

**Appendix 23 to Eleventh Amendment
of
Master Service Agreement**

May 31, 2016



**Attachment to Data Center Services
Service Component Provider
Master Services Agreement**
DIR Contract No. DIR-DCS-SCP-MSA-002

Between

**The State of Texas, acting by and through
the Texas Department of Information Resources**

and

Atos Governmental IT Outsourcing Services, LLC

**Attachment 20-A
Transformation Milestones**

May 31, 2016

Change Log

CN	Date	Description of Change	Impacted Milestones	Comments
CCR-80	9/30/2013	BUR Realignment	PLA-002-002A, STS-063-063A through STS-063-063F	Added PLA-002-002A and PLA-002-002B; broke STS-063-063 into six separate milestones to align with operational objectives. Added "agreed upon goals" language to Customer Satisfaction Improvement Plan deliverables Added REC-117-148 through REC-117-151 Changed Technology Plan due date to 2/15/XXXX, starting in 2014 Changed Refresh Plan due date to 1/15 in even-numbered years and 2/15 in odd-numbered years
CCR-99	2/1/2014	Refresh: Annual Forecast, Quarterly Deliverables	REC-115-130 through REC-115-163a	Changed "Annual Software & Equipment Refresh Plan" to "Annual Software & Equipment Refresh Forecast" and updated acceptance criteria and description Added Quarterly Refresh Plan and Completion deliverables starting in FY14Q3
CCR-111	5/21/2014	Tech Roadmap Split	REC-114-122 & REC-114-122a	Split the 2014 Technology Roadmap into enterprise-specific (due 6/15) and customer-specific (due 8/15) deliverables
CCR-115	5/27/2014	BUR Plans and Schedule Rationalized	STS-063-063c STS-063-063d STS-063-063e STS-063-063f	Changed the description, acceptance criteria, and due dates to align with the BUR Avamar migration schedule
CCR-126v2	10/29/2014	Annual Refresh Revisions	REC-115-131 REC-115-132 REC-115-133 REC-115-134 REC-115-135 REC-115-136	Changed the milestone name, description and acceptance criteria to align the deliverables from fiscal year to calendar year
Adding to CCR-126v2	10/29/2014	Quarterly Refresh revisions	Rows 77-123	Revise the milestone name and delivery dates to align with the annual refresh updates to calendar year.
CCR-136	12/2/2014	Technology revisions	Rows 48-53 and Rows 57-62	Technology plan delivery date revisions to align with MSI
CN-224	12/8/2014	SCON Restructure	CNS-081-081 CNS-088-088 CNS-089-089 CNS-090-090	Change the following to align with the SCON milestone payments restructure: Delete CNS-081-081 and replace with two separate deliverables, CNS-081-081a and CNS-081-081b. Delete CNS-088-088 and replace with six separate deliverables CNS-088-088b - CNS-088-088g. Delete CNS-089-089 and replace with six separate deliverables CNS-089-088b - CNS-089-089g.
CCR-139	1/19/2015	Update Delivery dates	CNS-090-090 CNS-092-092A CNS-081-081b	Updated the delivery due date, update reference ids for MSI, and delete deliverable no longer applicable per Restructure.
CCR 150	4/10/2015	Update acceptance criteria, description and due dates	CNS-081-081a	Updated the acceptance criteria, description, due date to align with MSI CON-300-072.
CCR-XXX	5/31/2016	HCS Setup and Operations Milestones	CNS-089-089g CNS-090-090 CNS-094-094 CNS-094A-094A CNS-095-095 CNS-095A-095A CNS-096-096 CNS-096-096A CNS-097-097 HCS-001-001 HCS-002-002 HCS-003-003 HCS-004-004 HCS-005-005 HCS-006-006 HCS-007-007 HCS-008-008 HCS-009-009 HCS-010-010 STS-063-063e STS-063-063f	Added HCS Setup and Operations Milestones HCS-001-001 through HCS-010-010. Delete all remaining T&T Milestones CNS-089-089e, CNS-089-089f, CNS-089-089g, CNS-090-090, CNS-094-094, CNS-094A-094A, CNS-095-095, CNS-095A-095A, CNS-096-096, CNS-096-096A, CNS-097-097, STS-063-063e, and STS-063-063f.

Overview	
Milestones reflect the key events indicated and align with other documents as appropriate, including Attachment 3-C, Attachment 4-A, Attachment 5-B, Attachment 8-A and Exhibit 20 .	
This document reflects the major events of the overall plan with verifiable criteria for acceptance.	

Definitions of Fields	
Ref ID #	Unique identifier used to cross-reference to payment milestones in Attachment 4-A .
MSI Deliverable X-Ref	Cross Reference to the corresponding MSI Transformation Milestone Reference ID
Milestone	Name of the milestone
Service Component	The Service Component associated with this milestone, choices must be one of: Server, Network, Data Center, Mainframe, Print-Mail , MSI, or All.
Category	Name of a grouping of activities (e.g., Network, Server)
Description	Description of the activities comprising the milestone
Acceptance Criteria	Description of Acceptance Criteria (as defined in Exhibit 1), which will indicate completion of the milestone.
Expectations of DIR and DIR Customer	Description of the expectations of DIR and DIR Customers necessary for Service Provider to complete the milestone (e.g., resources, maintenance windows, facility access)
Interactions with other DCS Service Providers	Description of the activities Service Provider will coordinate with the other DCS Service Providers for successful completion of the milestone.
Interactions with the Incumbent Service Provider	Description of the activities Service Provider will coordinate with the Incumbent Service Provider for successful completion of the milestone.
Risks/Mitigation	Risks related to milestone completion (e.g., the expectations stated in the preceding two columns cannot be met or other unforeseen issues arise) and what will be done to address those risks. This column should include both statement of risk and the mitigation for the risk.
Interim (I), Major (M) or Checkpoint (C) Milestone	Indicate 'I' if an interim milestone; 'M' if a major milestone; "C" if a checkpoint milestone.
Payment Milestone	Indicate 'Yes' if a payment milestone. If so, the same milestone must be represented in Attachment 4-A .
Critical Deliverable	Indicate 'Yes' if a Critical Deliverable. If so, the same milestone must be represented in Attachment 3-A and Attachment 3-C .
Due Date (mm/dd/yy)	Calendar date when the milestone will be completed in the format mm/dd/yy.

