

BILLING PLAN

Level 3 Billing is committed to providing DIR with timely and comprehensive information to assure accurate billing of services to the DIR and effective, efficient billing support.

Level 3 will provide DIR with single electronic consolidated monthly invoice for all installed services. Invoices will contain billing details in order for the DIR to verify charges. Level 3 will provide a consolidated account for DIR which will have sub accounts for DIR customers. Initially, invoices will be provided in tab delimited files until such time as Level 3 and DIR mutually agree on XML interface specifications. Upon service installation, the Level 3 billing system creates an invoice on the day of the bill cycle during the following month with the recurring charges and appropriate taxes to pre-bill for the next month's services.

Key Personnel and Contact Information

Upon implementation of services to create billing for network services, Level 3 will designate a Billing Coordinator for the DIR. The Billing Coordinator is a billing specialist who will be the single point of contact into Level 3 for end-to-end assistance in the resolution of all billing-related inquiries and disputes, as well as any credit and collection concerns. The Billing Coordinator provides an easy, personal way to access a knowledgeable resource who can provide resolution of issues in a timely manner.

Responsibilities for the DIR Billing Coordinator include:

- Single Point of contact for DIR requests pertaining to billing issues (inquiries, disputes, credits, collections)
- Collaborates with the DIR, Level 3's program management and service delivery organizations to proactively resolve billing and collection related issues
- Submit requests for Billing Only Change (such as address changes) orders
- Contract review and fulfillment of obligations as it relates to disputes and any finance deliverables
- Train DIR and eligible purchasers on Level 3's Electronic Billing Payment and Presentment (EBPP) capabilities on the MyLevel3 Portal including support of existing reports, copies of invoices, copies of call detail records, etc.
- Facilitate questions on service image conversions

Currently, Debbie Gibson would be able to function as the billing coordinator. A permanent Billing Coordinator will be designated after implementation of services begins based upon the future suite of services purchased by DIR and eligible purchasers.

Customer Financial Services (Billing) Contact information includes the following:

NAME	TITLE	E-MAIL	OFFICE
Billing Services	General Billing Customer Service	Billing@Level3.com	(877) 2LEVEL3
*Debbie Gibson	Billing Coordinator	Debbie.Gibson@Level3.com	(814) 260-2292
Dianna Townsend	Supervisor, Billing Customer Service	Dianna.Townsend@Level3.com	(814) 260-2237
Susana Ayers	Director, Billing Customer Service	Susana.Ayers@Level3.com	(814) 260-2232
David Parrack	Sr. Billing Production	David.Parrack@Level3.com	(720) 888-4530
Julie Hollenbeck	Sr. Director, Billing Customer Service	Julie.Hollenbeck@Level3.com	(720) 888-4470



Fletcher Keister	Vice President Customer Financial Services	Fletcher.Keister@level3.com	(720) 888-7276
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* Preliminary Billing Coordinator for DIR.

Billing Process Overview

Level 3 will provide DIR with a single electronic monthly consolidated invoice in Tab Delimited format which includes all services where DIR is the customer of record within ninety (90) days of contract execution. Invoices will be provided in this way until such time as Level 3 and DIR mutually agree on XML interface specifications.

Level 3 invoice statements are processed monthly, printed and mailed via U.S. mail the first business day of each month. This same information would also be available via the MyLevel3 Portal.

Level 3 invoice statements describe the total amount due, along with the total cost for recurring and non-recurring fees and total usage (if applicable). Billing for partial months is pro-rated based on a calendar month. All undisputed invoices are due 30 days after the date of the invoice (date invoice created). The service period must be listed on the invoice and per prompt pay law the payment would be rendered 30 days after the service period ends.

Billing Start Date

Level 3 will notify DIR or DIR's Customer when the service has been successfully installed and is available for use ("Service Date"). Unless DIR or DIR's customer notifies Level 3 by the close of business on the Service Date that the service is not operational, the Service Term will commence. If DIR or DIR's Customer notifies Level 3, then Level 3 will coordinate as necessary to resolve any operational issues and the Service Date will be adjusted to reflect the date that the service is available for use. DIR or its Customer will be entitled to a credit equal to 1/30th of the monthly recurring charge for each day until the service is available for use. The Service Date will not be delayed or postponed due to problems with DIR or DIR's Customer equipment or lack of readiness to accept or use Service.

The invoice will include the following information:

- Customer's full name
- Customer's service addresses
- Service description
- Level 3 circuit ID
- Level 3 account number
- Correct cost and applicable fees and taxes
- Applicable credits

For Data Services:

- DIR or Customer's full name
- Account Number
- Customer's service addresses
- "A" & "B" point service addresses
- Service ID
- DIR or Customer Circuit ID
- Speed of circuit
- Level 3 circuit ID
- Total usage (if applicable)
- Correct cost and applicable fees and taxes for reoccurring and non-recurring charges.



DIR CONTRACT NO. DIR-TEX-AN-NG-CTSA-007
ATTACHMENT F-18 TO EXHIBIT F
BILLING PLAN
FINAL VERSION

	Data Element	Description	Required	Entry Type	Looks like this table is duplicated and listed 3 times	Format
1	DIR Identifier	Reference showing that DIR is the Main Customer of Record for this invoice.	Yes	Text		Alpha Numeric Characters (max 254)
2	Vendor	Vendor Name	Yes	Text		Alpha Numeric Characters (max 254)
3	Unique Invoice #	A unique invoice number (for each month's billing) which will be replicated for the MRC, NRC, Adjustment, and LD Usage files as part of the Consolidated Invoice	Yes	Text		Alpha Numeric Characters (max 254)
4	Invoice Bill Date	Date the invoice was created	Yes	Date		MM/DD/YYYY
5	Billing Cycle Start Date	First day of the billing period	Yes	Date		MM/DD/YYYY
6	Billing Cycle End Date	Last day of the billing period	Yes	Date		MM/DD/YYYY
7	invoice Billing Summary - Previous Balance	Balance due from previous month's invoice	Yes	Currency		\$0.00
8	Invoice Billing Summary - Payments Received	Payment received and applied for previous invoice service period	Yes	Currency		\$0.00
9	Invoice Billing Summary - Adjustments	Adjustment issued for previous invoice service period	Yes	Currency		\$0.00
10	Invoice Billing Summary - Past Due Amount	Previous invoice balance (reflects payments & adjustments)	Yes	Currency		\$0.00
11	Invoice Billing summary - Current Charges	Total current charges for invoice service period	Yes	Currency		\$0.00
12	Invoice Billing Summar - Total Amount Due	Past due amount plus invoice current charges billed	Yes	Currency		\$0.00

	Data Element	Description	Required	Entry Type	Format
1	DIR Identifier	Reference showing that DIR is the Main Customer of Record for this invoice.	Yes	Text	Alpha Numeric Characters (max 254)
2	Vendor	Vendor Name	Yes	Text	Alpha Numeric Characters (max 254)
3	Unique Invoice #	A unique invoice number (for each month's billing - replicated from the Invoice Summary file)	Yes	Text	Alpha Numeric Characters (max 254)
4	Invoice Bill Date	Date the invoice was created	Yes	Date	MM/DD/YYYY
5	Billing Cycle Start Date	First day of the billing period	Yes	Date	MM/DD/YYYY



