



**Attachment to Data Center Services
Service Component Provider
Master Services Agreement
DIR Contract No. DIR-DCS-SCP-MSA-002**

Between

**The State of Texas, acting by and through
the Texas Department of Information Resources**

and

ACS State & Local Solutions, Inc.

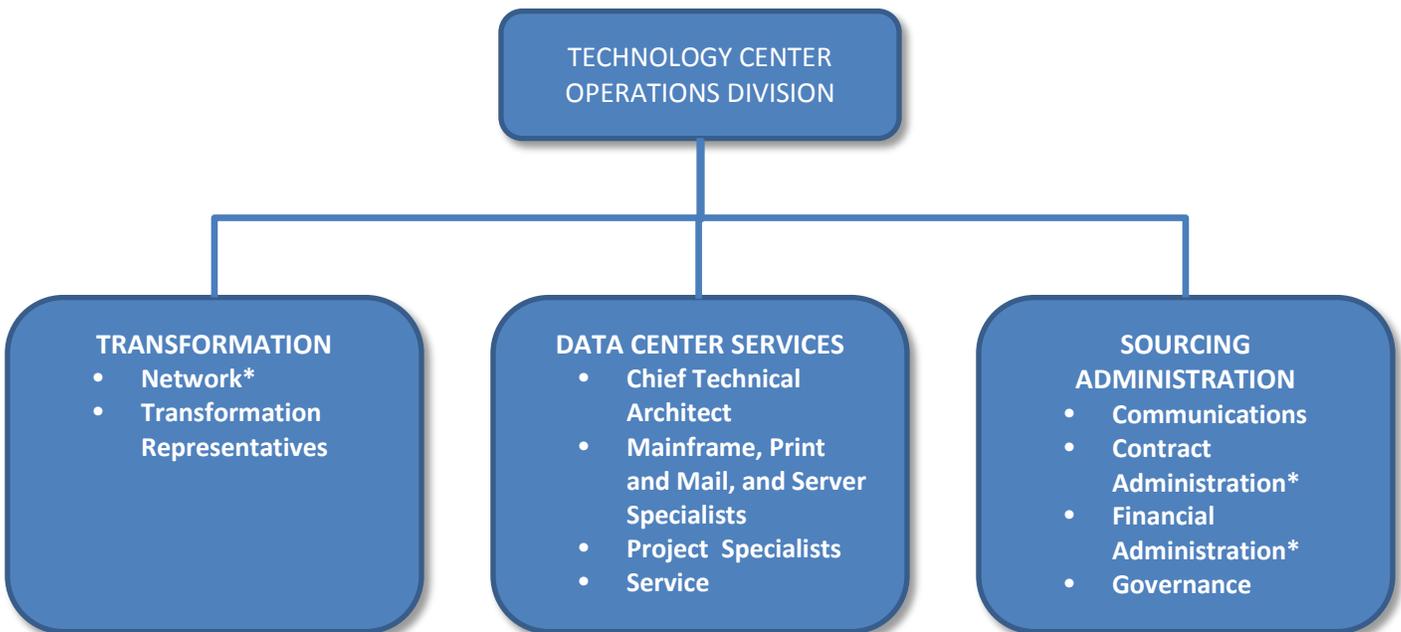
**Attachment 6-A
DIR Functional Organization Chart**

December 30, 2011

ATTACHMENT 6-A
DIR FUNCTIONAL ORGANIZATION CHART

Overview

DIR's Technology Center Operations Division has responsibility for the data center services program, including oversight of the Agreement. The division works with DIR Customers and DCS Service Providers to facilitate the delivery of and payment for the Services. The division includes approximately 34 staff that are divided among three sections. The Transformation section oversees the transformation program and includes Transformation Representatives assigned to support multiple DIR Customers through the transformation process. The Transformation Manager is the Chair of the Transformation Solution Group. The Data Center Services section focuses on day-to-day operations and includes Service Representatives assigned to help multiple DIR Customers communicate their needs and address their issues. The Data Center Services Manager is the co-chair of the Service Delivery Solution Group, the Chief Technical Architect is the co-chair of the Technology Solution Group, and the lead Project Specialist will be co-chair of the Project Prioritization Solution Group when this committee is established. The Sourcing Administration section handles contract administration and relationship management. The Sourcing Administration Manager will be the Chair of the Contract and Finance Solution Group when this committee is established.



* Positions accountable to other DIR Divisions