

**Amendment Number 3**  
**to**  
**Contract Number DIR-SDD-1938**  
**between**  
**State of Texas, acting by and through the Department of Information Resources**  
**and**  
**BUSINESS ACCESS, LLC**

This Amendment Number 3 to Contract Number DIR-SDD-1938 (“Contract”) is between the Department of Information Resources (“DIR”) and BUSINESS ACCESS, LLC (“Vendor”). DIR and Vendor agree to modify the terms and conditions of the Contract as follows:

1. **Contract, Section 2. Term of Contract** is hereby amended as follows:

DIR and Vendor hereby agree to extend the term of the Contract for one (1) year through November 20, 2016, or until terminated pursuant to the termination clauses contained in the Contract, completing all three (3) additional one-year options. **No additional extension options remain.**

2. **Appendix A. Standard Terms and Conditions For Training Services Contracts**, is hereby restated in its entirety and replaced with the attached **Appendix A. Standard Terms and Conditions For Training Services Contracts** dated 09/24/2015.

All other terms and conditions of the Contract not specifically modified herein shall remain in full force and effect. In the event of a conflict among provisions, the order of precedence shall be this Amendment Number 3, Amendment Number 2, then Amendment Number 1 and finally the Contract.

**(Remainder of page intentionally left blank)**

**IN WITNESS WHEREOF**, the parties hereby execute this amendment to be effective as of the date of the last signature, but in all events, no later than November 20, 2015.

**BUSINESS ACCESS, LLC**

**Authorized By:** Signature on File

**Name:** Kimberly Bunting

**Title:** CEO

**Date:** 12/2/15

**The State of Texas, acting by and through the Department of Information Resources**

**Authorized By:** Signature on File

**Name:** Dale Richardson

**Title:** Chief Operating Officer

**Date:** 12/15/15

**General Counsel:** DRBrown 12-14-15