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6	Billing Cycle End Date	Last day of the billing period	Yes	Date	MM/DD/YYYY
7	Billing Account Number	Primary billing number associated with each service	Yes	Text	XXX-XXX-XXXX
8	CKR	Unique DIR assigned number (DIR billing account number)	Data = Yes, Other = No	Text	Alpha Numeric Characters (max 254)
9	Circuit ID	Circuit Identifier (usually assigned by the LEC)	Data = Yes, Other = No	Text	Alpha Numeric Characters (max 254)
10	Service Telephone #	Telephone number associated with the service	Voice = Yes, ISDN, PRI, Ded Ckts = Yes, Other = No	Text	XXX-XXX-XXXX
11	Billing Element	Description of each billing element associated with each service or feature. (i.e.: local loop, mileage, class of service charge, etc)	Yes	Text	Alpha Numeric Characters (max 254)
12	Billing Element Quantity	Quantity of each billing element associated with each service identifier (ties to each billing element provided)	Yes	NBR	Integer (max 9,999,999)
13	Billing Element Rate	Rate of each billing element (ties to each billing element provided)	Yes	Currency	\$0.00
14	Billing Element Extended Amount	The total amount billed for this line item charge	Yes	Currency	\$0.00

	Data Element	Description	Required	Entry Type	Format
1	DIR Identifier	Reference showing that DIR is the Main Customer of Record for this invoice.	Yes	Text	Alpha Numeric Characters (max 254)
2	Vendor	Vendor Name	Yes	Text	Alpha Numeric Characters (max 254)
3	Unique Invoice #	A unique invoice number (for each month's billing - replicated from the Invoice Summary file)	Yes	Text	Alpha Numeric Characters (max 254)
4	Invoice Bill Date	Date the invoice was created - will match MRC	Yes	Date	MM/DD/YYYY
5	Billing Cycle Start Date	First day of the billing period - will match MRC	Yes	Date	MM/DD/YYYY
6	Billing Cycle End Date	Last day of the billing period - will match MRC	Yes	Date	MM/DD/YYYY
7	Billing Account Number	Primary billing number associated with each service	Yes	Text	XXX-XXX-XXXX
8	CKR	Unique DIR assigned number (DIR billing account number)	Data = Yes	Text	Alpha Numeric Characters (max 254)

					254)
9	Circuit ID	Circuit Identifier (usually assigned by the LEC)	Data = Yes	Text	Alpha Numeric Characters (max 254)
10	Service Telephone #	Telephone number associated with the service	Voice = Yes	Text	XXX-XXX-XXXX
11	Billing Element Description	Description of each billing element (i.e.: monthly prorated service charge, installation, credit, debit, etc.)	Yes	Text	Alpha Numeric Characters (max 254)
12	Billing Element Prorated Amount	Prorated monthly rate of each billing element	Yes	Currency	\$0.00
13	Billing Element Proration Start Date	Start date of the proration period	Yes	Date	MM/DD/YYYY
14	Billing Element Proration End Date	End date of the proration period	Yes	Date	MM/DD/YYYY

Voice Services:

- DIR or Customer's full name
- Account number
- Service ID
- Date of call
- Time of call
- Duration of call
- Cost of call
- If outgoing, telephone number called
- If outgoing, city, state or country called
- If incoming, originating telephone number
- If incoming, originating city, state or country
- Any features and costs assigned to a particular call

Billing Features and Options

The steps in the Level 3 billing process are as follows:

1. **Order Processing**, by type of service request
 - a. New orders are created by the Account Director utilizing the same information from which the service quote was originated.
 - b. Move/Change orders are created within the Portal or by the Customer Care Manager (CCM)
 - c. Disconnect orders are created by DIR via the Portal
2. **Invoices**
 - a. All applicable taxes and regulatory fees are displayed on the invoice
 - b. Recurring charges are billed in advance
 - c. Usage dependent charges are billed in arrears
 - d. Non-recurring charges (NRCs) are displayed on the first invoice
 - e. All charges requiring proration, are prorated on a 30-day month cycle How does this response about pro-ration relate to the one that was removed? Do the pro-rating techniques need to be listed here?

- f. There are different types of charges on the invoice, depending on the type of service purchased. Level 3's invoice will generally include, but may not be limited to, the following information:
- Monthly Recurring Charges (MRC) — billed in advance
 - Non-Recurring Charges (NRC) — may be billed in advance or in arrears
 - Usage charges, if applicable — charged one month in arrears
 - Applicable taxes and regulatory fees
 - Applicable credits
 - Total usage, if applicable
 - All charges and credits displayed in U.S. dollars.
- g. Back Billing - Billing errors discovered by Level 3 are handled by a billing adjustment with the appropriate documentation, obtaining the necessary approvals, and any adjustment(s) into the billing system. Level 3 backbills for monthly recurring charges are limited to 6 months.
- h. Level 3 will utilize the field generally reserved for purchase order to track CKR as requested by DIR.
- i. Level 3 will provide rate changes on fees in accordance with the contract.
- 3. Billing Disputes**
- a. Level 3's billing support team manages any billing disputes. Disputes can be initiated by the DIR or eligible purchaser via our Portal. Dispute status is updated weekly and dispute adjustments are posted monthly to an invoice with specific detail relative to dispute resolution.
- b. Level 3 will conduct monthly reviews of billing status, including dispute status and resolution.
- 4. Payment**
- a. Payment may occur via check or electronic funds transfer (EFT). DIR or eligible purchaser may also make and schedule payments with a credit card of its choice or an ACH withdrawal from a bank account.
- b. Level 3 can support EDI. The following customer information will be needed:
-- Level of EDI required by the DIR (Level 3 supports up to Level 9)?
-- The EDI processor in use by the DIR, i.e., CASS, etc.?
- c. Payment terms are according to the CTSA.
- 5. Reporting and Invoice Management**
- Invoice Management is a comprehensive online bill presentment, reporting, and analysis tool within the MyLevel3 Portal designed to provide end-users with insight into their communications billing and usage. By viewing invoices online and running simple reports, DIR can easily analyze all costs and usage to help effectively and efficiently.

Getting started is easy. From the moment DIR logs in, DIR has the ability to manage invoices, view standard reports and graphs, and create custom reports. DIR can assign accounts and services to internal departments for quick cost allocation each month.

Functions and options that DIR may utilize:

- a. Review and print copies of previous or current invoices from the Portal. Invoices can be saved locally for storage or analysis.
- b. View current and historical billing information
- c. Billing and usage data identical to DIR's paper bill can be found within the Portal. DIR will have access to 13 months of historical information, printable and exportable billing statements, and reports for offline storage and management.
- d. DIR can elect to go "paperless" as billing and usage data identical to their paper bill can be found within the Portal.
- e. Create standard and customized invoice reports: DIR can create reports specific to its analysis needs. DIR can view, download, and analyze invoices in multiple formats including PDF, XML or CSV for offline use. Level 3's billing portal employs a user-friendly graphic interface to facilitate

the fluid exchange of information: called "EBPP" – Electronic Bill Presentment and Payment – this user-friendly and intuitive tool enables custom reporting with a click-of-the-mouse.