Ref ID#	MSI Deliverable X-Ref	Milestone	Service Component	Category	Description	Acceptance Criteria	Expectations of DIR and DIR Customer	Interactions with other DCS Service Providers	Interactions with the Incumbent Service Provider	Risks/Mitigation	Interim (I), Major (M), or Checkpoint (C) Milestone	Payment Milestone	Critical Deliverable	Due Date (mm/dd/yy)
CNS-078-078	CON-251-037	6 month Server High Level Consolidation Planning Finish	Server	Consolidation	The initial 6 month rolling plan for server consolidation program.	Deliver to DIR: - Server Consolidation plan completed identifying servers in each wave for the first 6 months - MS DP		Prioritization of Servers to be Consolidated. <i>Work with agencies for</i>	none	If auto discovery tool cannot	M			10/01/12
CNS-079-079	TRP-326-106	Annual Transformation Plan 2013	Server	Consolidation	Annual Transformation plan as defined in Attachment 3-C.	• Summary of performance vs. preceding year Transformation Plan <i>New transformation plan reflects inputs and forecast</i>	Provide business constraints Review and provide input to high level plan	Prioritization of Servers to be Consolidated. <i>Work with agencies for</i>	none	none	M	Yes	Yes	05/01/13
CNS-080-080	TRP-327-107	Annual Transformation Plan 2014	Server	Consolidation	Annual Transformation plan as defined in Attachment 3-C.	• Summary of performance vs. preceding year Transformation Plan <i>New transformation plan reflects inputs and forecast</i>	Provide business constraints Review and provide input to high level plan	Prioritization of Servers to be Consolidated. <i>Work with agencies for</i>	none	none	M	Yes	Yes	05/01/14
CNS-081-081a	CON-300-072	Server Portfolio Plan: Small Agencies	Server	Consolidation	Annual Transformation plan as defined in Attachment 3-C.	• Portfolio Plan approval by SCP, MSI, DIR and the DCS Customer Executive of the remaining DCS Documentation approved by DIR per the requirements of	Provide business constraints Review and provide input to high level plan	Prioritization of Servers to be Consolidated. <i>Work with agencies for</i>	none	none	M	Yes	Yes	5/1/2015
CNS-081-081b	CON-300-071	Server Portfolio Plan	Server	Consolidation	Server Portfolio plan per the requirements of SMM PRO-304-01 Server Consolidation v3.0, Section 3.0	Deliver to DIR: Portfolio Plan approved by SCP, MSI, DIR and the DCS Customer Executive of TEA, TXDOT, TCEQ, DSHS	Provide business constraints Review and provide input to high level plan	Prioritization of Servers to be Consolidated. <i>Work with agencies for</i>	none	none	M	Yes		12/13/14
CNS-083-083	CON-258-041	Server Consolidation Year 1 Qtr 3 Complete per plan	Server	Consolidation	Complete detailed planning for each wave <i>For execution of each wave:</i>	Deliver to DIR: 1) An MS Word document reporting on adherence to the plan for the preceding quarter including: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M			04/01/13
CNS-084-084	CON-261-043	Server Consolidation Year 1 Qtr 4 Complete per plan	Server	Consolidation	Complete detailed planning for each wave <i>For execution of each wave:</i>	Deliver to DIR: 1) An MS Word document reporting on adherence to the plan for the preceding quarter including: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		07/01/13
CNS-084-084A	CON-257-040	Server Consolidation Year 1 Qtr 4 Plan (Apr-Jul 2013)	Server	Consolidation	List of servers for next bundle are identified and Rolling 6 Month plan is updated. <i>A bundle is one or more</i>	Deliver to DIR: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.			none	none	I			01/01/13
CNS-085-085	CON-264-045	Server Consolidation Year 2 Qtr 1 Complete per plan (Jul - Sept 2013)	Server	Consolidation	Specific set of servers are consolidated per plan	Deliver to DIR: 1) An MS Word document reporting on adherence to the plan for the preceding quarter including: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		10/01/13
CNS-085-085A	CON-260-042	Server Consolidation Year 2 Qtr 1 Plan (Jul-Sep 2013)	Server	Consolidation	List of servers for next bundle are identified and Rolling 6 Month plan is updated. <i>A bundle is one or more</i>	Deliver to DIR: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.			none	none	I			04/01/13
CNS-086-086	CON-267-047	Server Consolidation Year 2 Qtr 2 Complete per plan (Oct - Dec 2013)	Server	Consolidation	Specific set of servers are consolidated per plan	Deliver to DIR: 1) An MS Word document reporting on adherence to the plan for the preceding quarter including: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		01/01/14
CNS-086-086A	CON-263-044	Server Consolidation Year 2 Qtr 2 Plan (Oct-Dec 2013)	Server	Consolidation	List of servers for next bundle are identified and Rolling 6 Month plan is updated. <i>A bundle is one or more</i>	Deliver to DIR: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.			none	none	I			07/01/13
CNS-087-087	CON-270-049	Server Consolidation Year 2 Qtr 3 Complete per plan (Jan - Mar 2014)	Server	Consolidation	Specific set of servers are consolidated per plan	Deliver to DIR: 1) An MS Word document reporting on adherence to the plan for the preceding quarter including: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		04/01/14
CNS-087-087A	CON-266-046	Server Consolidation Year 2 Qtr 3 Plan (Jan-Mar 2014)	Server	Consolidation	List of servers for next bundle are identified and Rolling 6 Month plan is updated. <i>A bundle is one or more</i>	Deliver to DIR: • Consolidation Plan for next wave is complete. • Servers are listed and impacted agencies identified.			none	none	I			10/01/13
CNS-088-088b	CON-273-051a	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		10/30/14
CNS-088-088c	CON-273-051b	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		10/30/14
CNS-088-088d	CON-273-051c	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		10/30/14
CNS-088-088e	CON-273-051d	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		11/30/14
CNS-088-088f	CON-276-053a	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		12/30/14
CNS-088-088g	CON-279-055a	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		01/30/15
CNS-089-089b	CON-279-055b	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		02/28/15
CNS-089-089c	CON-279-055c	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		03/30/15
CNS-089-089d	CON-282-057a	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		04/30/15
CNS-089-089e	CON-282-057b	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		05/30/15
CNS-089-089f	CON-282-057c	Server Consolidation Complete per restructure	Server	Consolidation	30 Servers Consolidated (Legacy Decommissioned)	Documentation that identifies 30 legacy data center servers that have an "End of Life or Disposed" status in the CMDB as a result of moving the instance to a	Remediation of applications as required Testing <i>Work with other service component providers to ensure tasks are</i>	Work with other service component providers to ensure tasks are	none	none	M	Yes		06/30/15
PLA-001-001	OPM-1496-67	Transformation Program Management Plan Complete	All	Planning	Develop & Publish Communications Plan Develop & Publish Risk Management Plan	ACS will provide input to CAP to enable CAP to Deliver to DIR: a program management plan that includes: • Communications	Review and provide feedback	none	none	none	I			05/01/12
PLA-002-002	BAC-068-009	Backup & Recovery PGP and Plan Approved	Server	Planning	Approval of the schedule and milestones to meet the deliverable milestone	Deliver to DIR: Two artifacts for Backup & Recovery that describe the approach and plan to implement new backup and	Participate per Stakeholder Management Plan	none	none	none	I			04/01/12
PLA-002-002a	BAC-068-009a	Backup & Recovery PGP and Schedule Approved for EMC Avamar backup tool to support the LDC/Remote servers	Server	Server	Approval of the schedule and milestones to meet the deliverable milestone	Deliver to DIR: Two artifacts for Backup & Recovery that describe the approach and plan, including the total servers and			none	none	M			11/01/13
PLA-002-002b	BAC-068-009b	Backup & Recovery PGP and Schedule Approved to Support the CDC Servers	Server	Server	Approval of the schedule and milestones to meet the deliverable milestone	Deliver to DIR: Two artifacts for Backup & Recovery that describe the approach and plan for implementation of the CDC servers			none	none	M			11/01/13
PLA-003-003	BAC-076-012	Backup & Recovery Implementation Plan	Server	Planning	Development and approval of the Backup & Recovery implementation plan.	Deliver to DIR: - Final Program Governance Plan (PGP) updated for the implementation of the new backup solution		none	none	none	M			09/01/12
PLD-098-098	PMO-040-004	Deliver Data Center Transformation Plan Phase 1	Data Center	Planning	In the first phase, due four(4) months after Effective Date, the plan will include the timeline and key deliverables	Deliver to DIR: 1) An MS Word document accompanied by an MS Project schedule that describes the scope, approach	Identify any dependencies on projects internal to the state Identify business constraints	Identify any dependencies on projects	none	none	M		Yes	05/01/12

