Exhibit to Data Center Services Multisourcing Service Integrator Master Services Agreement

DIR Contract No. DIR-DCS-SCP-MSA-003

Between

The State of Texas, acting by and through the Texas Department of Information Resources

and

Xerox Corporation

Exhibit 13

Reports

June 25, 2012

EXHIBIT 13
REPORTS

Update Methodologies and Attachments to Exhibit 13

The following update methodologies and attachments are incorporated as part of Exhibit 13:

Title	Methodology for Updating Associated Exhibit Attachments
Exhibit 13 Reports	**Exhibit 13** may only be modified by formal amendment, in accordance with **Section 21.7** of the MSA.
Attachment 13-A Description of Reports	**Attachment 13-A** is a point of reference at contract execution with future updates made in accordance with Section 2.6.2 of the Service Management Manual.

Introduction

This Exhibit sets forth the Reports that the Service Provider will provide, as of the Commencement Date unless otherwise specified, for all Services.

1. REPORTS

The Service Provider's responsibilities include:

1. During the Transition, reports currently being provided by the Incumbent Service Provider will be discovered, analyzed and assessed for appropriate use in the new DCS delivery environment and required reports will be designed and implemented including:

1.1. Those Reports listed in **Attachment 13-A**.

1.2. Retaining similar content and frequency provided by the Incumbent Service Provider as noted in **Attachment 13-A**. Report format will be agreed upon by DIR, Service Provider and the DCS Service Component Providers; if DIR, Service Provider and the DCS Service Component Providers; are unable to agree upon the Report format, DIR will specify the format.

1.3. Compliance with report specifications identified in a formal reports development process (e.g. requirements, development, test, acceptance, production ready) to be completed for each designated Report prior to the Commencement Date, excluding those Reports explicitly listed in Attachment 19A to be completed post Commencement, and which will meet a user acceptance testing Milestone Delivery due date of October 25, 2012.

2. Providing ad hoc reports as requested by DIR in compliance with processes outlined in the Service Management Manual.

2.1. Where practical providing the capability for DIR and DIR Customers to request Reports based on standard data provided via the Portal which is further defined in **Exhibit 2**.

3. Delivering all Reports requested within other documents that are referenced as requirements in other Exhibits and Attachments.

3.1. Compliance with report specifications identified in a formal reports development process (e.g. requirements, development, test, acceptance, production ready) to be completed for each designated Report prior to Commencement Date, excluding those Reports explicitly listed in Attachment 19A to be completed post Commencement, and which will meet a user acceptance testing Milestone Delivery due date of October 25, 2012.

4. Modifying the format, content, and frequency of any Report as requested by DIR during the Term, subject to Change Management procedures.

5. At a minimum, providing all Reports via the new Portal.

5.1. Providing access statistics for Reports presented via the Portal at the request of DIR.

6. Providing soft or hard copies of Reports as reasonably requested by DIR.