- f. Level 3 has provided reporting information and within the Billing Plan Attachment.
- g. Adjustments / credits applied in current period are available as standard part of bill.

Billing Capabilities Specifically for DIR

- a. For Voice Services: Level 3 can deliver Call Detail Records (CDRs) daily or sub-daily from all systems
- b. Level 3 will work with the DIR on billing improvements such as real time billing feeds which are not offered at this time.
- c. For reconciling areas of the CTSA with impact on billing, Level 3 will provide DIR with a have a dedicated billing team which will be conducting month "pre-bill" reviews to ensure compliance to contractual terms. For services ordered directly from the DIR, Level 3 will invoice the DIR directly and DIR will invoice their end-user if needed. For services ordered by DIR customers directly from Level 3, Level 3 will invoice them directly and separate from the DIR invoice.
- d. For services ordered directly from Level 3 by DIR customers, Level 3 agrees to be responsible for the assessment and collection of the DIR Cost Recovery CRF for these services and shall remit the fee to DIR as specified in the CTSA;
- e. Level 3 will provide DIR with a single electronic Monthly Consolidated Invoice, which includes all services, provided by Level 3 and will be calculated in the same method as the daily CDR. Level 3 commits to work with the DIR to provide the ability to batch load the Monthly Consolidated Invoice into a DIR designated system. Initially the formats would be in standard Level 3 formatting. Within this proposed response, Level 3 has provided its CDR layout; any other layout would require some development to meet those formats.

Overall, the DIR will be able to use this Monthly Consolidated Invoice to:

- Reconcile the Detailed Billing Files to the Monthly Consolidated Invoice File;
 - Verify billing information back to a circuit or location;
 - Validate the accuracy of each charge in the Detailed Billing File;
 - Verify accuracy of the Adjustment Billing File (including Credits); and
 - Support the management of inventory.
- g. For Voice Services: Level 3 provides accurate and comprehensive call detail records allowing the DIR to effectively track and manage services. Level 3 will present monthly usage reports and Call Detail Records (CDRs) with voice services invoiced monthly for the bill cycle coinciding with each full month. The CDRs will be for both inbound (toll free) and outbound (1+ long distance) calls. Level 3 can provide the CDR tab delimited format to allow the DIR to manipulate the billing record in a manner that suits their need. Level 3 has provided a sample in the Billing Plan Attachment.

The current billing system for Voice services supports hierarchical billing with detail for each service and call record by service site. Summary information for the invoice is available at the top of the invoice. Level 3's web-based E-Billing platform for voice services (accessed via the MyLevel3 Portal) allows customers to access all aspects of the customer's bill and to extract the information in a format suitable for importation into an analysis system.

- h. Level 3 understands that there may be instances when services set up by the DIR directly may need to be amended to a stand alone end-user account. With a 90 Business Day written notice, Level 3 will collaborate with DIR as necessary to alter the billing and remittance responsibilities.

The MyLevel3 Customer Portal

Today's fast-changing business environment can make managing telecommunication services challenging. The MyLevel3 Customer Portal is a one-stop online account maintenance center that allows customers to easily monitor and manage Level 3 services virtually any time or anywhere. The MyLevel3 Customer Portal provides the convenience, control and confidence needed to run a business efficiently. With its simple navigation and feature-rich dashboard homepage, the portal helps streamline service management process and provides the reporting required enabling customers to make fast, well-informed decisions about their network and resolve issues quickly, improving productivity and reducing internal costs. The Portal is included with Level 3 services at no additional charge and offers secure access to critical information about your business 24 hours a day, 7 days a week. The MyLevel3 customer portal shows how Level 3 can deliver more than just bandwidth.



The MyLevel3 Customer Portal spans the lifecycle of Level 3 services, providing an e-business resource tool with ordering, implementation and post-implementation capabilities. Customers receive a breadth of functionality with the Portal at various levels across services, available in real time and near-real time.

Functionality may include:

- **On-demand Order Capabilities**
 - View order status and track progress for voice, IP, transport and data services
 - Create, cancel, change and disconnect orders for TN-based services
 - Submit change orders for services as the business needs evolve
- **Simplified Service Management**
 - Create, view, update, escalate or cancel trouble tickets; field tech requests, LNP and portal support tickets; view ticket history for performance trending
 - Create and view Reason for Outage (RFO) requests on trouble tickets
 - Monitor Level 3 Network events
 - Receive proactive notification of trouble tickets and network maintenance activities across services
- **Robust Reports and Network Tools**
 - Monitor Level 3 Network performance
 - View, track and analyze network performance and usage levels using standard and custom reports (service level agreements, utilization, call detail records and more)
- **Convenient and Secure Billing**
 - View, download and analyze Level 3 invoices
 - Pay invoices easily online with the option to set up recurring payments
 - Submit and manage billing inquiries, disputes and requests
 - Create standard and custom invoice reports
 - "Go green" by turning off paper invoice

The MyLevel3 Customer Portal is built on a robust platform accessible via the public Internet and is compatible with various software applications. The Portal employs three levels of authentication to ensure the protection and integrity of customer data. Each customer designates a Delegated Administrator with customer-controlled super-user account capabilities to create and modify user access and reset passwords on demand. Delegated Administrators can grant access in any combination of

accounts and functionality to employees as business needs change. Logging into the Portal the first time can be accomplished using self-registration with basic account information listed on Level 3's invoices.

Our Portal Support Center is available to assist with a broad range of issues, including general application questions, set-up and management of Delegated Administrators and capability questions and issues. Online study guides detailing step-by-step processes for navigating specific functionalities provide further guidance. Additionally, online tutorials and Webinars are available on the MyLevel3 Customer Portal home page. Important customer notifications are also posted to the Portal's home page and distributed via e-mail so that users are well-informed and can prepare ahead of time for impacting events.

The MyLevel3 Customer Portal is a critical component of our commitment to providing an exceptional customer experience and we continue to enhance the Portal with new capabilities to meet customers' needs for a high-performing, competitive end-to-end management tool for their Level 3 services.

Why Use the MyLevel3 Customer Portal?

- **Convenience:** At Level 3, we handle all tickets and requests with the same level of care, whether customers open them through the portal or call us directly, but the portal offers convenience and saves time by enabling customers to manage tickets and requests online through this free online tool.
- **Support and Communications:** Customers have access to comprehensive portal user support and education tools. They take advantage of our best-in-class Portal Support Center or learn more about the portal capabilities with tutorials, webinars and user guides.
- **Security:** The portal is designed to provide secure and private access with three tiers of authentication to help ensure the protection and integrity of your network data.
- **Reliability:** A dependable management tool, the portal provides transparent interactions with back-office source systems for timely delivery of information throughout the lifecycle of your service, as well as fast resolution and response times to issues.

As a leading international provider of fiber-based communications services, we are dedicated to helping our customers keep pace with the demands of an increasingly networked world. We couple a broad service portfolio with one of the world's most scalable end-to-end networks to deliver a set of solutions built for the 21st century.

