

**DIR-SDD-1938
APPENDIX C PRICING INDEX**

BUSINESS ACCESS, LLC

SUBSCRIPTION PRICING

	1 Year Subscription	2 Year Subscription	3 Year Subscription
Training Course/Category	CUSTOMER DISCOUNT (%)	CUSTOMER DISCOUNT (%)	CUSTOMER DISCOUNT (%)
Basic Computing Catalog	14.58%	19.60%	24.63%
Soft Skills Catalog	14.58%	19.60%	24.63%
Tech Web Catalog	14.58%	19.60%	24.63%
Basic Math Catalog	14.58%	19.60%	24.63%
Administrative Service Managers	14.58%	19.60%	24.63%
Bookkeeping, Accounting, & Auditing Clerks	14.58%	19.60%	24.63%
Child Care Worker	14.58%	19.60%	24.63%
Customer Service Representatives 1	14.58%	19.60%	24.63%
Customer Service Representatives 2	14.58%	19.60%	24.63%
Door to Door Sales Worker, News and Street Vendors, and Related Workers	14.58%	19.60%	24.63%
First Line Supervisor/Managers of Food Preparation and Serving Workers	14.58%	19.60%	24.63%
First-Line Supervisors/Managers of Retail Service Workers	14.58%	19.60%	24.63%
Graphic Designers/Desktop Publishers	14.58%	19.60%	24.63%
Hospitality, Waiters and Waitresses	14.58%	19.60%	24.63%
Human Resources Assistant, Except Payroll and Timekeeping	14.58%	19.60%	24.63%
Introduction – Network and Computer Systems Administrators	14.58%	19.60%	24.63%
Introduction - Web Developer	14.58%	19.60%	24.63%
Office Clerk 1	14.58%	19.60%	24.63%
Office Clerk 2	14.58%	19.60%	24.63%
Receptionist and Information Clerk	14.58%	19.60%	24.63%
Retail Salespersons 1	14.58%	19.60%	24.63%
Retail Salespersons 2	14.58%	19.60%	24.63%
Technical Support - Computer Support Specialist First Steps to Computers	14.58%	19.60%	24.63%
Introduction to Programming – Visual C++	14.58%	19.60%	24.63%
Introduction to Web Design – HTML	14.58%	19.60%	24.63%
Microsoft Access 2007	14.58%	19.60%	24.63%
Microsoft Excel 2007	14.58%	19.60%	24.63%
Microsoft Excel 2010 MOS	14.58%	19.60%	24.63%
Microsoft Office 2007	14.58%	19.60%	24.63%
Microsoft Office 2010	14.58%	19.60%	24.63%
Microsoft Outlook 2007	14.58%	19.60%	24.63%
Microsoft PowerPoint 2007	14.58%	19.60%	24.63%
Microsoft Word 2007	14.58%	19.60%	24.63%

Microsoft Word 2010 MOS	14.58%	19.60%	24.63%
Career Readiness-Applied Mathematics	14.58%	19.60%	24.63%
Career Readiness-Locating Information	14.58%	19.60%	24.63%
Career Readiness-Reading for Information	14.58%	19.60%	24.63%
GED-Applied Mathematics (Math)	14.58%	19.60%	24.63%
GED-Applied Technology (Science)	14.58%	19.60%	24.63%
GED-Locating Information (Social Studies)	14.58%	19.60%	24.63%
GED-Reading for Information (Reading)	14.58%	19.60%	24.63%
GED-Writing	14.58%	19.60%	24.63%
ABE-Applied Mathematics	14.58%	19.60%	24.63%
ABE-Applied Technology	14.58%	19.60%	24.63%
ABE-Locating Information	14.58%	19.60%	24.63%
ABE-Reading for Information	14.58%	19.60%	24.63%
ABE-Writing	14.58%	19.60%	24.63%
Peak Workforce – Job Search Success	14.58%	19.60%	24.63%
Peak Workforce – Essential Workplace Skills	14.58%	19.60%	24.63%
Peak Career Readiness	14.58%	19.60%	24.63%
Peak Financial Literacy	14.58%	19.60%	24.63%

