coordination					
\$715 per circuit for circuits with one local access channel coordination					
\$715 per circuit for each additional local access channel coordination					
2. Priority Restoration: the following one-time, per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes local access channel coordination by the company:					
\$305 per circuit for circuits without local access channel coordination					
\$710 per circuit for circuits with one local access channel coordination					
\$710 per circuit for each additional local access channel coordination					
3. Change Charges: the following one-time, per circuit charges apply for each change to a TSP Priority level or to the service to be provisioned or restored other than Local Access Channels, depending on whether the provisioning or restoration includes company-provided local access channel coordination:					
\$45 per circuit for circuits without local access channel coordination					
\$195 per circuit for circuits with one local access channel coordination					
\$195 per circuit for each additional local access channel coordination					
4. Local Access Channel Charges: the following non-recurring, per circuit charges apply to each local access channel, based on the feature associated with the circuit and the state in which the channel is located:					
Emergency Provisioning and Essential Provisioning - \$51.95					
Priority Restoration - \$52.99					
Feature Change - \$50.00					
Monthly Recurring Charges					
1. Priority Restoration: a \$16 per circuit monthly recurring charge applies for Priority Restoration.					
2. Local Access Channel Charges: a \$4.36 monthly recurring per circuit charges apply to each local access channel associated with Priority Restoration.					

TELECOMMUNICATION FEES AND SURCHARGES

VoIP Services Fees and Surcharges				
Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
911 Business	varies	Per line or trunk (varies by city/county)	TX §771.071, Health & Safety Code	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health and Safety) and Chapter 772 (HHS)
Equalization Surcharge	1%	Applies to intrastate toll charges	TX §771.072	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health & Safety Code) and Chapter 772 (Health & Safety Code) by Section 771.074, Health & Safety Code.
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions

Managed PBX Services Fees and Surcharges				
Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
911 Business	varies	Per line or trunk (varies by city/county)	TX §771.071, Health & Safety Code	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health and Safety) and Chapter 772 (HHS)
Equalization Surcharge	1%	Applies to intrastate toll charges	TX §771.072	State and all its Agencies are exempt from all fees imposed under Subchapter D, Chapter 771 (Health & Safety Code) and Chapter 772 (Health & Safety Code) by Section 771.074, Health & Safety Code.
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions
TX Municipal Franchise Fee	varies	Applies to Data/Circuit services--Category 3- Per line (varies by county/city)	HB 1777	No exemptions

Internet Service Fees and Surcharges				
Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
All Fees and Surcharges are included in the required local access services.				

SOHO Services Fees and Surcharges				
Item	Amount	Description	Statutory Citation for Authority to Assess	Exempt Customers
Federal Universal Service Fund (USF) Surcharge	12.9%	Rate adjusted quarterly, applies to end user interstate services	47 CFR, §54.712	No exemptions