Go Green with the MyLevel3 Customer Portal

Reduce Environmental Impact by Going Paperless

Businesses today are working harder to make their dollar stretch further and their environmental impact smaller. One simple way to work toward those goals is to enroll in the MyLevel3SM customer portal. Customers can go paperless by turning off traditional paper billing and paying invoices online through our secure Electronic Bill Presentation and Payment (EBPP) feature, which allows for better financial visibility and control. Our robust reporting functionality allows customers to monitor their account activity, and create custom reports without wasting paper or other resources. Overall paper consumption by businesses is down — now our customers can contribute to making their business greener.

Sample Invoices

IP-VPN, VPN,



Wire Information
 BankName Display
 Bank Account Number
 Bank ABA Number
 Bank Swift

Page 1 of 432
 Pay your bill online at:
customerportal.level3.com
 1-877-253-8353

ELS1TEST

Account Number:	InvoiceAcctNo
Invoice Number:	2227825
Statement Date:	04/01/2004
Due Date:	DUE UPON RECEIPT
Total Balance Due:	\$51,555.68

Mail Payment To:

Level 3 Communications LLC
 1025 Eldorado BLVD
 Broomfield, CO 80021
 UNITED STATES

Amount Paid _____

Check box for address or contact change on reverse side.

Please make checks payable to Level(3) Communications, LLC in U.S. Dollars

To ensure proper credit, please detach this remittance form and return it with your payment

ATTN: tester test, test
 ELS1TEST
 123 Dorothy St
 Muskegon MI 49441
 UNITED STATES

Invoice Date:	04/01/2004
Account Number:	InvoiceAcctNo
Invoice Number:	2227825
Contract Number:	Contract 123

PROFORMA BILL - FOR REFERENCE ONLY

Level 3 appreciates your business!

Need assistance? Customer Care will be happy to assist you in managing your Level 3 services and account(s). Please call us at:

1-877-2LEVEL3 (877-253-8353).

You may also manage your Level 3 services and invoices online 24-hours-a-day, 7-days a week via the Level(3)EnabledSM Portal.

For more information on the Portal visit:

customerportal.level3.com

Account Summary

Previous Balance Due	\$0.00
Payments Received	\$0.00
Credits/Adjustments	\$0.00
Finance Charges	\$0.00
Total New Charges	\$51,555.68
Total Balance Due	\$51,555.68

Thank you for choosing Level 3 for your telecommunication needs. Should you have any questions about your invoice, contact our Billing Department at 1-877-2LEVEL3. Level 3 is committed to delivering a superior service experience and we look forward to doing business with you.

Go Green with paperless billing via the Level(3)EnabledSM Portal! Visit customerportal.level3.com for more information

For Your Information

Effective on July 17th, 2010 invoices forward, Level 3 Communications has enhanced several pages contained in your invoice. Based on your invoice feedback, we have included a new Executive Summary page, Charge Summary page and have redesigned several invoice pages. Enhancements to the Service Level Activity detail page include standardized grouping and sorting, along with rationalized service and charge descriptions. We're making these changes to standardize Level 3 Communications' invoices and to improve our Customers' billing experience. Further details about these changes are provided in the insert contained with this invoice. If you have any questions, please contact the Billing Inquiry Department at 1-877-2LEVEL3.

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PRELIMINARY TEST INVOICE — may not reflect final billing activity and charges

Level(3) COMMUNICATIONS	ELS1TEST	INVOICE DATE:	04/01/2004
		ACCOUNT NUMBER:	InvoiceAcctNo 2227825
		INVOICE NUMBER:	2227825
		PAGE:	2 of 432
		CONTRACT NUMBER:	Contract 123

Charge Summary

Recurring Charges	Non-Recurring Charges	Usage Charge	Taxes, Fees and Surcharges	Total New Charges
\$39,812.36	\$542.58	\$1,312.84	\$9,887.90	\$51,555.68

Level(3) COMMUNICATIONS	EXECUTIVE SUMMARY	ELS1TEST	INVOICE DATE:	04/01/2004
			ACCOUNT NUMBER:	InvoiceAcctNo 2227825
		INVOICE NUMBER:	2227825	
		PAGE:	3 of 432	
		CONTRACT NUMBER:	Contract 123	

Product Family	Amount	Taxes, Fees and Surcharges	Total
Account Number: 1-3UN876			
IP and Data Services			
Recurring Charges	\$32,915.11	\$9,453.68	\$41,368.79
Subtotal IP and Data Services	\$32,915.11	\$9,463.88	\$41,388.79
Transport Services			
Non-Recurring Charges	\$542.58	\$188.57	\$731.15
Recurring Charges	\$279.40	\$97.10	\$376.50
Subtotal Transport Services	\$821.98	\$285.67	\$1,107.66
Voice Services			
Recurring Charges	\$6,617.85	\$882.23	\$7,500.08
Usage Charges	\$1,312.84	\$286.32	\$1,579.16
Subtotal Voice Services	\$7,930.69	\$1,148.55	\$9,079.24
Total New Charges	\$41,887.78	\$9,887.90	\$51,555.68

Level(3) COMMUNICATIONS	CHARGE SUMMARY	ELS1TEST	INVOICE DATE:	04/01/2004
			ACCOUNT NUMBER:	InvoiceAcctNo 2227825
		INVOICE NUMBER:	2227825	
		PAGE:	4 of 432	
		CONTRACT NUMBER:	Contract 123	