**DIR-SDD-1938
APPENDIX C PRICING INDEX**

BUSINESS ACCESS, LLC

SINGLE COURSE PRICING

Training Course/Category	Class ID	CUSTOMER DISCOUNT (%)
1 on 1 - Informal Employee Performance Review		14.58%
10 Employability Attributes & Skills		14.58%
10 Essential Interviewing Skills		14.58%
10 Essential Reception Skills		14.58%
10 Healthy Work Habits		14.58%
10 Mistakes in Marketing		14.58%
10 Point Checklist Before Delivering Training		14.58%
10 Point Checklist for Briefing a Consultant		14.58%
10 Powerful Networking Skills		14.58%
10 Steps to Flawless Appraisal Interviews		14.58%
15 Ways to Handle Today's Stress		14.58%
3 R's of Sustainability: Reduce, Reuse, Recycle		14.58%
5 Questions Every Leader Must Ask: Engaging Your Team to Achieve Any Goal		14.58%
6 Essential Steps to Getting That New Job		14.58%
6 Ways to Boost Your Career Prospects		14.58%
6 Ways to Build Rapport		14.58%
6 Ways to Increase Job Satisfaction		14.58%
6 Ways to Manage Overload		14.58%
6 Ways to Prevent Sloppy Work		14.58%
6 Ways to Resolve Conflict		14.58%
7 Key Sales Skills		14.58%
7 Steps to A Lot More Sales Level 1		14.58%
7 Steps to A Lot More Sales Level 2		14.58%
7 Steps to A Lot More Sales Level 3		14.58%
7 Steps to Improving Communication		14.58%
7 Ways to Handle a Difficult Boss		14.58%
9 Essentials for Exit Interviews		14.58%
A Banana a Day		14.58%
A Greener Workplace: Planning and Managing Sustainability		14.58%
A Leader's Guide To Delegating		14.58%
A Manager's Guide: Surviving the Slings & Arrows		14.58%
A Manager's Guide: To Lead Or Not To Lead		14.58%
A Masterpiece		14.58%
A Matter of Respect		14.58%
A Peacock in the Land of Penguins		14.58%
A Question of Evidence - The Behavioral-based Interview		14.58%
A Second Chance		14.58%
A.C.E. in Action - Putting Parts of A.C.E. Model Together/Show Steps		14.58%
A.C.E. It! How To Solve Tough Workplace Problems		14.58%
A.C.T. with Integrity™ Real Situations for Discussion		14.58%
A.C.T. with Integrity™ Real Situations for Discussion - Spanish		14.58%
A.I.M. For Development - Setting Personal Development Objectives That Work		14.58%
About Down Payment Assistance		14.58%
About Forecasting and Cash Flow		14.58%
Accentuate the Positive		14.58%
Access 2000 MOS: 1 Creating Databases		14.58%
Access 2000 MOS: 2 Building Tables		14.58%
Access 2000 MOS: 3 Modifying Tables		14.58%
Access 2000 MOS: 4 Sorting and Filtering		14.58%

Access 2000 MOS: 5 Relationships and Queries		14.58%
Access 2000 MOS: 6 Building Forms		14.58%
Access 2000 MOS: 7 Producing Reports		14.58%
Access 2000 MOS: 8 Advanced Tasks		14.58%
Access 2002: 1 Creating Databases		14.58%
Access 2002: 2 Building Tables		14.58%
Access 2002: 3 Modifying Tables		14.58%
Access 2002: 4 Sorting and Filtering		14.58%
Access 2002: 5 Relationships and Queries		14.58%
Access 2002: 6 Building Forms		14.58%
Access 2002: 7 Producing Reports		14.58%
Access 2002: 8 Advanced Tasks		14.58%
Access 2003 to 2010 Upgrade: 1 Navigating the Updated Office Interface		14.58%
Access 2003 to 2010 Upgrade: 2 Common Features in Office 2010		14.58%
Access 2003 to 2010 Upgrade: 3 What's New in Access 2007		14.58%
Access 2003 to 2010 Upgrade: 4 What's New in Access 2010		14.58%
Access 2003: 1 Introduction to Access		14.58%
Access 2003: 2 Designing and Building Tables		14.58%
Access 2003: 3 Enhanced Tables and Datasheets		14.58%
Access 2003: 4 Searches and Queries		14.58%
Access 2003: 5 Advanced Queries and Calculations		14.58%
Access 2003: 6 Access Report System		14.58%
Access 2003: 7 The Internet, Forms, and the Analyzer		14.58%
Access 2007 Advanced: 1 Expressions and Queries		14.58%
Access 2007 Advanced: 2 PivotTables, PivotCharts, and Graphs		14.58%
Access 2007 Advanced: 3 Macros and Data Imports/Exports		14.58%
Access 2007: 1 Introduction to Access		14.58%
Access 2007: 2 Creating Tables		14.58%
Access 2007: 3 Working with Tables		14.58%
Access 2007: 4 Creating Forms		14.58%
Access 2007: 5 Creating Reports		14.58%
Access 2007: 6 Creating Queries and Filters		14.58%
Access 2010: 1 Using Access 2010		14.58%
Accident Investigation - Blueprints for Safety		14.58%
Acclimating to the Business World		14.58%
Accountability That Works! A Workshop on Building Commitment to Results		14.58%
ActionScript 1.0: 1 Getting Started		14.58%
ActionScript 1.0: 2 Directing and Managing Movies		14.58%
ActionScript 1.0: 3 Using Variables, Properties, and Functions		14.58%
ActionScript 1.0: 4 Creating Objects and Interactive Elements		14.58%
ActionScript 1.0: 5 Working with Text, Buttons, and Menus		14.58%
ActionScript 1.0: 6 Statements, Expressions, and Testing		14.58%
ActionScript 1.0: 7 Adding Advanced Features		14.58%
ActionScript 1.0: 8 Finishing Touches		14.58%
ActionScript 2.0: 1 Object-Oriented Programming		14.58%
ActionScript 2.0: 2 Properties and Methods		14.58%
ActionScript 2.0: 3 Implementing Inheritance and Interfaces		14.58%
ActionScript 2.0: 4 Inter-Object Communications		14.58%
ActionScript 2.0: 5 Building User Interface Components		14.58%
Adding Interactivity and Multimedia with HTML and XHTML (Web Publishing - Course 5)		14.58%
Addressing Bullying in the Workplace		14.58%
Adobe Flash CS3		14.58%
Adobe Illustrator CS3 - Advanced		14.58%
Adobe Illustrator CS3 - Basic		14.58%
Adobe Illustrator CS3 - Intermediate		14.58%
Adobe InDesign CS3		14.58%
Adult Learning Principles		14.58%
Advanced Cascading Style Sheets (CSS), Forms, and DHTML (Web Publishing - Course 4)		14.58%