HCS-001-001		Hiring begins for ServiceNow. Workshops conducted between SNOW and ESB integration. Identified SMMs to be automated.	Server	Planning	ServiceNow and ESB Integration into DCS understanding begins.	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - The ServiceNow resource positions has been identified. Reports showing position requisitions have been submitted, approved, and posted (as applicable). Provide background check paperwork submitted showing resource names. - Provide document that shows SNOW/ESB integration points - Provide a list of key SMMs with functions identified for orchestration - Provide information to and participate in governance updates and reports - Provide HCI project plan 	Review and Provide Feedback	none	none	none	M	Yes		05/31/16
HCS-002-002		Destination HW & SW delivered to CDC	Server	Planning	Destination HW & SW delivered to CDCs	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - List of hardware and software delivered to the DCS locations to support HCI consisting of the following: - Cisco ASA 55XX firewalls for VPN termination, - Cisco ASR 1006 for primary routing - Cisco 9K for ACI services, traffic optimization and application QoS control. - Cisco ACE LB services as well as optional Netscaler VPX/1000v physical/virtual LB WaaS services - Nexus 7K or Cisco 1000v for Layer 2 (OTV or FabricPath) - F5 Physical or Virtual Global Traffic Management Service - Cisco CSR 1000v, Cisco ASAvX and Netscaler 1000V for routing, security and traffic optimization and application QoS control. - Cisco Nexus v1000 for Layer 2 (OTV, FabricPath) - F5 Virtualized Global Traffic Management Service - ServiceNow Service Management Suite, Orchestration Core, Cloud Provisioning and Discovery. 	Review and Provide Feedback	none	none	none	M	Yes		6/30/2016
HCS-003-003		System of record is defined. ESB integration draft complete. Resource Unit to catalog analysis begins. Implementation team onboard and through security requirements	Server	Planning	Systems of Record are defined including ESB Integration with a RU to catalog analysis	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Provide a list of systems of record for the SNOW implementation, i.e., the systems of record (SNOW, ESB) for specific data sets. - Provide a document that shows a draft ESB-SNOW integration points complete - Resource Unit to service catalog analysis provided (mapping of discrete resource unit to service catalog items) - Implementation team onboard and through TXDCS security requirements and can access correct systems. Provide names for full team (including existing Atos resources) and background check completion status. 	Review and Provide Feedback	none	none	none	M	Yes		07/31/16
HCS-004-004		High-level solution architecture completed. Integration coding starts. Service catalog presented to Texas DIR	Server	Planning	High-level solution architecture and service catalog	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Provide final high-level solution architecture document, to include integration points - Begin SNOW/ESB integration coding. Document with screen shots. Submit RAID log. - Provide Service Catalog in SNOW screen shot and documentation (draft catalog entry in SNOW) - Submit draft UAT plan 	Review and Provide Feedback	none	none	none	M	Yes		08/31/16
HCS-005-005		Implementation continues. Initial unit testing results available. Documentation of service catalog in relation to SLAs delivered	Server	Planning	Implementation status and documentation of service catalog	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Implementation status, including reports of remediation status on initial test results - Provide SNOW initial unit test plan, testing criteria, and results - Documentation of planned service catalog build times by category, including supporting information to substantiate the planned build times 	Review and Provide Feedback	none	none	none	M	Yes		9/30/2016
HCS-006-006		Integration testing plan delivered	Server	Planning	Integration testing plan	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Provide SNOW intigrated test plan, testing criteria, and results 	Review and Provide Feedback	none	none	none	M	Yes		10/31/16
HCS-007-007		Substantiate the provision of a workload from a service catalog through Service now	Server	Planning	Substantiate the provision of the service catalog using Service Now	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Provide a test server build through ESB and SNOW. Provide RAID log. - Provide a test public cloud server build through ESB and SNOW 	Review and Provide Feedback	MSI	none	none	M	Yes		11/30/16