Charge Type	Amount	Taxes, Fees and Surcharges	Total
Account Number: 1-3UN876			
Product Family: IP and Data Services			
Service Address: 103 E UNIVERSITY DR, GRANGER, IN			
Recurring Charges	\$634.49	\$145.66	\$780.15
Subtotal 103 E UNIVERSITY DR, GRANGER, IN	\$634.49	\$145.66	\$780.15
Service Address: 1031 N GREEN RIVER RD, EVANSVILLE, IN			
Recurring Charges	\$688.20	\$181.88	\$849.78
Subtotal 1031 N GREEN RIVER RD, EVANSVILLE, IN	\$688.20	\$181.88	\$849.78
Service Address: 10439 USHWY 36, AVON, IN			
Recurring Charges	\$606.60	\$137.36	\$743.86
Subtotal 10439 USHWY 36, AVON, IN	\$606.60	\$137.36	\$743.86
Service Address: 106 TRINITY POINT DR, WASHINGTON, PA			
Recurring Charges	\$748.23	\$227.46	\$975.69
Subtotal 106 TRINITY POINT DR, WASHINGTON, PA	\$748.23	\$227.46	\$975.69
Service Address: 112 RHL BLVD, CHARLESTON, WV			
Recurring Charges	\$649.97	\$114.51	\$764.48
Subtotal 112 RHL BLVD, CHARLESTON, WV	\$649.97	\$114.51	\$764.48
Service Address: 126 WAGNER RD, MONACA, PA			
Recurring Charges	\$690.02	\$207.26	\$897.27
Subtotal 126 WAGNER RD, MONACA, PA	\$690.02	\$207.26	\$897.27
Service Address: 1526 S WILLOW ST, MANCHESTER, NH			
Recurring Charges	\$499.73	\$124.70	\$624.43
Subtotal 1526 S WILLOW ST, MANCHESTER, NH	\$499.73	\$124.70	\$624.43
Service Address: 1627 GOLDEN GATE PLZ, MAYFIELD HEIGHTS, OH			
Recurring Charges	\$414.69	\$103.66	\$518.34
Subtotal 1627 GOLDEN GATE PLZ, MAYFIELD HEIGHTS, OH	\$414.69	\$103.66	\$518.34
Service Address: 170 S CREAMY LN, LAFAYETTE, IN			
Recurring Charges	\$609.00	\$108.45	\$717.45
Subtotal 170 S CREAMY LN, LAFAYETTE, IN	\$609.00	\$108.45	\$717.45
Service Address: 1720 E STERNBERG RD, MUSKEGON, MI			
Recurring Charges	\$688.73	\$127.73	\$816.46
Subtotal 1720 E STERNBERG RD, MUSKEGON, MI	\$688.73	\$127.73	\$816.46
Service Address: 1740 WALDEN AVE, BUFFALO, NY			
Recurring Charges	\$446.79	\$105.81	\$552.60
Subtotal 1740 WALDEN AVE, BUFFALO, NY	\$446.79	\$105.81	\$552.60
Service Address: 1780 N BECHTLE AVE, SPRINGFIELD, OH			
Recurring Charges	\$812.09	\$217.71	\$1,029.80
Subtotal 1780 N BECHTLE AVE, SPRINGFIELD, OH	\$812.09	\$217.71	\$1,029.80
Service Address: 18342 BAGLEY RD, MIDDLEBURG HEIGHTS, OH			
Recurring Charges	\$402.67	\$99.97	\$502.64
Subtotal 18342 BAGLEY RD, MIDDLEBURG HEIGHTS, OH	\$402.67	\$99.97	\$502.64
Service Address: 2 CELLU DR, NASHUA, NH			
Recurring Charges	\$637.92	\$224.74	\$862.66
Subtotal 2 CELLU DR, NASHUA, NH	\$637.92	\$224.74	\$862.66
Service Address: 2293 WALKER LAKE RD, MANSFIELD, OH			
Recurring Charges	\$560.69	\$258.87	\$819.56
Subtotal 2293 WALKER LAKE RD, MANSFIELD, OH	\$560.69	\$258.87	\$819.56
Service Address: 2476 S ONEIDA ST, GREEN BAY, WI			
Recurring Charges	\$472.05	\$108.29	\$580.34



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Level 3 [®] COMMUNICATIONS		TAXES, FEES AND SURCHARGES					INVOICE DATE: 04/01/2004	
		ELS1TEST					ACCOUNT NUMBER: InvoiceAcctNo 2227825	
							PAGE: 13 of 432	
							CONTRACT NUMBER: Contract 123	
Taxes	Federal / International	State	County	City	Other	Total		
Federal Excise Tax	\$159.39	\$0.00	\$0.00	\$0.00	\$0.00	\$159.39		
State and Local Taxes	\$0.00	\$2,126.36	\$359.78	\$175.53	\$0.00	\$2,661.66		
Subtotal Taxes	\$159.39	\$2,126.36	\$359.78	\$175.53	\$0.00	\$2,821.05		
Fees and Surcharges	Federal / International	State	County	City	Other	Total		
Federal Universal Service Fund Surcharge	\$3,828.32	\$0.00	\$0.00	\$0.00	\$0.00	\$3,828.32		
State Universal Service Fund Surcharge	\$0.00	\$2.97	\$0.00	\$0.00	\$0.00	\$2.97		
State and Local Surcharges	\$0.00	\$587.27	\$0.00	\$12.97	\$0.00	\$600.24		
IL Telecom Relay and Equipment	\$0.00	\$0.80	\$0.00	\$0.00	\$0.00	\$0.80		
State and Local 911 Fees	\$0.00	\$18.95	\$153.65	\$0.00	\$0.00	\$215.60		
Federal LNP	\$43.25	\$0.00	\$0.00	\$0.00	\$0.00	\$43.25		
Property Tax Surcharge	\$0.00	\$1,457.50	\$0.00	\$0.00	\$0.00	\$1,457.50		
Cost Recovery Fee	\$0.00	\$872.19	\$0.00	\$0.00	\$0.00	\$872.19		
Franchise Cost Recovery	\$0.00	\$3.85	\$35.94	\$6.19	\$0.00	\$45.98		
Subtotal Fees and Surcharges	\$3,871.57	\$2,941.53	\$229.59	\$24.16	\$0.00	\$7,066.85		
Total Taxes, Fees and Surcharges	Federal / International	State	County	City	Other	Total		
	\$4,030.96	\$5,067.88	\$589.37	\$199.69	\$0.00	\$9,887.90		

Level 3 [®] COMMUNICATIONS		SERVICE LEVEL ACTIVITY					INVOICE DATE: 04/01/2004	
		ELS1TEST					ACCOUNT NUMBER: InvoiceAcctNo 2227825	
							PAGE: 14 of 432	
							CONTRACT NUMBER: Contract 123	
Service ID	Description	Billing Period	Units	Amount	Taxes, Fees and Surcharges	Total		
Account Number:	1-3UN875							
Product Family:	IP and Data Services							
Identifier:	BBDP5413							
BBDP5413	Product: Virtual Private Network	Location A: 9702 E WASHINGTON ST, INDIANAPOLIS, IN						
	Access SEQ1 DS1 Off-Net							
	Recurring Charge	09/01/2010 - 09/30/2010		\$429.93	\$127.50	\$557.43		
BBDP5413	Product: Virtual Private Network	Location A: 9702 E WASHINGTON ST, INDIANAPOLIS, IN						
	IPVPN:DS1							
	Recurring Charge	09/01/2010 - 09/30/2010		\$157.50	\$10.24	\$167.74		
BBDP5413	Product: Virtual Private Network	Location A: 9702 E WASHINGTON ST, INDIANAPOLIS, IN						
	IPVPN-VNVPN3, 1.5 Mbps, Fixed, Dynamic, 6-Class, Profile 4,							
	Logical Interface Dynamic	09/01/2010 - 09/30/2010		\$71.01	\$15.04	\$86.05		
	Recurring Charge							
			Subtotal BBDP5413	\$658.44	\$162.78	\$821.22		
Identifier:	BBDP6503							
BBDP6503	Product: Virtual Private Network	Location A: 103 E UNIVERSITY DR, GRANGER, IN						
	Access SEQ1 DS1 Off-Net							
	Recurring Charge	09/01/2010 - 09/30/2010		\$405.98	\$120.38	\$526.36		
BBDP6503	Product: Virtual Private Network	Location A: 103 E UNIVERSITY DR, GRANGER, IN						
	IPVPN:DS1							
	Recurring Charge	09/01/2010 - 09/30/2010		\$157.50	\$10.24	\$167.74		
BBDP6503	Product: Virtual Private Network	Location A: 103 E UNIVERSITY DR, GRANGER, IN						
	IPVPN-VNVPN3, 1.5 Mbps, Fixed, Dynamic, 6-Class, Profile 4,							
	Logical Interface Dynamic	09/01/2010 - 09/30/2010		\$71.01	\$15.04	\$86.05		
	Recurring Charge							
			Subtotal BBDP6503	\$654.48	\$145.88	\$800.36		
Identifier:	BBDP6754							