Advanced Sales Techniques		14.58%
Advertising on the Internet (Running an Online Business - Course 10)		14.58%
Aerial Lift		14.58%
After All, You're the Supervisor, 3rd Edition		14.58%
After the Hire: Retaining Good Employees		14.58%
Age & Physical Ability Workplace Issues		14.58%
Age Discrimination in Employment Act		14.58%
Aged Care: Managing Incontinence		14.58%
AJAX: 1 History and Revival of AJAX		14.58%
AJAX: 2 Introducing JavaScript		14.58%
AJAX: 3 The XMLHttpRequest Object		14.58%
AJAX: 4 N-Tier and AJAX		14.58%
AJAX: 5 Rich Internet Applications		14.58%
AJAX: 6 CSS and the DOM		14.58%
AJAX: 7 AJAX Frameworks		14.58%
AJAX: 8 Understanding an AJAX Library		14.58%
AJAX: 9 AJAX and Web Services		14.58%
AJAX:10 Tagging with AJAX		14.58%
AJAX:11 Cloning Google Suggest		14.58%
AJAX:12 User Controls and AJAX.NET		14.58%
AJAX:13 AJAX and Mapping		14.58%
AJAX:14 AJAX and Web Parts		14.58%
AJAX:15 AJAX and ASP.NET Security		14.58%
AJAX:16 Performance		14.58%
AJAX:17 Debugging Your Application		14.58%
AJAX:18 AJAX and Site Testing		14.58%
AJAX:19 AJAX Usability		14.58%
AJAX:20 Atlas		14.58%
Alcohol Abuse in the Workplace Series: Alcohol and Detection Periods		14.58%
Alcohol Abuse in the Workplace Series: Signs and Symptoms of Abuse		14.58%
Alcohol Abuse in the Workplace Series: Testing Procedures		14.58%
All Washed Up		14.58%
Americans with Disabilities Act		14.58%
An Inside Source		14.58%
An Introduction to Business Ethics		14.58%
Anatomy: Functional Body Systems		14.58%
Anna or Mat?		14.58%
Another Look: Defining Respect in Healthcare		14.58%
Anti-Harassment: Chapter 1 - Why Anti-Harassment Training?		14.58%
Anti-Harassment: Chapter 2a - The Protected Zone Part 1		14.58%
Anti-Harassment: Chapter 2b - The Protected Zone Part 2		14.58%
Anti-Harassment: Chapter 3a - What is Harassment and Discrimination		14.58%
Anti-Harassment: Chapter 3b - Examples of Harassment and Discrimination		14.58%
Anti-Harassment: Chapter 4 - Determining if Harassment Exists		14.58%
Anti-Harassment: Chapter 5 - Employer/Employee Responsibilities		14.58%
Anti-Harassment: Chapter 6 - Response to Complaints		14.58%
Anyone Can Be An Ally: With Brian McNaught		14.58%
Appreciating Human Differences		14.58%
Aptitud con Computadoras Examen Final		14.58%
Are Employees Really Sick When They Call in Sick?		14.58%
Are Employees Using Their Mobile Phones to Conduct Business?		14.58%
Are You Doing Enough? Can You Withstand Scrutiny?		14.58%
Are You With Me?		14.58%
As Old As You Feel: Promoting Age Diversity At Work		14.58%
As Simple As Respect: Diversity, Respect and Inclusion In the Workplace		14.58%
As Simple As Respect: Diversity, Respect and Inclusion		
In the Workplace - Spanish		14.58%
Ask Fact and Feeling Questions		14.58%
Assessing Skin Conditions		14.58%
Attitude, Attitude, Attitude!		14.58%