HCI-008-008		Production Go-Live	Server	Planning	Production Go Live	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Documentation that Production has gone live consisting of: <ul style="list-style-type: none"> • Runbook documentation for production workload • Receive a request to provision a server in the public cloud or the enterprise private cloud (accept a ticket) • Provision a semi-managed or fully managed server in the public cloud or the enterprise private cloud (already performing in test today) • Document storage consumption for a semi-managed and/or a fully managed server in the public and enterprise private cloud • Report public or enterprise private cloud workload consumption (numbers) • Provide necessary volume consumption to MSI for billing. • Final low level architecture documentation provided. • Submit documentation of completion of Atos staff training on Public Cloud 	Review and Provide Feedback	MSI	none	none	M	Yes		12/30/16
HCS-009-009		Server Backup and Recovery Stabilization Finish	Server	Server	Complete plan to close the new BUR solution agency migration and approval of the completion of the CDC and LDC/Remote project per the PGPs and schedules.	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Report showing wave 3 of the servers are backed up as planned. - Report of backup results -Confirmation that database backups are occurring and correctly reporting status through Bocada or its replacement tool. - List of LDC clients for which backups are not migrated to Avamar and the current Backup Product used for that client -Final list of servers backup via the BUR LDC/Remote Solution -Updated Architecture diagram for BUR LDC solutions 	Review and provide feedback	MSI	none	none	M	Yes		08/31/16
HCS-010-010		Server Consolidation Complete per restructure	Server	Consolidation	60 Servers Consolidated (Legacy Decommissioned)	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> - Report (Excel) showing each server planned to be completed during the Consolidation Program with date completed with references to completed Operational Readiness Checklist and completed Change Requests. If server is not completed, there will be a reference to a DIR approved Transformation Project Change Request. 	Remediation of applications as required Testing Acceptance Communications to end users as necessary	Work with other service component providers to ensure tasks we are dependent on them for are completed on time.	none	none	M	Yes		08/31/16
PLM-002-002	PMO-040-004	Deliver Mainframe Transformation Plan Phase 1	Mainframe	Planning	In the first phase, due four(4) months after Effective Date, the plan will include the timeline and key deliverables.	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) An MS Word document accompanied by an MS Project schedule that describes the scope, approach 	Identify any dependencies on projects internal to the state	Identify any dependencies on projects	none	none	M		Yes	05/01/12
PLN-021-021	PMO-040-004	Deliver Network Transformation Plan Phase 1	Network	Planning	In the first phase, due four(4) months after Effective Date, the plan will include the timeline and key deliverables.	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) An MS Word document accompanied by an MS Project schedule that describes the scope, approach 	Identify any dependencies on projects internal to the state	Identify any dependencies on projects	none	none	M	Yes	Yes	05/01/12
PLS-056-056	PMO-040-004	Deliver Server Transformation Plan Phase 1	Server	Planning	In the first phase, due four(4) months after Effective Date, the plan will include the timeline and key deliverables.	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) An MS Word document accompanied by an MS Project schedule that describes the scope, approach 	Identify any dependencies on projects internal to the state	Identify any dependencies on projects	none	none	M	Yes	Yes	05/01/12
PLS-057-057	PMO-061-008	Transformation Plan - Phase 2	All	Planning	Integrated Transformation Plan - Phase 2 (Critical Deliverable 1.4)	<p>Work with MSI to Deliver:</p> <ul style="list-style-type: none"> 1) Current view of integrated Transformation Plan; this view should encompass the DCS Customer 	Identify any dependencies on projects internal to the state	MSI provides tool for integrated program management	none	none	M	Yes	Yes	12/15/12
PLS-058-058	PMO-0186-400	Deliver New Customer Integration Plan (MSO365)	Server	Planning	The MSI, with the support of the Service Component Providers, shall provide a detailed plan that documents how new	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> New Customer Integration Plan Word Document as required in Exhibit 3-C that includes: 	Review plan and provide feedback	none	none	M		Yes		10/01/13
PLS-058-059	PMO-0186-401	Deliver New Customer Integration Plan (Server and Mainframe)	Server, Mainframe	Planning	The MSI, with the support of the Service Component Providers, shall provide a detailed plan that documents how new	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> New Customer Integration Plan Word Document as required in Exhibit 3-C that includes: 	Review plan and provide feedback	none	none	M		Yes		04/01/14
REC-113-113	TEP-314-095	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	01/15/13
REC-113-114	TEP-316-097	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	02/15/14
REC-113-115	TEP-318-099	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/15
REC-113-116	TEP-320-101	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/16
REC-113-117	TEP-322-103	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/17
REC-113-118	TEP-324-105	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/18
REC-113-119	n/a	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/19
REC-113-120	n/a	Annual Technology Plan	All	Recurring - Tech Plan	The MSI, with the support of the Service Component Providers, will complete a	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> 1) Description of the process used to identify Service Provider and Third Party technologies, the migration 	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/20
REC-114-121	TER-333-112	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	<p>Deliver to DIR:</p> <ul style="list-style-type: none"> Technology Road Map(MS Word) which includes: <ul style="list-style-type: none"> - Proposed updates to reference technical architecture 	Review and provide input	MSI will own the document.	none	none	M		Yes	06/15/13

REC-114-122	TER-334-113	Enterprise Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Enterprise Technology Road Map (MS Word) which includes:	Review and provide input	MSI will own the document.	none	none	M		Yes	06/15/14
REC-114-122a	TER-334-113a	Customer Technology Roadmaps for Equipment and Software			The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Customer Technology Road Map (MS Word) which includes:	Review and provide input	MSI will own the document.	none	none	M		Yes	08/15/14
REC-114-123	TER-335-114	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/15
REC-114-124	TER-336-115	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/16
REC-114-125	TER-337-116	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/17
REC-114-126	TER-338-117	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/18
REC-114-127	n/a	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/19
REC-114-128	n/a	Technology Roadmap for Equipment and Software	All	Recurring - Tech Roadmap	The MSI, with the support of the Service Component Providers, will publish updates to the Technology Plan as the	Deliver to DIR: Technology Road Map(MS Word) which includes: - Proposed updates to reference technical architecture	Review and provide input	MSI will own the document.	none	none	M		Yes	07/15/20
REC-115-129	RAR-340-118	Annual Equipment & Software Refresh Plan	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Plan that addresses Refresh for all Equipment and Software for which a Refresh cycle is provided in Exhibit 4. Service Provider will deliver the Annual Equipment & Software Refresh Plan on January 15th of each calendar year.	Deliver to DIR: - MS Word or Excel Document that shows the refresh schedule for all equipment and software per scope in Exhibit 4 and hi-lites those running un-supported software. - Implementation plan for the Enterprise and each DIR Customer Application - Report showing adherence to plan for the previous year	Review and provide input	MSI will own the document.	none	none	M		Yes	01/15/13
REC-115-130	RAR-341-119	Annual Equipment & Software Refresh Forecast - FY15	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next fiscal year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the next state fiscal year (September through August) based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming fiscal year - Report identifying all refresh performed in the prior fiscal year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the fiscal year.	Review and provide input	MSI will own the document.	none	none	M		Yes	02/15/14
REC-115-131	RAR-342-120	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input	MSI will own the document.	none	none	M		Yes	02/15/15
REC-115-132	RAR-343-121	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input	MSI will own the document.	none	none	M		Yes	01/15/16
REC-115-133	RAR-344-122	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input	MSI will own the document.	none	none	M		Yes	02/15/17