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IP Services

Level 3 COMMUNICATIONS										SERVICE LEVEL ACTIVITY				INVOICE DATE: 12/01/2004	
										ACCOUNT NUMBER: 84102		INVOICE NUMBER: 3350297		PAGE: 2 of 7	
										CONTRACT NUMBER: NONE					
CUSTOMER SERVICE SERVICE ID: (3)CrossRoads BB0C7803		PURCHASE ORDER:													
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT								
BBBF42489	(3)CrossRoads Service	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$11,250.00								
SUPPORTING ID	USAGE CHARGES	LOCATION A	LOCATION Z	UNITS	FROM	TO	TAXES	CHARGE AMOUNT							
BBBF42489	Actual Usage	LOS ANGELES, CA		212.1 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
BBBF42489	Usage Committed	LOS ANGELES, CA		150 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
BBBF42489	Burst Usage	LOS ANGELES, CA		62.1 Mbps	11/01/2004	11/30/2004	\$0.00	\$4,557.50							
							BBBF42489 - SERVICE SUBTOTAL:		\$16,807.50						
										GROUP SUBTOTAL:		\$16,807.50			
CUSTOMER SERVICE SERVICE ID: (3)CrossRoads BB0H4920		PURCHASE ORDER:													
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT								
BBBG25658	(3)CrossRoads Service	CHICAGO, IL		12/01/2004	12/31/2004	\$0.00	\$45,550.00								
SUPPORTING ID	USAGE CHARGES	LOCATION A	LOCATION Z	UNITS	FROM	TO	TAXES	CHARGE AMOUNT							
BBBG25658	Actual Usage	CHICAGO, IL		844.3 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
BBBG25658	Usage Committed	CHICAGO, IL		622 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
BBBG25658	Burst Usage	CHICAGO, IL		222.3 Mbps	11/01/2004	11/30/2004	\$0.00	\$15,672.50							
							BBBG25658 - SERVICE SUBTOTAL:		\$61,222.50						
										(3)CrossRoads SUBTOTAL:		\$79,230.00			
										GROUP SUBTOTAL:		\$83,322.50			
CUSTOMER SERVICE SERVICE ID: National Private Line BBBZ6160		PURCHASE ORDER:													
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT								
AR8N8CH8-ATLNG AHP-00001	Private Line OC-12	ANDERSON, SC	ATLANTA, GA	12/01/2004	12/31/2004	\$1,112.50	\$12,500.00								
							AR8N8CH8-ATLNGAHP-00001 - SERVICE SUBTOTAL:		\$12,600.00						
							Private Line SUBTOTAL:		\$12,600.00						
										GROUP SUBTOTAL:		\$12,600.00			
CUSTOMER SERVICE SERVICE ID: (3)CrossRoads BBBX3593		PURCHASE ORDER:													
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT								
BBBD65356	(3)CrossRoads Service	STAMFORD, CT		12/01/2004	12/31/2004	\$0.00	\$37,500.00								
SUPPORTING ID	USAGE CHARGES	LOCATION A	LOCATION Z	UNITS	FROM	TO	TAXES	CHARGE AMOUNT							
BBBD65356	Actual Usage	STAMFORD, CT		433.4 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
BBBD65356	Usage Committed	STAMFORD, CT		500 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00							
							BBBD65356 - SERVICE SUBTOTAL:		\$37,500.00						
CUSTOMER SERVICE SERVICE ID: (3)CrossRoads BBBX3595		PURCHASE ORDER:													
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT								
BBBD65358	Port - Ethernet 1 Gbps - 5MF (3)CrossRoads	STAMFORD, CT		12/01/2004	12/31/2004	\$0.00	\$0.00								
							BBBD65358 - SERVICE SUBTOTAL:		\$0.00						



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Level 3 [®] COMMUNICATIONS		SERVICE LEVEL ACTIVITY				INVOICE DATE: 12/01/2004		
						ACCOUNT NUMBER: 84102		
						INVOICE NUMBER: 3350297		
						PAGE: 3 of 7		
						CONTRACT NUMBER: NONE		
						(3)CrossRoads SUBTOTAL: \$37,600.00		
						GROUP SUBTOTAL: \$37,600.00		
CUSTOMER SERVICE SERVICE ID:	Access Ports BBBY7115	PURCHASE ORDER:						
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT	
BBBD91430	Port - POB 622 Mbps	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$0.00	
						BBBD91430 - SERVICE SUBTOTAL: \$0.00		
						GROUP SUBTOTAL: \$0.00		
CUSTOMER SERVICE SERVICE ID:	Access Ports BBBZ6150	PURCHASE ORDER:						
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT	
BBBF05421	Port - POB 622 Mbps	ATLANTA, GA		12/01/2004	12/31/2004	\$0.00	\$46,860.00	
						BBBF05421 - SERVICE SUBTOTAL: \$46,860.00		
						Access SUBTOTAL: \$46,860.00		
						GROUP SUBTOTAL: \$46,860.00		
CUSTOMER SERVICE SERVICE ID:	(3)CrossRoads BBBZ6151	PURCHASE ORDER:						
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT	
BBBF05422	(3)CrossRoads Service	ATLANTA, GA		12/01/2004	12/31/2004	\$0.00	\$0.00	
SUPPORTING ID	USAGE CHARGES	LOCATION A	LOCATION Z	UNITS	FROM	TO	TAXES	CHARGE AMOUNT
BBBF05422	Actual Usage	ATLANTA, GA		585.7 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00
BBBF05422	Usage Committed	ATLANTA, GA		622 Mbps	11/01/2004	11/30/2004	\$0.00	\$0.00
						BBBF05422 - SERVICE SUBTOTAL: \$0.00		
						(3)CrossRoads SUBTOTAL: \$0.00		
						GROUP SUBTOTAL: \$0.00		
CUSTOMER SERVICE SERVICE ID:	Colocation BBBX7150	PURCHASE ORDER:						
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT	
LSANCA54-C0100000007017-00002	Colocation Full Cabinet	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$950.00	
LSANCA54-C0100000007017-00002	Colocation DC 48V Amps	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$150.00	
LSANCA54-C0100000007017-00002	Colocation DC 48V Amps	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$600.00	
						LSANCA54-C0100000007017-00002 - SERVICE SUBTOTAL: \$1,800.00		
						GROUP SUBTOTAL: \$1,800.00		
CUSTOMER SERVICE SERVICE ID:	Colocation BBBIW5733	PURCHASE ORDER:						
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT	
3MFRCTPU-C00100010000000001	Colocation Full Cabinet	STAMFORD, CT		12/01/2004	12/31/2004	\$0.00	\$860.00	
						3MFRCTPU-C0010002010000-00001 - SERVICE SUBTOTAL: \$860.00		