Attitude: It's Your Choice - Lighthearted Look at the Power of Attitude	14.58%
Australian International Business: A Case Study	14.58%
Avoiding Discrimination Problems - 5 Keys	14.58%
Avoiding Sexual Harassment for Managers	14.58%
Avoiding Sexual Harassment: Investigating Complaints	14.58%
Avoiding Sexual Harassment: Supervisor's Responsibilities	14.58%
Avoiding Sexual Harassment: Writing and Communicating an Effective Policy	14.58%
Awareness is a Choice	14.58%
Awesome!	14.58%
Awesome! - Spanish	14.58%
Back Injury Prevention - Blueprints for Safety	14.58%
Back Injury Prevention - Blueprints for Safety - Spanish	14.58%
Background Checks	14.58%
Back-Time To What Matters Most	14.58%
Bad Apples - How to Deal with Difficult Attitudes	14.58%
Bad Fur Day	14.58%
Balancing Employee Privacy Rights with an Employer's Right to Know	14.58%
Bank Secrecy: Before You Start	14.58%
Bank Secrecy: Currency Transaction Report	14.58%
Bank Secrecy: Customer Identification	14.58%
Bank Secrecy: Know Your Customer	14.58%
Bank Secrecy: Overview	14.58%
Bank Secrecy: Politically Exposed Persons	14.58%
Bank Secrecy: Recordkeeping and Retention	14.58%
Bank Secrecy: Suspicious Activity Report	14.58%
Bank Secrecy: USA PATRIOT Act	14.58%
Basic Facilitation	14.58%
Basic Peripherals (Introduction to PCs - Course 5)	14.58%
Basics of Business Math: 1 Fractions	14.58%
Basics of Business Math: 2 Decimals	14.58%
Basics of Business Math: 3 Calculator	14.58%
Basics of Business Math: 4 Equations	14.58%
Basics of Business Math: 5 Percents	14.58%
Basics of Business Math: 6 Reports	14.58%
Basics of HTML and XHTML (Web Publishing - Course 2)	14.58%
Be Careful What You Say	14.58%
Be S.A.F.E. (Not Sorry)™ Preventing Violence in the Workplace	14.58%
Be S.A.F.E. (Not Sorry)™ Preventing Violence in the Workplace - Spanish	14.58%
Behavioral Interview Triggers	14.58%
Best Practice Workplace Checklist	14.58%
Beyond Impossible	14.58%
Beyond Words - For Managers	14.58%
Beyond Words: Customer Service and Sales I	14.58%
Beyond Words: Customer Service and Sales II	14.58%
Beyond Words: Hiring & Interviewing I	14.58%
Beyond Words: Hiring & Interviewing II	14.58%
Beyond Words: Hiring & Interviewing III	14.58%
Bloodborne Pathogens	14.58%
Bloodborne Pathogens - Blueprints for Safety	14.58%
Bloodborne Pathogens - Blueprints for Safety - Spanish	14.58%
Bloodborne Pathogens: Always Protect Yourself - Blueprints for Safety	14.58%
Bloodborne Pathogens: Control Your Exposure - Blueprints for Safety	14.58%
Bloodborne Pathogens: Control Your Exposure - Blueprints for Safety - Spanish	14.58%
Board Roles and Responsibilities	14.58%
Body Language & Rapport in Interviewing	14.58%
Boomerang	14.58%
Bosch Goes Green: Managing Change in a Large Organization	14.58%
Building a New Rules Marketing Strategy (Internet Marketing - Course 2)	14.58%
Building Employee Morale - Missed Opportunities	14.58%
Building Marketing Strategy (Running an Online Business - Course 1)	14.58%

Building Relationships		14.58%
Building Strategic Alliances		14.58%
Building Tables (Word 2007 - Course 5)		14.58%
Building Your Site with Formatting (Web Design & Graphics - Course 4)		14.58%
Building Your Site with Images (Web Design & Graphics - Course 3)		14.58%
Bury My Heart at Conference Room B™		14.58%
Business Etiquette		14.58%
Business Friendly Customer Service - The Core Values of Delivering Exceptional Service		14.58%
Cadetships - Students Face a Panel		14.58%
Cafe Interviews Mistakes & Success		14.58%
Calculate What to Spend on Needs, Wants, and Saving		14.58%
Calculate your Leisure and Entertainment Costs		14.58%
Call Center Challenges - Thought Provoking Scenarios		14.58%
Can We Count on You? Why Accountability Matters		14.58%
Can We Prohibit Employees From Moonlighting?		14.58%
Can We Talk?		14.58%
Can You Request A Medical Exam for Employee on Intermittent FMLA Leave?		14.58%
Career Development - Assessing Your Career Interests		14.58%
Career Development - Choosing a Career		14.58%
Caring for the Frail and Immobile		14.58%
Celebrate What's Right with the World with Dewitt Jones		14.58%
CGI/Perl: 1 Getting Familiar with Forms		14.58%
CGI/Perl: 2 Building Programs		14.58%
CGI/Perl: 3 Web Applications		14.58%
CGI/Perl: 4 Interacting with Databases		14.58%
Change Management		14.58%
Change Management		14.58%
Change Without Anxiety		14.58%
Changing the World through Social Responsibility		14.58%
Character in Action... The United States Coast Guard on Leadership		14.58%
Character Is Destiny by Russell W. Gough		14.58%
Charts and Tables (PowerPoint 2007 - Course 8)		14.58%
Checking Account Exercises		14.58%
CIW Foundations 1D0-510: 1 IT Job Roles		14.58%
CIW Foundations 1D0-510: 2 Internet Access Infrastructure		14.58%
CIW Foundations 1D0-510: 3 Web Browsers		14.58%
CIW Foundations 1D0-510: 4 Electronic Mail		14.58%
CIW Foundations 1D0-510: 5 Networking and Internet Services		14.58%
CIW Foundations 1D0-510: 6 Communicating with Internet Technology		14.58%
CIW Foundations 1D0-510: 7 Web Browser Customizations		14.58%
CIW Foundations 1D0-510: 8 Internet Client Security Issues		14.58%
CIW Foundations 1D0-510: 9 Web Search Engines		14.58%
CIW Foundations 1D0-510:10 PIMs, File Transmissions, and Usage Issues		14.58%
CIW Foundations 1D0-510:11 Project Management Concepts		14.58%
CIW Foundations 1D0-510:12 Database Concepts		14.58%
CIW Foundations 1D0-510:13 Web Page Creation		14.58%
CIW Foundations 1D0-510:14 HTML and Graphics		14.58%
CIW Foundations 1D0-510:15 Web Page Design and Color		14.58%
CIW Foundations 1D0-510:16 HTML User-Input Forms		14.58%
CIW Foundations 1D0-510:17 HTML Frames		14.58%
CIW Foundations 1D0-510:18 XML and Server-Side Programming Languages		14.58%
CIW Foundations 1D0-510:19 Web Site Navigation and Accessibility		14.58%
CIW Foundations 1D0-510:20 Cascading Style Sheets		14.58%
CIW Foundations 1D0-510:21 Extensible Hypertext Markup Language (XHTML)		14.58%
CIW Foundations 1D0-510:22 Web Technologies		14.58%
CIW Foundations 1D0-510:23 GUI HTML-Editing Software		14.58%
CIW Foundations 1D0-510:24 Web Site Performance Issues		14.58%
CIW Foundations 1D0-510:25 Web Site Planning		14.58%
CIW Foundations 1D0-510:26 Web Site Development and Maintenance		14.58%