REC-115-134	RAR-345-123	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input	MSI will own the document.	none	none	M		Yes	01/15/18
REC-115-135	n/a	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input		none	none	M		Yes	02/15/19
REC-115-136	n/a	Annual Equipment & Software Refresh Forecast	All	Recurring - Refresh Plan	The MSI, with the support of the Service Component Providers, will deliver annually to DIR an Annual Equipment & Software Refresh Forecast that identifies all Equipment and Software for which a Refresh cycle is provided in Attachment 4-B and that is eligible for Refresh in the next calendar year.	Deliver to DIR: -MS Word or Excel document identifying all assets that will reach refresh eligibility during the current calendar year based on equipment age and SW currency at the time of deliverable submission - Report recommending which assets should be refreshed in the upcoming calendar year - Report identifying all refresh performed in the prior calendar year and comparing performance to the annual forecast and the quarterly plans - Report identifying adherence to the refresh requirements for the calendar year.	Review and provide input		none	none	M		Yes	01/15/20
REC-115-137a	RAR-340-119a	Quarterly Refresh Completion - FY14Q1 & FY14Q2			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			03/15/14
REC-115-138	RAR-340-120	Quarterly Refresh Plan - FY14Q3	All	Recurring	The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			03/01/14
REC-115-138a	RAR-340-120a	Quarterly Refresh Completion - FY14Q3	All	Recurring	The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			06/15/14
REC-115-139	RAR-340-121	Quarterly Refresh Plan - FY14Q4			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			05/01/14
REC-115-139a	RAR-340-121a	Quarterly Refresh Completion - FY14Q4			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			09/15/14
REC-115-140	RAR-341-120	Quarterly Refresh Plan - FY15Q1			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			08/01/14
REC-115-140a	RAR-341-120a	Quarterly Refresh Completion - CY14Q4			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			1/15/2015
REC-115-141	RAR-341-121	Quarterly Refresh Plan - CY15Q1			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			12/1/2014
REC-115-141a	RAR-341-121a	Quarterly Refresh Completion - CY15Q1			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			4/15/2015
REC-115-142	RAR-341-122	Quarterly Refresh Plan - CY15Q2			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			3/1/2015
REC-115-142a	RAR-341-122a	Quarterly Refresh Completion - CY15Q2			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			7/15/2015
REC-115-143	RAR-341-123	Quarterly Refresh Plan - CY15Q3			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			6/1/2015
REC-115-143a	RAR-341-123a	Quarterly Refresh Completion - CY15Q3			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			10/15/2015
REC-115-144	RAR-342-121	Quarterly Refresh Plan - CY15Q4			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			9/1/2015
REC-115-144a	RAR-342-121a	Quarterly Refresh Completion - CY15Q4			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			1/15/2016
REC-115-145	RAR-342-122	Quarterly Refresh Plan - CY16Q1			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			12/1/2015
REC-115-145a	RAR-342-122a	Quarterly Refresh Completion - CY16Q1			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			4/15/2016
REC-115-146	RAR-342-123	Quarterly Refresh Plan - CY16Q2			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - Project plans in Clarity with agency committed dates, identifying the HW and/or SW items to be refreshed	Review and provide input	MSI will own the document.	none	none	I			3/1/2016
REC-115-146a	RAR-342-123a	Quarterly Refresh Completion - CY16Q2			The MSI, with the support of the Service Component Providers, will deliver quarterly Refresh Plans and Refresh	Deliver to DIR: - MS Word or Excel document showing completed refresh projects and assets refreshed	Review and provide input	MSI will own the document.	none	none	I			7/15/2016