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Level 3 COMMUNICATIONS		SERVICE LEVEL ACTIVITY				INVOICE DATE: 12/01/2004	
						ACCOUNT NUMBER: 84102	
						INVOICE NUMBER: 3350297	
						PAGE: 4 of 7	
						CONTRACT NUMBER: NONE	
						GROUP SUBTOTAL: \$860.00	
CUSTOMER SERVICE SERVICE ID:	Colocation BBBW6767	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
SNBRCATC-C00100	Colocation Full Cabinet	SAN BERNARDINO, CA		12/01/2004	12/31/2004	\$0.00	\$850.00
00L01002-00001							
SNBRCATC-C00100	Colocation DC 48V Amps	SAN BERNARDINO, CA		12/01/2004	12/31/2004	\$0.00	\$150.00
00L01002-00001							
SNBRCATC-C00100	Colocation DC 48V Amps	SAN BERNARDINO, CA		12/01/2004	12/31/2004	\$0.00	\$600.00
00L01002-00001							
						SNBRCATC-C0010000L01002-00001 - SERVICE SUBTOTAL: \$1,600.00	
						Colocation SUBTOTAL: \$4,060.00	
						GROUP SUBTOTAL: \$1,800.00	
CUSTOMER SERVICE SERVICE ID:	National Private Line BBBY7115	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
SNBRCATC-LSANC A54-00002	Private Line OC-12	SAN BERNARDINO, CA	LOS ANGELES, CA	12/01/2004	12/31/2004	\$404.00	\$10,000.00
						SNBRCATC-LSANCA64-00002 - SERVICE SUBTOTAL: \$10,000.00	
						Private Line SUBTOTAL: \$10,000.00	
						GROUP SUBTOTAL: \$10,000.00	
CUSTOMER SERVICE SERVICE ID:	Colocation BBBZ5075	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
ARNSCHS-C00100	Colocation Full Cabinet	ANDERSON, SC		12/01/2004	12/31/2004	\$0.00	\$300.00
04002004-00001							
						ARNSCHS-C0010004002004-00001 - SERVICE SUBTOTAL: \$300.00	
						Colocation SUBTOTAL: \$300.00	
CUSTOMER SERVICE SERVICE ID:	(3)CrossRoads BBBY7115	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
BBBD91431	(3)CrossRoads Service	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$25,250.00
SUPPORTING ID	USAGE CHARGES	LOCATION A	LOCATION Z	UNITS	FROM	TO	TAXES
BBBD91431	Actual Usage	LOS ANGELES, CA		508.7 Mbps	11/01/2004	11/30/2004	\$0.00
BBBD91431	Usage Committed	LOS ANGELES, CA		350 Mbps	11/01/2004	11/30/2004	\$0.00
BBBD91431	Burst Usage	LOS ANGELES, CA		158.7 Mbps	11/01/2004	11/30/2004	\$0.00
						BBBD91431 - SERVICE SUBTOTAL: \$38,162.50	
						(3)CrossRoads SUBTOTAL: \$38,162.50	
CUSTOMER SERVICE SERVICE ID:	Access Ports BBCC7801	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
BBBF42487	Port - Ethernet 622 Mbps - 5MF	LOS ANGELES, CA		12/01/2004	12/31/2004	\$0.00	\$0.00
						BBBF42487 - SERVICE SUBTOTAL: \$0.00	

Level 3 COMMUNICATIONS		SERVICE LEVEL ACTIVITY				INVOICE DATE: 12/01/2004	
						ACCOUNT NUMBER: 84102	
						INVOICE NUMBER: 3350297	
						PAGE: 5 of 7	
						CONTRACT NUMBER: NONE	
						Access SUBTOTAL: \$0.00	
CUSTOMER SERVICE SERVICE ID:	National Private Line BBCC7801	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
SNLOCAMO-LSANC A54-00005	Private Line OC-12	SAN LUIS OBISPO, CA	LOS ANGELES, CA	12/01/2004	12/31/2004	\$262.50	\$6,500.00
						SNLOCAMO-LSANCA64-00005 - SERVICE SUBTOTAL: \$6,500.00	
						Private Line SUBTOTAL: \$6,500.00	
CUSTOMER SERVICE SERVICE ID:	CPA BBCC7801	PURCHASE ORDER:					
SUPPORTING ID	RECURRING CHARGES	LOCATION A	LOCATION Z	FROM	TO	TAXES	CHARGE AMOUNT
SNLOCAMO-LSANC A54-00005XC	CPA Entrance Facility	SAN LUIS OBISPO, CA		12/01/2004	12/31/2004	\$0.00	\$300.00
						SNLOCAMO-LSANCA64-00005XC - SERVICE SUBTOTAL: \$300.00	
						CPA SUBTOTAL: \$300.00	
						GRAND TOTAL: \$235,182.50	

Level(3) COMMUNICATIONS		TAXES AND FEES					INVOICE DATE:	12/01/2004
							ACCOUNT NUMBER:	84102
							INVOICE NUMBER:	3350297
							PAGE:	8 of 7
							CONTRACT NUMBER:	NONE
TAX DESCRIPTION	FEDERAL	STATE	CITY	COUNTY	OTHER	TAX AMOUNT		
P.U.C. Tax	\$0.00	\$18.15	\$0.00	\$0.00	\$0.00	\$18.15		
Universal Service Fund Surcharge	\$1,112.50	\$181.50	\$0.00	\$0.00	\$0.00	\$1,294.00		
Telecommunications Relay Service Surcharge	\$0.00	\$26.40	\$0.00	\$0.00	\$0.00	\$26.40		
DEAF Tax Surcharge	\$0.00	\$49.50	\$0.00	\$0.00	\$0.00	\$49.50		
High Cost Fund Surcharge	\$0.00	\$363.00	\$0.00	\$0.00	\$0.00	\$363.00		
Excise Tax	\$0.00	\$28.05	\$0.00	\$0.00	\$0.00	\$28.05		
Sales Tax	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		
TOTAL TAX:	\$1,112.60	\$888.80	\$0.00	\$0.00	\$0.00	\$1,778.10		

Reporting

In order to better understand the billing data, DIR will upon initial login into the portal have access to a number of standard billing reports and graphs. DIR will be able to view Summary Reports to obtain an overview of its telecommunications costs. DIR will be able to edit the reports that are provided or create new ones that are specific to DIR needs.

There are numerous manuals available in the portal for different functions such as disconnects, Disputes and inquiries and invoice management. The following is from the Users Guide for Reports that gives a good overview and sample reports that can be run from the portal.

Standard summary reports

- Charge Detail Summary: Charges by Billing Account Number and Service Line (Customer Service)
- Usage Detail Summary: Units by Billing Account Number and Service Line
- Statement of Account Summary: Total Open Invoice Amount and Total Open Invoice Balance Due by Billing Account Number and Current Invoice Number Account Aging Summary: Billing Account Numbers and Invoice Numbers divided by Current, 1-30 Days, 31-60 Days, 61-90 Days, Over 90 Days
- Credits and Adjustments Summary: Adjustments by Billing Account Number and Current Invoice Number
- Credit Note Summary: Credits by Billing Account Number and Credit Note Number

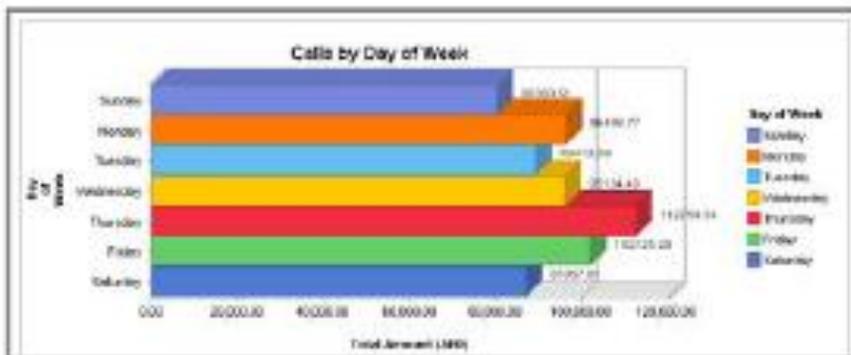
Table View

Table view provides a one page summary with totals and averages that DIR can specify. Clicking a summary item will display the data associated with it.