CIW Foundations 1D0-510:27 Oral Web Site Presentations		14.58%
CIW Foundations 1D0-510:28 E-Commerce Technologies		14.58%
CIW Foundations 1D0-510:29 Database Connectivity		14.58%
CIW Foundations 1D0-510:30 Service Providers		14.58%
CIW Foundations 1D0-510:31 End-User Experience / Site Creativity		14.58%
CIW Foundations 1D0-510:32 Copyright and Ethical Issues		14.58%
CIW Foundations 1D0-510:33 Basic Data Communications		14.58%
CIW Foundations 1D0-510:34 Networking Hardware		14.58%
CIW Foundations 1D0-510:35 IP Addresses		14.58%
CIW Foundations 1D0-510:36 Internet Servers		14.58%
CIW Foundations 1D0-510:37 Client Performance Issues		14.58%
CIW Foundations 1D0-510:38 Network-Aware System Maintenance		14.58%
CIW Foundations 1D0-510:39 Network-Based Client Operating Systems		14.58%
CIW Foundations 1D0-510:40 Wireless Networks		14.58%
CIW Foundations 1D0-510:41 Managing IT Careers		14.58%
CIW Security 1D0-470: 1 Security Fundamentals		14.58%
CIW Security 1D0-470: 2 Attack Types and Encryption		14.58%
CIW Security 1D0-470: 3 Protocol Layers and Security		14.58%
CIW Security 1D0-470: 4 Firewalls		14.58%
CIW Security 1D0-470: 5 Operating System Security		14.58%
CIW Security 1D0-470: 6 Assessing and Reducing Risk		14.58%
CIW Security 1D0-470: 7 Security Auditing		14.58%
CIW Security 1D0-470: 8 Auditing and the Control Phase		14.58%
CIW Security 1D0-470: 9 Attack Detection and Response		14.58%
CIW Security 1D0-470:10 Auditing and Log Analysis		14.58%
Clarify Goals and Identify Concerns		14.58%
Climbing Out of Debt		14.58%
Clip Art, Pictures, and WordArt (PowerPoint 2007 - Course 6)		14.58%
Closing the Sale		14.58%
Coach the S.A.L.E. for Sales Managers		14.58%
Coaching - The Power of Questions		14.58%
Coaching and Counseling		14.58%
Coaching Sales Reps		14.58%
Coaching Skills: Adapting Your Style		14.58%
Coaching Skills: Giving Feedback		14.58%
Coaching Skills: Introduction		14.58%
Coaching Skills: Leadership Styles		14.58%
Coaching Skills: The Coaching Process		14.58%
Coaching to Build Skills		14.58%
Coaching to Clarify Expectations		14.58%
Coaching to Develop Motivation		14.58%
Coaching to Encourage Flexibility		14.58%
Coaching to Enhance Confidence		14.58%
Coaching to Resolve Conflict		14.58%
ColdFusion MX: 1 Introduction and Installation		14.58%
ColdFusion MX: 2 Talking With the Database		14.58%
ColdFusion MX: 3 Displaying Data		14.58%
ColdFusion MX: 4 Programming and Application Framework		14.58%
ColdFusion MX: 5 Custom Tags and Building Blocks		14.58%
ColdFusion MX: 6 Using E-mail, Complex Data Types, and FTP		14.58%
ColdFusion MX: 7 Securing, Debugging, and Improving Application Performance		14.58%
ColdFusion MX: 8 Using Flash, Java, and XML		14.58%
ColdFusion MX: 9 Integration and Understanding Fusebox and FLiP		14.58%
ColdFusion MX:10 Functions, Tags, and Resources		14.58%
Combustible and Flammable Liquids		14.58%
Commercial Driver's License Preparation: Hazardous Materials		14.58%
Commercial Driver's License Preparation: License Preparation		14.58%
Commercial Driver's License Preparation: Vehicle Inspection		14.58%
Common Tasks (Office 2007 - Course 7)		14.58%
Communicate On Purpose in the Workplace		14.58%