REC-122-159	DRP-369.14-151	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/14
REC-122-160	DRP-369.15-152	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/15
REC-122-161	DRP-369.16-153	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/16
REC-122-162	DRP-369.17-154	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/17
REC-122-163	n/a	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/18
REC-122-164	n/a	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/19
REC-122-165	n/a	Disaster Recovery Test Plan and Schedule	All	Recurring - DR Plan	Within three (3) months after the Commencement Date, the MSI shall develop and provide a consolidated	Deliver to DIR: - MS Word and/or Excel document(s) created by the MSI with inputs from ACS detailing the disaster	Review and provide input	MSI will own the document.	none	none	M	Yes	10/01/20
REC-123-165	RSP-371-141	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/12
REC-123-166	RSP-371.13-144	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/13
REC-123-167	RSP-371.14-145	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/14
REC-123-168	RSP-371.15-146	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/15
REC-123-169	RSP-371.16-147	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/16
REC-123-170	RSP-371.17-148	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/17
REC-123-171	n/a	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/18
REC-123-172	n/a	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/19
REC-123-173	n/a	Security Patch Compliance Report	All	Recurring - Security Patch	Not later than three (3) months after Commencement and by October 1 st	Deliver to DIR: 1) An MS Word/Excel report demonstrating Security Patch compliance. The report will include:	Review and provide input	Review and provide feedback	none	none	M	Yes	10/01/20
REC-XXX-121A	TRP-329-109	Annual Transformation Plan 2016	All	Recurring - Transformation Plan	Annual Transformation Plan as defined in Attachment 3-C.	Deliver to DIR: • Summary of performance vs. preceding year Transformation Plan • New transformation plan reflects inputs and forecast	Review and provide input	MSI will own the document.	none	none	M	Yes	05/01/16
REC-XXX-121B	TRP-330-110	Annual Transformation Plan 2017	All	Recurring - Transformation Plan	Annual Transformation Plan as defined in Attachment 3-C.	Deliver to DIR: • Summary of performance vs. preceding year Transformation Plan • New transformation plan reflects inputs and forecast	Review and provide input	MSI will own the document.	none	none	M	Yes	05/01/17
REC-XXX-121C	TRP-331-111	Annual Transformation Plan 2018	All	Recurring - Transformation Plan	Annual Transformation Plan as defined in Attachment 3-C.	Deliver to DIR: • Summary of performance vs. preceding year Transformation Plan • New transformation plan reflects inputs and forecast	Review and provide input	MSI will own the document.	none	none	M	Yes	05/01/18
REC-XXX-121D	n/a	Annual Transformation Plan 2019	All	Recurring - Transformation Plan	Annual Transformation Plan as defined in Attachment 3-C.	Deliver to DIR: • Summary of performance vs. preceding year Transformation Plan • New transformation plan reflects inputs and forecast	Review and provide input	MSI will own the document.	none	none	M	Yes	05/01/19
REC-XXX-121E	n/a	Annual Transformation Plan 2020	All	Recurring - Transformation Plan	Annual Transformation Plan as defined in Attachment 3-C.	Deliver to DIR: • Summary of performance vs. preceding year Transformation Plan • New transformation plan reflects inputs and forecast	Review and provide input	MSI will own the document.	none	none	M	Yes	05/01/20
STD-101-101	STD-313-xx2	Provide SDC Stabilization and Consolidation Construction Plans to DIR and ASI for Review & Approval	Data Center	Data Center	Provide DIR, ASI with detailed implementation plans and schedules for currently planned Stabilization and Consolidation Phase improvements at the SDC including the project to implement	Deliver to DIR: Project Plan including: - Description of facility Stabilization and Consolidation	Review and approval of the deliverable Maintenance Windows as required to support Stabilization and Consolidation	none	none	Schedule Risk Mitigation	M	Yes	05/01/12
STD-102-102	STD-314-XX3	Complete Cooling, Generator and Fire Detection System Improvements at the SDC	Data Center	Data Center	Complete installation and testing of SDC Stabilization Phase improvements at the SDC including the project to implement	Deliver to DIR: - Completed Operational readiness checklist - Report listing completed change request reference	Review and approval of the deliverable Maintenance Windows as required to support Cooling, Generator and Fire	Coordinate maintenance windows as required to support Cooling	none	Schedule Risk Mitigation	M	Yes	09/01/13
STD-111-111	STD-315-xx4	Data Center ADC Generator Implementation Complete	Data Center	Data Center	Install generator at the ADC	Deliver to DIR: - Completed Operational readiness checklist including failover test results	Review and approval of the deliverable Maintenance Windows as required to support Cooling, Generator and Fire	Coordinate maintenance windows as required to support Generator	none	M	Yes	07/01/14	
STD-112-112	n/a	Data Center Stabilization Finish	Data Center	Data Center	All stabilization milestones complete and accepted	Deliver to DIR: Copies of acceptance artifacts for all data center stabilization milestones	Acceptance that all stabilization tasks have completed	none	none	I		Yes	07/01/14
STM-013-013	n/a	Upgrade Mainframe Processor 1 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	04/01/13
STM-014-014	n/a	Upgrade Mainframe Processor 2 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	04/01/13
STM-015-015	n/a	Upgrade Mainframe Processor 3 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	04/01/13
STM-016-016	n/a	Upgrade Mainframe Processor 4 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	05/01/13
STM-017-017	n/a	Upgrade Mainframe Processor 5 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	05/01/13
STM-018-018	n/a	Upgrade Mainframe Processor 6 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	05/01/13
STM-019-019	n/a	Upgrade Mainframe Processor 7 Finish	Mainframe	Mainframe	Order & receive Equipment Perform system assurance check list Code 20	Deliver to DIR: - Completed Operational Readiness Checklist (excel or word)	Test Provide communications to stakeholders Provide Acceptance	Work with client to ensure they are ready to test processor to be	Agreement to allow MF processor to be	none	M	Yes	05/01/13
STM-020-020	CON-298-068	Upgrade Mainframe Processors Finish	Mainframe	Mainframe	All 7 processors have been upgraded and old equipment removed.	Deliver to DIR: - Documentation reflecting disposition of the processors to show they are no longer in data center	Provide Acceptance	none	none	none	M	Yes	07/01/13