Billing Account Number	Current Invoice Number	Open Invoice Number	Open Invoice Date	Open Invoice Amount	Open Invoice Adjustments	Open Invoice Payments	Open Invoice Finance Charges	Open Invoice Balance Due
1-831765	15202981	15489987	09/11/2010	\$3,294.58	\$0.00	\$0.00	\$0.00	\$0.00
1-SD765	15737369	15737369	09/01/2010	\$10,036.06	\$0.00	\$0.00	\$0.00	\$10,036.06
1-SKV2Y	15720551	14704042	05/01/2010	\$32,597.41	\$(33,055.05)	\$(33,057.41)	\$0.00	\$0.00
1-SKV2Y	15738551	1593662	06/01/2010	\$32,391.43	\$(1,042.96)	\$(31,351.45)	\$0.00	\$0.00
1-SKV2Y	15720551	15246645	07/01/2010	\$32,407.11	\$(2,183.77)	\$(32,153.40)	\$0.00	\$0.00
1-SKV2Y	15738551	124475	07/31/2010	\$505.25	\$(505.25)	\$0.00	\$0.00	\$0.00
1-SKV2Y	15720551	124476	07/01/2010	\$170.70	\$(136.73)	\$0.00	\$0.00	\$0.00
1-SKV2Y	15738551	15407905	08/01/2010	\$35,230.75	\$0.00	\$(35,230.75)	\$0.00	\$0.00
1-SKV2Y	15738551	TANADJ.07310.1281	08/15/2010	\$324.50	\$(324.50)	\$0.00	\$0.00	\$0.00
1-SKV2Y	15738551	126462	08/31/2010	\$2,855.47	\$(2,855.47)	\$0.00	\$0.00	\$0.00
1-SKV2Y	15738551	15738551	09/01/2010	\$34,781.49	\$0.00	\$0.00	\$0.00	\$34,781.49
1001004	1238222	1238222	08/11/2010	\$197,414.21	\$0.00	\$(2,191.12)	\$0.00	\$195,223.09
6595	1238230	1238230	09/01/2010	\$16,081.34	\$0.00	\$0.00	\$0.00	\$16,081.34

Graph View

Graph view depicts the data as a bar, pie, or line graph. Clicking a bar or pie segment will display the data associated with it.



Standard Detail Reports

- Charge Detail: Charges by Billing Account Number
- Usage Detail: Usage records by Billing Account Number
- Statement of Account Detail: Invoices by Billing Account Number
- Account Aging Detail: Billing Account Numbers and Invoice Numbers divided by Current, 1 to 30 Days, 31 to 60 Days, 61 to 90 Days, Over 90 Days
- Credits and Adjustments Detail: Individual Credits and Adjustments by Billing Account Number
- Credit Note Detail: Credit note details by Billing Account Number and Credit Note Number



Report Samples

Charge Detail Summary						
September 2010 statements Corporate						
Billing Account Number / Service Line (Customer)	Total Charge Amount	Total Tax: Federal	Total Tax: State	Total Tax: City	Total Tax: County	Total Tax: Other
1-SD765						
Cross-Connects	\$6,855.00	\$0.00	\$770.76	\$143.54	\$0.00	\$0.00
High Speed IP	\$2,000.00	\$0.00	\$224.88	\$41.88	\$0.00	\$0.00
Subtotal	\$8,855.00	\$0.00	\$995.64	\$185.42	\$0.00	\$0.00
1-SXY2Y						
Private Line	\$586.00	\$0.00	\$0.00	\$0.00	\$70.32	\$0.00
Virtual Private Network	\$27,529.77	\$2,665.43	\$3,222.26	\$629.79	\$57.92	\$0.00
Subtotal	\$28,115.77	\$2,665.43	\$3,222.26	\$629.79	\$128.24	\$0.00
6535						
GigE MPLS	\$8,300.00	\$1,210.07	\$1,242.68	\$177.96	\$0.00	\$0.00
MPLS DS3	\$3,911.00	\$570.20	\$585.59	\$83.84	\$0.00	\$0.00
Subtotal	\$12,211.00	\$1,780.27	\$1,828.27	\$261.80	\$0.00	\$0.00
3337555						
MPLS DS1	\$129,385.79	\$17,947.50	\$13,932.36	\$3,381.63	\$457.28	\$0.00
MPLS DS3	\$21,298.26	\$3,085.86	\$2,015.96	\$949.64	\$0.00	\$0.00
Subtotal	\$150,684.05	\$21,033.36	\$15,948.32	\$4,331.27	\$457.28	\$0.00
Total	\$199,865.82	\$25,479.06	\$21,994.49	\$5,408.28	\$585.52	\$0.00

Statement of Account Detail

September 2010 statements
 Public Hierarchy
 Corporate



Billing Account Number	Current Invoice Number	Open Invoice Number	Open Invoice Date	Open Invoice Amount	Open Invoice Adjustments	Open Invoice Payments
1-SD765	15737369	15489997	08/01/2010	\$9,284.38	\$0.00	\$0.00
1-SD765	15737369	15737369	09/01/2010	\$10,036.06	\$0.00	\$0.00
1-SXY2Y	15738551	14784642	05/01/2010	\$33,597.41	\$(333.65)	\$(33,597.41)
1-SXY2Y	15738551	15013582	06/01/2010	\$32,394.43	\$(1,042.98)	\$(31,351.45)
1-SXY2Y	15738551	15246645	07/01/2010	\$32,487.11	\$(3,183.37)	\$(32,153.46)
1-SXY2Y	15738551	124475	07/31/2010	\$906.25	\$(906.25)	\$0.00
1-SXY2Y	15738551	124476	07/31/2010	\$136.73	\$(136.73)	\$0.00
1-SXY2Y	15738551	15487995	08/01/2010	\$35,239.78	\$0.00	\$(35,239.78)
1-SXY2Y	15738551	TAXADJ:073110.1261	08/19/2010	\$324.90	\$(324.90)	\$0.00
1-SXY2Y	15738551	126462	08/31/2010	\$2,858.47	\$(2,858.47)	\$0.00
1-SXY2Y	15738551	15738551	09/01/2010	\$34,761.49	\$0.00	\$0.00
3337555	1238222	1238222	09/01/2010	\$192,454.28	\$0.00	\$(2,328.52)
6535	1238230	1238230	09/01/2010	\$16,081.34	\$0.00	\$0.00

All 13 records have been returned.

Cost Allocation
 01/20/2010 statement



Corporate	
(No Category)	\$0.00
Subtotal - categories Corporate	\$0.00
Unassigned	
Adjustments	\$(41.65)
Monthly Charges	\$463.16
Taxes	\$86.86
Usages	\$1.00
Subtotal - categories Unassigned	\$509.37
Subtotal - Unassigned	\$509.37
Total Current Charges	\$509.37