

**APPENDIX C - PRICING INDEX**  
**Amendment No. 3**  
**CONTRACT No. DIR-SDD-1864**  
**MICROSHARE, INC.**

<b>PRODUCT AND CATEGORIES</b>	<b>CUSTOMER DISCOUNT</b>
<b>PRODUCTS</b>	
<b>iboss</b> -- Web Filters and Security Solutions software/hardware bundles	25%
<b>SOFTWARE MAINTENANCE SERVICES and RENEWALS</b>	
<b>iboss</b> Maintenance SW & HW renewal maintenance	25.00%
<b>TECHNICAL SERVICES</b>	
Installation and Training	15.00%