STN-035-035	NET-214-082	Documenting the networks Finish	Network	Network	Perform Physical Assessment perform in-depth analysis Update documentation	Deliver to DIR: - Document(s) including topology maps for ADC, SDC, Winters detailing the current network environment	review documentation and provide feedback.	none	Incumbent to provide current documentation	none	M				08/01/12
STN-036-036	NET-221-084	Consolidated Data Center Network Improvement Plan Finish	Network	Network	Utilizing knowledge created in the documenting milestone, create the network improvement plan, review with	Deliver to DIR: An MS Word document accompanied by an MS Project schedule that addresses the current and long term	Review Consolidated Data Center Network Improvement Plan and provide feedback	Review plan with agencies	none	none	M	Yes	Yes		05/01/12
STN-036-037	n/a	SDC Legacy Servers Risk Assessment	Network	Network	Assess servers hooked to the SDC Legacy LAN to identify those at risk of continuing to reside on SDC Legacy LAN	Deliver to DIR: - List of servers hooked to SDC Legacy LAN - Identify risk level for each server of continuing to run		Review risk assessment with DIR and DIR Customers			I				11/01/12
STN-036-038	n/a	SDC Legacy LAN Plan	Network	Network	Create plan for collapsing the SDC legacy LAN into the newer Access and distribution layer	Deliver to DIR: - An MS Word document that addresses the steps for defraction components of the SDC Legacy LAN and					I				03/01/13
STN-036-039	NET-CC1-009	Network Implementation Rolling Migration Strategy to move Servers from Old LAN to New LAN environment	Network	Network	Create strategy for migrating servers from old network to new network for in ADC and SDC	Deliver to DIR: - Identification of migration approaches for agencies and types of servers	Review and provide feedback on migration strategy	Interface with DIR and DIR Customers to gain buy in to Network	none		I				02/01/13
STN-036-040	NET-CC1-010	Network Implementation Rolling Migration Plan Phase I to move Servers from Old LAN to New LAN environment	Network	Network	The second phase, a network implementation rolling migration plan will be delivered to DIR on or prior to April 1	Deliver to DIR: - Identification of migration approaches - Servers to be moved	Review and provide feedback on migration approaches, list of servers for each approach, servers to be moved	Interface with DIR and DIR Customers to gain participation in Network	none	Some servers may not be able	M	Yes	Yes		04/01/13
STN-036-041	NET-CC1-011	Consolidated Data Center New LAN Infrastructure Complete in ADC and SDC	Network	Network	New LAN Infrastructure Installed and ready for use in ADC and SDC	New Network stood up and operational in the ADC and SDC	none	none	none	none	M	Yes	Yes		01/01/13
STN-036-042	NET-CC1-012	Implementation of Short Term Improvements on Current Network at the ADC	Network	Network	Implementation of Short Term Improvements on Current Network at the ADC per the Network Improvement Plan	Deliver to DIR: - Approved change requests for each short term improvement in the Network Improvement Plan	none	none	none	none	M	Yes			01/01/13
STN-036-043	NET-CC1-013	Implementation of Short Term Improvements on Current Network at the SDC	Network	Network	Implementation of Short Term Improvements on Current Network at the SDC per the Network Improvement Plan	Deliver to DIR: - Approved change requests for each short term improvement in the Network Improvement Plan	none	none	none	none	M	Yes			01/01/13
STN-036-044	NET-CC1-014	Implementation of Improvements on Current Network at the Winters Datacenter.	Network	Network	Implementation of Short Term Improvements on Current Network at the Winters Datacenter per the Network Improvement Plan	Deliver to DIR: - Approved change requests for each short term improvement in the Network Improvement Plan	none	none	none	none	M	Yes			05/01/13
STN-036-045	NET-CC1-015	Implementation of Short Term Improvements on Current Network for the SDC Legacy LAN	Network	Network	Implementation of Short Term Improvements on Current Network for the SDC Legacy LAN per the Network Improvement Plan	Deliver to DIR: - Approved change requests for each short term improvement in the Network Improvement Plan	none	none	none	none	M	Yes			07/01/13
STN-036-046	NET-CC1-016	Plan for Short Term Improvements on Current Networks (ASC, SDC, and Winters)	Network	Network	Plans for what will be implemented in Short Term Improvements at the DCS Networks	Deliver to DIR: - Enhance project plans with implementation milestones and cross project dependencies	None	None	None	None	I				09/01/12
STN-040-040	NET-223-085B	Network Stabilization Finish	Network	Network	The third phase will be the - completion of all Network improvement tasks as defined in phase 2. These tasks include	Deliver to DIR: - Report showing completed change requests in Remedy	Acceptance of Completion	none	none	none	M	Yes	Yes		07/01/13
STS-059-059B	n/a	Server Initial Seed Equipment Ordered	Server	Server	Create Procurement Plan based on due diligence information	Deliver to DIR: Word or Excel document showing the list of items to be purchased and the dates received	Review and provide input on Procurement plan	none	Allow equipment to be received at data center	none	C				06/01/12
STS-060-060	n/a	Server Initial Seed Equipment Installed	Server	Server	"Install seed hardware (storage, backup, servers)" Configure hardware	Deliver to DIR: - Implemented Change Records demonstrating completion of implemented change as required by the	none	none	Grant access to data center and allow new	Incumbent does not allow us to	M	Yes			08/01/12
STS-062-062	STA-081-013	Server Backup Infrastructure Implementation Complete	Server	Server	Create Detail Plan for server backup solution	Deliver to DIR: - Test plan results showing infrastructure installed	Remote sites to backup servers at their sites prior to implementation of new backup solution for their sites	Access to datacenter and networks to install	Incumbent does not allow us to		I				10/01/12
STS-063-063	STA-087-014	Server Backup and Recovery Infrastructure in CDCs Finish	Server	Server	Order backup equipment for centralized Core NetBackup infrastructure up and running in CDC	Deliver to DIR: - Report showing NetBackup infrastructure installed					M	Yes			11/01/13
STS-063-063a	STA-087-014a	Server Backup and Recovery for the LDC and Remote Infrastructure (Austin Data Center and San Antonio Data Center Phase 1)	Server	Server	Infrastructure equipment onsite for LDC and Remote Sites (Phase 1)	Deliver to DIR: -Confirmation that necessary infrastructure equipment needed for initial Agency implementations is onsite for					M	Yes			01/01/14
STS-063-063b	STA-087-014b	Server Backup and Recovery for the LDC and Remote Infrastructure (Winters-Phase 2) BUR SMM documentation and	Server	Server	Infrastructure equipment onsite for LDC and Remote Sites (Phase 2), BUR SMM documentation completion and	Deliver to DIR: -Confirmation that necessary infrastructure equipment needed for initial Agency implementations is onsite for					M	Yes			03/01/14
STS-063-063c	n/a	Backup & Recovery Agency Migrations for LDC/Remote servers to new BUR solution (Wave 1)	Server	Server	Servers backed-up as identified in plan. Wave 1 = 4/1/14 - 8/31/14. As documented in STS-063-063b (Server)	Deliver to DIR: - Report showing wave 1 of the servers are backed up as planned					M	Yes			08/31/14
STS-063-063d	n/a	Backup & Recovery Agency Migrations for LDC/Remote servers to new BUR solution (Wave 2)	Server	Server	Servers backed-up as identified in plan. Wave 2 = 9/1/14 - 12/31/14. As documented in STS-063-063b (Server)	Deliver to DIR: - Report showing wave 2 of the servers are backed up as planned					M	Yes			12/31/14
STS-064-064	PRB-154-027	Server Problem Management Detailed Implementation Plan Complete	Server	Backlog	Create Plan to Closeout Problems that exists at Commencement	Deliver to DIR: - A MS Word Document or Excel spreadsheet showing prioritized list of problems	Prioritization of problem and incident backlog	Prioritization and Rationalization of Problems	Incumbent to provide the current backlog of	none	I				09/15/12
STS-065-065	PRB-158-028	Server Problem Management Finish	Server	Backlog	Complete the backlog of Problems that exists at Commencement.	Deliver to DIR: - Excel report providing list of problems addressed and resolution for each - excel format	Testing as required by a specific problem or incident	Interaction with agencies	none	none	M	Yes			07/01/13
STS-066-066	REQ-108-017	Server Service Request Detailed Implementation Plan Complete	Server	Backlog	Create Plan to closeout the backlog of service requests that exists at Commencement	Deliver to DIR: - A MS Word Document or Excel spreadsheet showing prioritized list of service requests	Review backlog and verify Prioritize backlog	Prioritization and Rationalization of Service Requests	Incumbent to provide the current backlog of	none	I				09/15/12
STS-067-067	REQ-112-018	Server Service Request Finish	Server	Backlog	Complete implementation of the Plan to closeout the backlog of service requests that exists at Commencement	Deliver to DIR: - Excel report providing a list of all pre-commencement that exists at Commencement	Work with agencies to ensure Testing is completed as required by a specific service request	Work with agencies to ensure Testing is completed as required by	none	none	M				09/15/13
STS-069-069	RFS-138-022	Server Request for a Solution (RFS) Finish	Server	Backlog	Resources will be available to work either backlog solution requests that exist as of July 1, 2012 or new solution requests	Deliver to DIR: - Report showing how many pool hours were available and number of hours charged each month					M	Yes			07/01/13
STS-070-070A	DRP-410-141a	Updated DR Plans - TRGS Phase I Complete	Server	Server	Update the TRGs for remaining D0 and D1 servers that have not previously been updated in DR tests	Deliver to DIR: - Report confirming all D0 and D1 TRGs have been updated with link to actual TRGs located on the Portal	Review and provide feedback	Review and provide feedback	none	none	M				07/01/13
STS-070-070B	DRP-410-141b	Updated DR Plans - TRGs Phase II Complete	Server	Server	Update the TRGs for all remaining applications	Deliver to DIR: - Report confirming all TRGs have been updated with link to actual TRGs located on the Portal - Excel	Review and provide feedback	Review and provide feedback	none	none	M				07/01/14
STS-071-071	n/a	Runbook Design	Server	Server	Provide the template for the Runbooks with an example of Runbooks.	Design and Table of Content for Server Runbooks approved by DIR	Review and provide feedback	Review and provide feedback	none	none	C				04/01/12
STS-072-072	n/a	Server Platinum and Gold Runbooks updated	Server	Server	Update the Runbooks for platinum and gold servers	Deliver to DIR: - Report confirming platinum and gold server runbooks updated per current runbook design	Review and provide feedback	Review and provide feedback	none	none	M				03/01/13
STS-072-072b	n/a	Server Silver Runbooks updated	Server	Server	Update the Runbooks for Silver Servers	Deliver to DIR: - Report confirming all silver server runbooks updated per current runbook design	Review and provide feedback	Review and provide feedback	none	none	M				11/01/13
STS-072-072c	STA-305-074	All Server Runbooks updated	Server	Server	Update all Server Runbooks	Deliver to DIR: - Report confirming all server runbooks updated per current runbook design	Review and provide feedback	Review and provide feedback	none	none	M				07/01/14
STS-073-073	STA-302-071	Server Triage Initial Plan Complete	Server	Server	Identify servers to be Triage based hardware and or software problems Categorize servers to be Triage	Deliver to DIR: - Prioritized list of approximately 600 Servers needing hardware Triage - Excel	Provide list of servers to Triage Prioritize list of servers Review plan and provide feedback	Prioritization of Servers to be Triage. Work with agencies for	Provide input on list of servers needing Triage	none	M				08/01/12