Communicating Clearly		14.58%
Communication in Healthcare		14.58%
Communication Intelligence - Being Assertive		14.58%
Communication Intelligence - Business Etiquette		14.58%
Competitive Marketing in Tourism		14.58%
Compliance is Just the Beginning: 3 Steps to Ethical Decisions		14.58%
Compliance is Just the Beginning: 3 Steps to Ethical Decisions - Spanish		14.58%
Compliance is Just the Beginning: Ethical Situations to Consider		14.58%
Compliance is Just the Beginning: Ethical Situations to Consider - Spanish		14.58%
Computer Basics: 1 Using Your PC		14.58%
Computing Concepts: 1 Types of Security		14.58%
Computing Concepts: 2 Security Risks		14.58%
Computing Concepts: 3 Database Basics		14.58%
Computing Concepts: 4 Selecting Databases		14.58%
Computing Concepts: 5 Data Processing		14.58%
Computing Concepts: 6 Managing Data		14.58%
Computing Concepts: 7 Teleprocessing		14.58%
Computing Concepts: 8 Transmitting Data		14.58%
Computing Concepts: 9 Messages		14.58%
Conducting Effective and Legal Internal Investigations		14.58%
Conducting Successful Discipline Interviews		14.58%
Confined Space Entry - Blueprints for Safety		14.58%
Confined Space Entry - Blueprints for Safety - Spanish		14.58%
Confined Space Entry: Hazards of Confined Spaces		14.58%
Confined Space Entry: Introduction to Confined Spaces		14.58%
Confined Space Entry: Permit Entry Part One		14.58%
Confined Space Entry: Permit Entry Part Two		14.58%
Conflict Management		14.58%
Conflict Management: Conflict Process		14.58%
Conflict Management: Maintaining Self-Control		14.58%
Conflict Management: Special Situations		14.58%
Conflict Management: Unavoidable Truths		14.58%
Conflict Resolution Training Scenes		14.58%
Confront Your Values with Marshall Goldsmith		14.58%
Construction Fall Protection - Blueprints for Safety		14.58%
Controlling Call Time		14.58%
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Conveying a Professional Image		14.58%
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Core Computer Skills - Intro to Microsoft Word		14.58%
Core Computer Skills - Laptop Computers		14.58%
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Core Computer Skills Introduction & Pre-Test		14.58%
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Core Computer Skills Post-Test		14.58%
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Corporate Social Responsibility		14.58%
Cover Letters, References, and Thank You Notes		14.58%
Create Your Budget for your Bathroom		14.58%

Create Your Budget for your Bedroom		14.58%
Create Your Budget for your Kitchen		14.58%
Create Your Budget for your Living Room		14.58%
Create your Budget for your Utilities, Food, and Clothing		14.58%
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Create, View, and Manage Your Budget		14.58%
Creating a Healthy Outlook		14.58%
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Creating the Respect Effect: Preventing Harassment, Discrimination and Retaliation		14.58%
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Cutting Edge Communication: Overcoming Disempowerment		14.58%
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Cutting Edge Communication: Understanding Accountability		14.58%
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DCOI - This is kind of like Document, Document, Document, and then some...	14.58%
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Dialogue - Now You're Talking! Communicating in a Diverse World	14.58%
Dialogue - Now You're Talking! Communicating in a Diverse World - Spanish	14.58%
Dialogue - Now You're Talking! Dialogue Among Generations	14.58%
Dialogue - Now You're Talking! Dialogue Between Genders	14.58%
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Difficult People and Situations: Damage Control	14.58%
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DISC Style: High S	14.58%
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Discussing Performance		14.58%
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Do Respect		14.58%
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Dreamweaver CS4: 6 Working with Tables		14.58%
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Dynamic HTML: 2 Using JavaScript		14.58%
Dynamic HTML: 3 Objects and Events		14.58%
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Dynamic HTML: 5 Data From Other Sources	14.58%
e.asywriter: Using Email Effectively	14.58%
E-Business: Case Study	14.58%
Editing and Printing Worksheets (Excel 2007 - Course 4)	14.58%
EEOC Publishes Final ADA Amendment Act Regulations	14.58%
Effective Delegation	14.58%
Effective People Skills	14.58%
Effective Performance Review: Course #1 - Purpose of Conducting Effective Performance Reviews	14.58%
Effective Performance Review: Course #2 - Preparing for the Annual Review	14.58%
Effective Performance Review: Course #3 - Conducting the Review Meeting	14.58%
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Effective Performance Reviews	14.58%
Electrical Safety: What Everyone Should Know	14.58%
Elements of Back Care: General Industry - Blueprints for Safety	14.58%
Elements of Back Care: General Industry - Blueprints for Safety - Spanish	14.58%
Elements of Ergonomics - Blueprints for Safety	14.58%
Eliminating Bullying and Harassment from the Aged Care Workplace	14.58%
Eliminating Workplace Bullying	14.58%
Email Communication - Houndville Business Animation	14.58%
E-Mail Essentials: Legal & Appropriate Use of E-Mail	14.58%
Emergency Preparedness - Blueprints for Safety	14.58%
Emergency Preparedness - Blueprints for Safety - Spanish	14.58%
Emerging Diseases: Prions and Viruses	14.58%
Emotional Intelligence	14.58%
Emotional Intelligence - Building Strong Relationships	14.58%
Emotional Intelligence - Developing Emotional Self-Awareness	14.58%
Emotional Intelligence - Developing Emotional Self-Management	14.58%
Emotional Intelligence - Developing Emotional Social-Awareness	14.58%
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Employer OK to Search Text Messages	14.58%
Employing Generation Why: Common Characteristics of Generation Why	14.58%
Employing Generation Why: Communication Strategies	14.58%
Employing Generation Why: Differences Between Us and Them	14.58%
Employing Generation Why: Managing Your Crew	14.58%
Employing Generation Why: Motivate for Peak Performance	14.58%
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Employing Generation Why: Retaining Young Talent	14.58%
Employing Generation Why: Training Young Minds	14.58%
Employing Workers with Disabilities - Beneficial to Business	14.58%
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Enhancing Morale - Training Point Leadership Series 2	14.58%
Entrepreneur - Starting Your Own Business	14.58%
Entrepreneur - Working for Yourself	14.58%
Essential Elements of Internal Customer Service - We Are Customers To Each Other	14.58%
Essential Telephone Skills 3.0 - Ten Core Skills To Delivering Excellent Service Over The Phone	14.58%
Essential to the Team	14.58%
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Ethics - Controlling Employee Behavior	14.58%
Ethics - Leadership To-Do's	14.58%
Ethics - Why Traditional Approaches Don't Work	14.58%
Ethics 4 Everyone: A Workshop on Personal Business Ethics	14.58%
Ethics and Social Responsibility in Management	14.58%
Ethics for Everyone	14.58%
Ethics in Action: The Six Pillars of Character	14.58%
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Evaluate Options and Select a Workable Solution	14.58%
Evaluating a Training Program	14.58%
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Everest	14.58%
Everybody Does It	14.58%
Everybody Loves A Winner	14.58%
Everybody Wins: How to Turn Conflict into Collaboration	14.58%
Everybody Wins: How to Turn Conflict into Collaboration - Spanish	14.58%
Everyday Creativity with Dewitt Jones	14.58%
Examen de Repaso: Clase de Orientacion	14.58%
Excel 2000 MOS Expert: 1 Importing and Exporting Data	14.58%
Excel 2000 MOS Expert: 2 Working with Templates, Links, and Report Manager	14.58%
Excel 2000 MOS Expert: 3 Formatting, Sorting, and Filtering Data	14.58%
Excel 2000 MOS Expert: 4 Naming Ranges, Working with Macros, and Customizing Toolbars	14.58%
Excel 2000 MOS Expert: 5 Validating and Auditing Data	14.58%
Excel 2000 MOS Expert: 6 Analyzing Data and Using PivotTables	14.58%
Excel 2000 MOS Expert: 7 Sharing Work and Adding Security	14.58%
Excel 2000 MOS: 1 Working with Cells	14.58%
Excel 2000 MOS: 2 Working with Files	14.58%
Excel 2000 MOS: 3 Formatting Worksheets	14.58%
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Excel 2000 MOS: 7 Charts and Objects	14.58%
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Excel 2002: 2 Working with Files	14.58%
Excel 2002: 3 Formatting Worksheets	14.58%
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Excel 2002: 5 Worksheets and Workbooks	14.58%
Excel 2002: 6 Formulas and Functions	14.58%
Excel 2002: 7 Charts and Objects	14.58%
Excel 2003 to 2010 Upgrade: 1 Navigating the Updated Office Interface	14.58%
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Excel 2003 to 2010 Upgrade: 3 What's New in Excel 2007	14.58%
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Excel 2003: 1 Getting Started	14.58%
Excel 2003: 2 Creating a Spreadsheet	14.58%
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Excel 2003: 4 Editing and Printing Worksheets	14.58%
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Excel 2007 Advanced: 1 Filtering and Sorting Data	14.58%
Excel 2007 Advanced: 2 Using Pivot Tables	14.58%
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Excel 2007 Advanced: 4 Using Data Analysis Tools	14.58%
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Excel 2010 MOS: 1 Becoming Familiar with Excel	14.58%
Excel 2010 MOS: 2 Performing Basic Workbook Tasks	14.58%
Excel 2010 MOS: 3 Working with Formulas and Functions	14.58%