STS-073-073b	STA-302-071a	Server Triage Quarter 2 Plan Complete	Server	Server	Update plan to complete Triage Review plan with account, MSI and the State	Deliver to DIR: - Prioritized list of approximately 600 Servers needing hardware Triage - Evcal	Provide list of servers to Triage Prioritize list of servers Review plan and provide feedback	Prioritization of Servers to be Triage. Work with agencies for pending Triage	Provide input on list of servers	none	C			11/01/12
STS-073-073c	STA-302-071b	Server Triage Quarter 3 Plan Complete	Server	Server	Update plan to complete Triage Review plan with account, MSI and the State	Deliver to DIR: - Prioritized list of approximately 600 Servers needing hardware Triage - Evcal	Provide list of servers to Triage Prioritize list of servers Review plan and provide feedback	Prioritization of Servers to be Triage. Work with agencies for pending Triage	Provide input on list of servers	none	C			02/01/13
STS-073-073d	STA-302-071c	Server Triage Quarter 4 Plan Complete	Server	Server	Update plan to complete Triage Review plan with account, MSI and the State	Deliver to DIR: - Prioritized list of approximately 600 Servers needing hardware Triage - Evcal	Provide list of servers to Triage Prioritize list of servers Review plan and provide feedback	Prioritization of Servers to be Triage. Work with agencies for pending Triage	Provide input on list of servers	none	C			05/01/13
STS-074-074	STA-303-072	Server Triage Hardware Finish	Server	Server	Implement plan (procure, install, configure, move workload, test, go live, decommission, etc)	Deliver to DIR: - Report showing list of approximately 600 Servers on hardware Triage list in Compliance with Exhibit 20	Provide testing as needed	Work with agencies to ensure Testing is completed as required	none	none	M	Yes		08/01/13
STS-075-075	STA-312-XX1	Server N/N-1 Currency Plan	Server	Server	Plan to bring Server Software up to N/N-1 currency showing approach for each server	Deliver to DIR: - Report showing list of servers and approach for bringing each to N/N-1	Provide list of servers Review plan and provide feedback		none	none	M			09/01/12
STS-076-076	STA-307-076	E-mail Upgrade Plan	Server	Server	Develop plan to migrate current e-mail to new solution.	Deliver to DIR: - PGP defining requirements, scope, approach for implementation, identification of exceptions with	Review plan and provide feedback Communicate to end users	Communicate with Agencies to prioritize projects and identify	none	none	M			10/01/12
STS-077-077	n/a	Server Stabilization Finish	Server	Server	All stabilization milestones complete and accepted	Deliver to DIR: - Acceptance documents from each of the stabilization activities	Acceptance that all stabilization tasks have completed	none	none	none	M			08/01/14
STS-XXX-059A	n/a	Seed Equipment Design	Server	Server	Identify Seed Equipment needed based on demand forecast and capacity plan for targeted evaluation	Deliver to DIR: - Provide design document to DIR for approval which includes	Review Design and provide feedback	Coordinate input from DIR and DIR Customers	none	none	I			06/01/12
STS-XXX-059C	STA-299-068	Develop Server Build Charter	Server	Server	Charter to describe the objective for each type of build - physical or virtual	Deliver to DIR: - The charter contains the design objective for each type of build					I			06/01/12
STS-XXX-059D	STA-300-069	Server Build Process Improvements Complete	Server	Server	Develops set of processes for server builds that are implemented and able to achieve the target timeframes for the	Deliver to DIR: - documented for Measurable, repeatable server build process in alignment with the timeframes defined in the					M			08/01/12

Deliver to DIR:

- Report showing wave 3 of the servers are backed up as planned.
- Report of backup results
- Confirmation that database backups are occurring and correctly reporting status through Bocada or its replacement tool.
- List of LDC clients for which backups are not migrated to Avamar and the current Backup Product used for that client
- Final list of servers backup via the BUR LDC/Remote Solution
- Updated Architecture diagram for BUR LDC solutions