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Excel 2010 MOS: 5 Formatting Worksheets		14.58%
Excel 2010 MOS: 6 Viewing and Printing		14.58%
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Excel 2010 MOS: 8 Charting, Sorting, and Filtering Data		14.58%
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Excel 2010: 1 Using Excel 2010		14.58%
Excellence in Customer Service		14.58%
Exercising Personal Power		14.58%
Expand Your Options with Stephen Covey		14.58%
Explore Car Insurance and Health Insurance		14.58%
Explore Job Applications and Create Yours		14.58%
Explore Various Loan and Credit Options		14.58%
Eye Protection - Blueprints for Safety		14.58%
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Fair Debt Collection Practices Act		14.58%
Fair Labor Standards Act		14.58%
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Father & Son		14.58%
Fearless Facilitation! - How to Lead Effective Meetings		14.58%
Fearless Facilitation! - How to Lead Effective Training		14.58%
Feedback Skills for Leaders		14.58%
Financial Basics: Bank Assets		14.58%
Financial Basics: Bank Regulations		14.58%
Financial Basics: Banks		14.58%
Financial Basics: Calculating Percentages		14.58%
Financial Basics: Interest Rates		14.58%
Financial Management and the Planning Cycle		14.58%
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Financial Reporting for Business		14.58%
Find a Real Apartment		14.58%
Find Colleges, Compare College Costs		14.58%
Finding Excellence in Your Work - It's YOUR Choice		14.58%
Fire Extinguishers - Blueprints for Safety		14.58%
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First Aid One: Basic Life Support		14.58%
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Five Forbidden Phrases - Don't Tell Them What You Can't Do, Tell Them What You CAN Do		14.58%
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Flash CS4:14 Working with Video		14.58%
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Flash MX 2004: 3 Creating Animations		14.58%
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Flash MX: 1 Flash Overview		14.58%
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Flawless Leadership: Leading Teams through Powerful Briefing and Debriefing Processes		14.58%
Focus Your Vision with Dewitt Jones		14.58%
Focusing on Results		14.58%
For The Love of It with Dewitt Jones		14.58%
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Formatting Data (Excel 2007 - Course 3)		14.58%
Formatting Paragraphs and Lists (Word 2007 - Course 4)		14.58%
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General Hospitable: Keeping Your Patients Satisfied...(and Just Plain Keeping Them)		14.58%
Generation F: Women in the Workforce		14.58%
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Getting to Yes (Short Version)		14.58%
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Giving Feedback - Ask your boss for feedback on your performance		14.58%
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Giving Feedback - Identify the areas you need feedback on to deliver great results		14.58%
Giving Feedback - Improve the quality of the feedback you give your employees		14.58%
Giving Feedback - Receive feedback from your team on how you're doing as a manager		14.58%
Giving Feedback: Emotional Intelligence In Action		14.58%

Giving Feedback: Advanced Skills		14.58%
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Giving Up Bad Habits		14.58%
Glad I Could Help		14.58%
Global One Series: Cross-Cultural Understanding		14.58%
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Global Scenarios Series: Cross-Cultural Communications		14.58%
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Go Green, Save Green		14.58%
GOALS and COMMITMENTS: Decide what to do today		14.58%
Golf and the Art of Customer Service		14.58%
Golf and the Art of Customer Service - Healthcare		14.58%
Goodwill Quiz		14.58%
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Graduate Interviews		14.58%
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GroupThink, Revised Edition		14.58%
GroupWise 5.5: 1 Getting Started with GroupWise		14.58%
GroupWise 5.5: 2 Creating and Sending Messages		14.58%
GroupWise 5.5: 3 Organizing Your Mailbox		14.58%
GroupWise 5.5: 4 Calendar, Task, and Phone Features		14.58%
GroupWise 5.5: 5 Managing Documents and Folders		14.58%
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GroupWise 6.5: 5 Advanced GroupWise Features		14.58%
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History of Workforce 2012	DW_1WFC101	39.70%
Human Resource Services	DW_1WFB501	29.64%
Identification and Development of Resources	DW_2WFM103	29.64%
In-depth Look at WIA 2012	DW_1WFC102	29.64%
Information Services	DW_1WFB601	29.64%
Interviewing Your Hard-to-Serve Customers	DW_1WFJ602	29.64%
Is That Legal?	DW_1GP5S01	59.80%
Job Advancement Skills	DW_1WFJ501	29.64%
Job Keeping Skills 2012	DW_1WFJ401	39.70%
Job or Career Development Skills	DW_1WFB401	29.64%
Job Preparation Skills 2012	DW_1WFJ201	39.70%
Job Search Skills 2012	DW_1WFJ301	39.70%
Job Seeker Services Certification Exam	DW_1WFEX01	39.70%
Knowledge of Economic Development	DW_1WFB301	29.64%
Labor Market Information 2012	DW_1WFC301A	39.70%
Management Services Certification Exam	DW_2WFEXMS	39.70%
Meeting the Needs of the Business Customer	DW_2WFC1001	29.64%
National Farmworker Jobs Program Overview	DW_1WFNA02	29.64%
National Workforce Professional 1 Certification Certification EXAM	DW_1WFEXT1	39.70%
National Workforce Professional 2 Certification Exam	DW_2WFEXT2	39.70%
National Workforce Professional 3 Certification Exam	DW_2WFJ6T3	39.70%
NFJP Workforce Professional 1 Certification Exam	DW_1WFEXNF	39.70%
One-Stop Marketing and Communications	DW_2WFM701	29.64%
Organizational Planning	DW_2WFM104	29.64%
Overview of One Stop Services	DW_2VAC601	29.64%
Performance Measures and Standards	DW_2WFM301	29.64%
Planning and Design	DW_2WFM105	29.64%
Preventing Sexual Harassment 2012-2014	DW_1GPNA01	39.70%
Preventing Sexual Harassment Scenarios	DW_2GPNA02	39.70%
Procurement	DW_2WFM201	29.64%
Program Management 2012	DW_1WFC601	39.70%
Quality Management in a One-Stop	DW_2WFM302	29.64%
Seal The Deal: Interviewing & Follow-Up	DW_1VAJ302	59.80%
Standing Out From The Crowd: Resume Tips And Tricks	DW_1VAJ303	59.80%
Strategic Direction	DW_2WFM501	29.64%
Stress Management	DW_2WFC903	29.64%
Successful Partnerships Make for Successful Service	DW_2WFB201	29.64%
System Capacity Building	DW_2WFM401	29.64%
Targeting, Outreach and Recruitment	DW_2WFB202	29.64%
Technology 2012	DW_1WFC801	29.64%
The Role of the Board in the Workforce System	DW_2WFM502	29.64%
The Role of the Workforce Professional in Economic Development Organizations	DW_2WFM503	29.64%
Time Management	DW_2WFNA01	29.64%
Workforce Investment Act Advanced	DW_2WFC101	29.64%
Writing A Resume That Gets The Interview	DW_1VAJ304	59.80%
Writing Winning Grant Proposals	DW_2WFM106	29.64%
You, Diversity, and the Workplace	DW_1YAC401	24.63%
You, Ethics, and the Workplace	DW_1YAC403	24.63%
You, Sexual Harassment, and the Workplace	DW_1YAC402	24.63%

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APPENDIX C PRICING INDEX	
BUSINESS ACCESS, LLC	
CUSTOMIZED TESTING AND TRAINING PRICING	
Training Course/Category	Customer Discount (%)
Customized Online Learning Community	19.60%
Customized Online Learning Community with Learning Management System	19.60%
Customized Training Online Orientations	19.60%
Customized Training TBT Courseware	19.60%
In-Home Learning System 1 - 250 units	19.60%
In-Home Learning System 251 - 500 units	24.63%
In-Home Learning System 501 - 1000 units	29.64%
In-Home Learning System 1000+ units	34.68%